Anker SOLIX F3800 Portable Power Station USER GUIDE (A1790)

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Anker SOLIX F3800 Portable Power Station USER GUIDE (A1790)

What’s in the Box

Overview
Product Overview

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On/Off Button
Display Button
USB Ports
IOT Button
Car Socket
Car Socket Button
NEMA 14-50 AC Output Port
NEMA L14-30R AC Output Port
NEMA 5-20R AC Output Ports (Left three ports have UPS function)
Overcharge Protection (AC Output)
Home Panel Power Port
AC Input Port
Overcharge Protection (AC Input)
Dual Solar Input and Car Input
Expansion Battery Port
Wheels
Wheel Brake
Retractable Handle (Press the button on the intractable handle and pull to extend)
Bottom Handle
AC Outlet Button

LCD Screen Guide
Recharging Your Power Station

When your portable power station only has 1% battery remaining, the "Remaining Battery" indicator will flicker to remind you to recharge.

AC Recharging (1800W Max)
Recharge your power station by connecting to a wall outlet with the AC charging cable.

Solar Panel Recharging (2400W Max)
Recharge your power station with a maximum solar input of 2400W.

*If the solar panel is far from the power station, you can purchase the Anker SOLIX Solar Panel MC4 Charging Cable as an extension cable from Anker's official website, and connect it to the port indicated by the dotted line in the diagram.

Car Recharging (120W)
Recharge your power station by connecting to a car's output port with the car charging cable (not included).

Powering On / Off
Press the ON/OFF button for 2 seconds to turn your power station on or off. When the "Remaining Battery" indicator shows on the LCD screen, your power station is ready to charge devices.

- When powered on, press the DISPLAY button to turn the screen on or off.
- The auto-off time can be set in the Anker app.
- The power station will power off automatically if the output buttons are turned off and no power loads are detected for 12 hours. The standby duration can be set in the Anker app.

### Powering Your Devices

**AC Charging**
Press the AC outlet button and connect your device to the AC output ports.

Double-click the AC outlet button, wait until the car icon appears on the screen, then connect your EV charge to the L14-30R or 14-50 AC output port.

**USB Charging**
Connect your devices to the USB ports.

**Car Socket Charging**
Turn on the car socket and connect your devices to start charging.
Uninterruptible Power Supply (UPS)
To use the UPS feature, connect your power station to a wall outlet with the AC charging cable, then press the AC outlet button and connect your devices via the UPS AC output ports.

Connect With an Expansion Battery
Your power station can be connected with expansion batteries to increase the capacity up to 26880Wh. Please refer to the user manual of Anker SOLIX BP3800 Expansion Battery for detailed instructions.

Connect with Anker SOLIX Home Power Panel
Your power station can be connected with Anker SOLIX Home Power Panel to power your entire house. Please refer to the user manual of Anker SOLIX Home Power Panel for detailed instructions.

Anker App for Smart Control
You can remotely control your power station using the Anker app.

1. Download the Anker app from the App Store (iOS devices) or Google Play (Android devices), or by scanning the QR code.

2. Connect the device to a network before using the app for the first time. After connecting successfully, you can connect your device off-grid.

3. Firmware update: You will be informed once a new firmware version is detected when you connect the power station to the app. During the update, ensure the power station is being charged and connected to Wi-Fi.

**Light**

Turn ON/OFF the light on Anker App.

**Carry Your Power Station**

1. Lay the power station flat.

2. Open the bottom folding handle.

3. Grab the bottom and top handles to lift the power station.
FAQ

Q1: What is the maximum power output of the AC output ports?
The AC output ports can deliver a maximum of 6000W to connected devices. Each group of NEMA 5-20R AC Output Ports can deliver 2400W (120V/20A) of power.

Q2: What should I do when the AC output port fails?
If AC output does not work, check to see if the overcharge protection switch is switched on. If it is on, press down to reset and then continue working.

Q3: What should I do when using a solar charger to charge my power station?
The solar input supports an 11-60V solar charger with an XT-60 connector. If you use an 11-32V solar charger, the current supports 10A max. When you use a 32-60V solar charger, the current supports 25A max.

Q4: Can the USB-C ports charge the power station (input only), or are they output only?
The USB-C ports support output only.

Q5: What should I do when AC recharging fails?
If AC recharging does not work, check if the overload protection switch is turned on. If it is on, press down to reset and then continue recharging.

Q6: How do I reset my power station?
If your power station is not working correctly, insert a paper clip or pin into the reset hole for 1 second for a factory reset. If the power station still doesn’t work, please contact support@anker.com.

Q7: Why is the power station not working after it hasn’t been used for a long time?
If the power station is stored at a low capacity for a long time, lithium batteries will self-consume power which may lead to a quick discharge. This often leads to poor conductivity and a reduced battery lifespan that causes the battery not to work.

Q8: How should I store and maintain the power station?
When storing your power station, please make sure that you:
1) Turn off the main power button.
2) Store the power station in a dry and cool environment.
3) Check the remaining battery capacity each week. If the battery level is below 30%, fully charge the power station. Do not forget to charge it to 100% once every 3 months.

Specifications

<table>
<thead>
<tr>
<th>Battery Type</th>
<th>LiFePO4 Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cell Part Number</td>
<td>32140FS-15000mAH</td>
</tr>
<tr>
<td>Cell Number</td>
<td>60</td>
</tr>
<tr>
<td>Cell Capacity</td>
<td>57.2Wh; 75Ah/364Wh</td>
</tr>
<tr>
<td>AC Input Power (Charging)</td>
<td>1800W Max</td>
</tr>
<tr>
<td>AC Input Power (Bypass Mode)</td>
<td>1440W Max</td>
</tr>
<tr>
<td>Solar Panel Input</td>
<td>11-32V = 10A, 32V-60V = 25A (1200W Max Each)</td>
</tr>
<tr>
<td>Car Charger Output</td>
<td>12V = 10A</td>
</tr>
<tr>
<td>Home Panel Power Port</td>
<td>3800W Max (AC Input), 6000W Max (AC Output), 120V/240V, L1+L2+N+PE</td>
</tr>
<tr>
<td>AC Output Power (Total)</td>
<td>6000W Max</td>
</tr>
<tr>
<td>AC Output 1</td>
<td>120V~ 20A Max, 60Hz, 2400W Max</td>
</tr>
<tr>
<td>AC Output 2</td>
<td>120V~ 20A Max, 60Hz, 2400W Max</td>
</tr>
<tr>
<td>AC Output (NEMA 14-50 / L14-30)</td>
<td>20A/240V = 25A Max, 60Hz, 6000W Max</td>
</tr>
<tr>
<td>USB-A Output</td>
<td>5V = 2.4A (12W Max Per Port)</td>
</tr>
<tr>
<td>USB-C Output</td>
<td>5V = 3A / 9V = 3A / 15V = 3A / 20V = 3A / 20V = 5A (100W Max Per Port)</td>
</tr>
<tr>
<td>UPS</td>
<td>20ms</td>
</tr>
<tr>
<td>Discharging Temperature</td>
<td>4°F<del>104°F / -20°C</del>40°C</td>
</tr>
<tr>
<td>Charging Temperature</td>
<td>32°F<del>104°F / 0°C</del>40°C</td>
</tr>
<tr>
<td>Size</td>
<td>27.6 x 13.3 x 15.6 in / 70.2 x 33.8 x 39.5 cm</td>
</tr>
<tr>
<td>Net Weight</td>
<td>60 kg / 132.2 lbs</td>
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</tbody>
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