

# Cool-jams Bedding Returns

Please fill out your:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Order #: \_\_\_\_\_ RA #: \_\_\_\_\_

Please be sure to note the RA# on the outside of your package or on the return label in the area provided.

**Return Policy:** Your order has been carefully packed and thoroughly inspected. We hope you are pleased with the items you selected. If you are not completely satisfied, please refer to our published bedding return policy. Customers are responsible for return shipping to our warehouse. COD's on return shipments cannot be accepted.

**Return Instructions:** All bedding returns require an RA number. Please contact us at [info@cool-jams.com](mailto:info@cool-jams.com) with your return request so that we can provide an RA# and additional information or instructions required. Product must be returned to in its original new condition and in original packaging, complete with all tags, instructions and inserts.

**RETURNED ITEMS** *Please fill in the following information for returned bedding.*

Description	Color	Size	Qty.

**RETURN COMMENTS** *Understanding the reason for your return will help us serve you better in the future.*

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**Refunds:** Please allow two weeks processing time. Once we receive your return, we will send an email with information on how it was processed. You may use any delivery method you choose, however we must receive the item appropriately at our warehouse in order to issue a refund. Should you need a different size or would like a different color than your returned item, please place a new order so that it can be processed immediately.

If you need assistance or have additional questions, please contact customer service at 858-566-6165.