

CREDITS/RETURNS *Must be completed in full

CUSTOMER NAME	ORDER NUMBER
INVOICE DATE	DATE OF RETURN
REASON FOR RETURN	
Repair/Replace Ordered Incorrectly/Supplied incorrectly Other (Supply details)Sale or Return (must be specified on invoice)	

RETURNS

Rideshed will only accept returns for the following:

- Goods damaged or faulty prior to delivery
- Goods supplied incorrectly
- Goods that are different from their description on website or in catalogue. May be subject to a restocking fee
- NO RETURNS OR WARRANTY ON CORRECTLY SUPPLIED RUNOUT ITEMS.

REFUNDS

Rideshed will repair or replace any damaged or faulty goods (with exceptions on electrical goods) wherever possible; otherwise a full refund will be issued (with exceptions on freight)

PACKAGING

Send ALL returns back in ORIGINAL PACKAGING and make sure that original box/packaging is NOT damaged and all your own stickers/labels have been removed from goods

Please return this form with the goods along with a copy of the original invoice and don't forget that a restocking fee may apply.