

Exchanges & Returns

Please fill out your:

Name: _____

Address: _____

Order #: _____

Please insure and ship returns to:

Cool-jams Returns

415 Bussen Underground Road

St. Louis, MO 63129

Return Policy: Your order has been carefully packed and thoroughly inspected. We hope you are pleased with the items you selected. If you are not completely satisfied, please refer to our published return policy or call customer service at 858-566-6165. Customers are responsible for return shipping to our warehouse. COD's on return shipments cannot be accepted.

Return Instructions: This completed form must be included with the merchandise in its original packaging. Please be sure to keep a copy for your records. For your convenience, you can download a return label on the returns & exchanges tab on www.cool-jams.com.

RETURNED ITEMS *Please fill in the following information for returned items.*

SKU Number	Color	Size	Qty.	Description	Reason Code #	Check Box	
						Refund	Exchange

Reason Codes: 1 - Wrong Size 2 - Did Not Like Fit 3 - Did Not Like Color 4 - Other

EXCHANGE FOR *Your new item will be shipped promptly if it is in stock.*

Item Number	Color	Size	Qty.	Description

RETURN COMMENTS *Understanding the reason for your return will help us serve you better in the future.*