Phone Dock with Wifi Camera
SKU: HCWifiDock (Android/iPhone)
THANK YOU FOR PURCHASING THE HCI PHONEDOCK

Please read this manual before operating the camera and keep it handy.

Your purchase should include:

- 1 x HCWifiDock
- 1 x Manual
- 1 x MicroUSB Cable
- 1 x AC Adapter

Contact 770-694-6923 if you are missing any of these components.
GET FAMILIAR WITH YOUR HCIPHONEDOCK

MicroUSB Port

MicroSD Card Slot
OPERATING THE CAMERA

BEFORE YOU START

1. First you must download the BSTEYE app from the Google Play Store or the iPhone App Store.
   - iPhone: https://itunes.apple.com/ie/app/bsteye/id1173327040?mt=8

   **IMPORTANT:** Once the app downloads, open it up and register an account. You must login before connecting to your device in the next section.

2. If you wish to enable SD Card recording, you must insert a MicroSD card into the unit.
3. To do so, remove bottom cap to reveal the MicroSD card slot.
4. Next you need to pair the camera with the app on your phone.
5. To do so, open the BSTEYE app.
6. Click the + in the top right.
7. Set a unique name for your camera and enter the camera id and password which are on the back of the unit on the white sticker.

CONNECTING TO YOUR DEVICE

1. Begin by plugging your device into a power outlet.
2. Turn on your phone’s Wi-Fi and look for the Wi-Fi signal generated by the device. It may take up to 5 minutes for the Wi-Fi to be generated.
   - The Wi-Fi Signal name will be similar to this: “ETxxxxxxxx” The x’s will be a string of random numbers unique to your device.
3. Once the device generates its Wi-Fi signal, connect to it via the Wi-Fi settings on your phone.
   - NOTE: Some Android devices may produce a warning that the network has no internet access. If you see this, choose to connect to the network anyway.
4. After connecting to the Wi-Fi Signal with your mobile device, open the BSTEYE App.
   - NOTE: For iOS devices, you must wait until the Wi-Fi Signal appears next to your Phone Carrier Name in the status bar at the top of your phone screen.
5. Once the app opens, you should see your camera listed and “Online”.
6. Tap the play icon to view a live stream of your app.

CONNECTING YOUR DEVICE TO YOUR WIFI NETWORK

If you wish to view your camera remotely, you must connect it to the Wi-Fi at its location.

1. From the home screen of the app, tap the blue settings gear below your camera.
2. Tap Wi-Fi Setting.
3. Switch Wi-Fi on.
4. Tap the blue i with a circle around it and select your Wi-Fi network from the list of available networks.

*NOTE: Device is only compatible with 2.4Ghz Wi-Fi Networks.*

5. Enter your network password.  
6. Tap the Save button at the top right of the screen.  
7. The device will reboot and connect to your Wi-Fi network.  
8. During this period, the device will disappear from your list of cameras.  
9. To add back for remote streaming, click the + in the top right of the app.  
10. Enter in a name for your camera, the camera ID (found on the bottom of the unit), and the default password (also on bottom of unit) and click confirm.  
11. Once the device finishes connecting to your network, it will come “Online”.

*NOTE: If you are unable to view your device remotely after following these steps, please repeat steps 1-7 and take care to enter the correct Wi-Fi password.*

**CHANGING THE DEVICE PASSWORD**  
We highly suggest you change your device’s login password. If you do not, your camera may be accessible by other people.

1. Tap the blue settings gear near your camera name.  
2. Tap on Modify the login password.  
3. Enter the old password (9999). Then enter your new password and confirm your new password.  
4. Tap Save in the top right of the app.

**HOW TO ENABLE RECORDING TO THE SDCARD**  
This device supports both continuous recording and motion detection recording.
1. Open the settings menu by tapping on the blue settings gear below your device’s name.
2. Tap on “Recording Setting”.
3. Choose either Motion Detection Record or Continuous Record.
4. Click the Save button at the top right of the screen.

**NOTE:** We suggest confirming that your choice was saved by re-entering the Recording Setting Menu and checking. If your choice was not saved, please repeat steps 1-4 above.

**ENABLING MOTION DETECTION ALERTS**
1. Open the settings menu by tapping the blue settings gear below your device’s name.
2. Tap on “Alarm Setting”.
3. Turn on “Motion Detection” and set the sensitivity to your liking.
4. Click “Save” in the top right.

**VIEWING OR DELETING RECORDED VIDEOS USING THE APP**
1. You must be directly connected to the device’s SSID to watch videos on the microSD card. You cannot do this while your camera is connected to Wi-Fi.
2. From the home screen of the app, tap the Video icon below your camera. This icon is in between the settings and trash icons.
3. You will see a list of the recorded videos on your SD card. Tap the blue download icon next to a video to begin downloading it so you can watch the playback.
4. Once downloading is complete, tap the video to start playback.

**NOTE:** If the backup fails, force close the app and restart. Then try again.

**TRANSFER THE FILES TO YOUR PC**
1. Remove the SD card and insert it into an SD Card Reader (not provided).
2. Locate “Removable Disk” inside the (My) Computer folder.
   - AutoPlay Removable Disk > Open folder to view files
   - Or…
     - Go to Start > Computer > Removable Disk
3. Open the Removable Disk drive.
4. Open the folder containing the files.
5. Double click the file you want to view.
TROUBLESHOOTING

HOW TO FACTORY RESET THE DEVICE
  • A factory reset will restore all settings to their original factory settings.
  • To factory reset, press the reset button for longer than 10 seconds to begin the reset process. Wait up to 5 minutes for the process to complete. When done, the unit will generate its own Wi-Fi signal again, and you can begin setting up the unit.

LOST DEVICE PASSWORD
  • Factory reset the device.

THE DEVICE WON’T GENERATE A WIFI SIGNAL
  • Factory reset the device and wait up to 5 mins for the signal to be generated.

THE DEVICE WON’T CONNECT TO MY WIFI
  • Be sure your Wi-Fi network is 2.4ghz.
  • Be sure you are entering the correct wireless password.
  • Try changing your wireless security in your router to WPA2 if it is set to WEP.
  • Make sure the device is not too far away from your router. Distance and the number of walls the signal travels through greatly affect signal strength.

CANNOT RECORD TO SDCARD
  • Confirm you have inserted an SD Card into the unit.

OTHER PROBLEMS
  • Call our technical support at 770–694–6921
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