



EMERALD + IVY

RETURN POLICY

Merchandise is eligible for return within 30 days of original purchase. Merchandised refunds will be issued in the form of a store credit.

We gladly accept unworn, unwashed or unaltered merchandise for return. All original tags must be attached and items must be returned in original packaging. Without an original sales receipt, merchandise qualifies for an exchange at the current selling price. Item(s) exchanged must be of equal or lesser value.

RETURN/EXCHANGE FORM

Please review the Emerald + Ivy Return Policy - provided to you from our team during your email correspondence or on our website - before sending any merchandise back or be sure to contact our team with any questions to ensure prompt and efficient returns. **** THIS FORM MUST BE IN YOUR PACKAGE****

Order No: _____ Full Name: _____

Shipping Address: _____

Email: _____

Product Being Returned: _____

Reason For Return (circle one):

01 – Too Large 02- Too Small 03- Didn't Like 04- Defective/Damaged When Received

NOTE: Please use a trackable and insured shipping method. Please mail your return to the following address, or Emerald & Ivy is not responsible for shipping fees or lost returns.

Emerald & Ivy
Attn: Returns Department
5150 W Phelps Rd, Suite 1, Glendale, AZ 85306