

# Social Impact Assessment Report 2009

Empowering Rwandan women to lift themselves out of poverty through access to export markets and sound business training.

INDEGO  AFRICA  
INDEPENDENCE · DEVELOPMENT · GOVERNANCE

**RWANDA Humanitarian Country Profile**

Population: 9 million

- At least 84% of the population lives below the poverty line (less than \$2/day)
- Only 37% of children complete a full course of primary education, with only 30 percent enrolling for secondary education.
- At least 26% of the population lacks access to an improved water source.
- At least 10 to 12% of the population suffers from food insecurity every year.
- The Human Development Index, measuring human development in terms of living a long and healthy life, being educated and having a decent standard of living, ranked Rwanda 158 out of 177 countries with data.

(Source: IRIN News Services)



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# 2008 - 2009

## Measurable Social Impact

*Indego Africa partners with cooperatives of world-class artisans in Rwanda, composed entirely of women, and sells their fair trade handicrafts at high-end retailers across the U.S. and on its WebStore. Indego Africa then applies 100% of profits and other grants or donations to its long-term skills training programs in financial management, entrepreneurship, literacy, and computers - which are administered by top Rwandan university students. Indego Africa is a member of the Fair Trade Federation and the subject of a Harvard Business School case study.*

### INTRODUCTION

Since its founding in late 2006, Indego Africa has created verifiable social impact in its partner cooperatives. It has spurred \$30,000+ in handicraft sales revenue for more than 150 Rwandan women and their 600 dependents (approx.); conducted hundreds of hours of long-term skills training programs; and proved that, with the right tools and opportunities, African women are capable of anything. But Indego Africa is not content to rest on broad conclusions. To verify impact on an individual basis, Indego Africa has instituted an extensive Social Impact Assessment Program (SIAP) which measures a range of developmental information:

from quantitative metrics (like basic demographics, income, education levels, and food security) to qualitative indicators (like in-depth self-perceptions and interviews).



In February 2008, six months after Indego Africa made its first handicraft order (August 2007) and five months before it commenced its *Hand Up* training programs (July 2008), Indego Africa instituted a base-line assessment focused on four categories: **Personal Security, Education, IT Skills, and Fair Trade.** Sixteen women from Cocoki and 28 women from Covanya participated. The survey included a questionnaire with 31 multiple choice questions and two open-ended questions. In March 2009, Indego Africa conducted a follow-up assessment. Seventeen women from Cocoki and 20 women from Covanya participated. Despite some slight differences between the two questionnaires, the general

structure was maintained to allow comparison.<sup>1</sup>

### RESULTS SUMMARY

The women at Indego Africa's partner cooperatives have made great progress towards their social impact goals.<sup>2</sup> There has been a 96% increase in the number of families eating at least twice per day, a 17% increase in the number of women reporting that some or all of their children attend school, and a 153% increase in bank account ownership. Moreover, there was a 585% increase in the number of women who are satisfied/very satisfied with their quality of life, and a 336% increase in the number of women earning more than \$1 per day. There remains, however, significant room for improvement. For example, 43% of the women still consider their income to be inadequate and just 47% report that all of their children attend school on a regular basis. Continuous dialogue with the women to solicit feedback on how best to approach these areas will help set useful and realistic goals. These goals will be monitored in ongoing social impact audits.

<sup>1</sup> Results obtained from the surveys are presented and compared for each question at an aggregate level (considering the combined results from both cooperatives) as well as for each cooperative individually. It should be noted that fluctuations in the composition of the population, due to changes in the cooperatives' membership, may weaken the consistency of survey results.

<sup>2</sup> Social impact goals include: (a) a ten-fold increase in the women earning more than \$1 per day (from 10% to 100%); (b) new high-value skills with which each woman can earn additional income in her community – whether in a cooperative, at another employer, or with her own business; (c) households that are entirely free of hunger, inadequate housing, and school absenteeism; (d) cooperatives that reach and service the local and export market without Indego Africa's assistance; and (e) cooperatives that are fiscally responsible and dynamic community centers.

**INCOME**

Income levels have improved with 51% of the women now living on more than 300 Rwf a day (approximately \$0.50US) (compared to 11% in 2008) and 30% of the women now living on more than 551-800 Rwf a day (approximately \$1.00-\$1.40US) (compared to 7% in 2008). Nevertheless, with 49% of the women still living on less than \$0.50US per day, extreme poverty remains a critical issue. In particular,

336% increase in the number of the women earning more than \$1 per

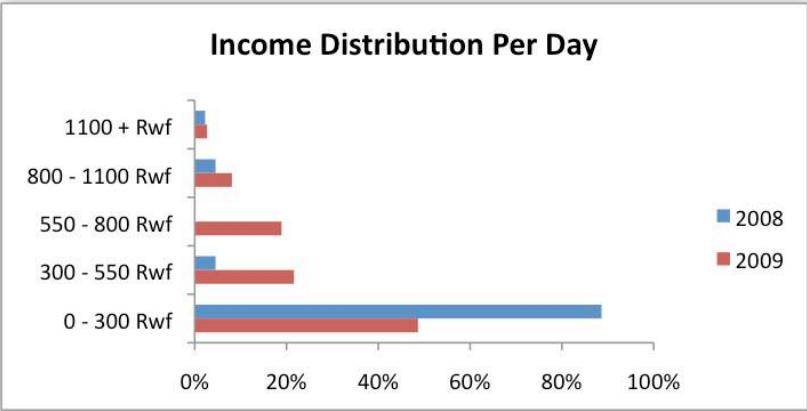


Figure 1

initiatives must be put in place to eliminate disparities between Indego Africa’s partner cooperatives, as Covanya’s income levels still fall behind Cocoki (60% of the women at Covanya living on less than \$0.50US a day compared to 36% for Cocoki). However, with 85% of the women at Covanya keeping records of their financial transaction, there is high potential for effective management of future income.

**Income Remains Inadequate: 92% of the women still consider their income to be inadequate or very inadequate.**

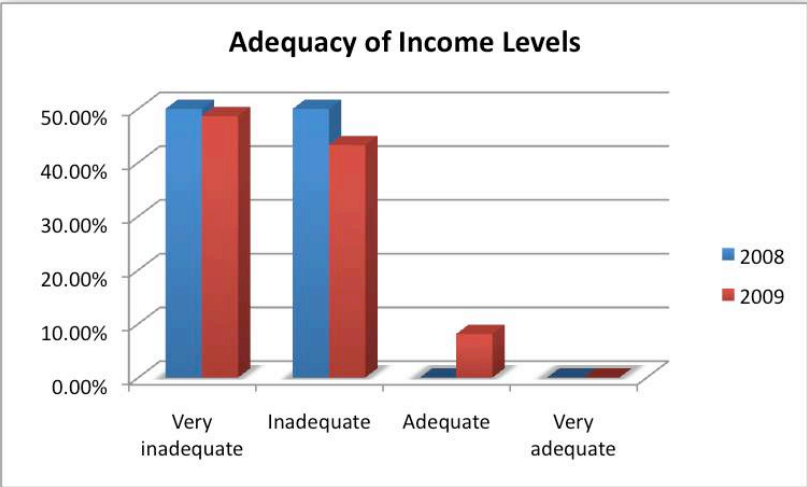


Figure 2

Despite an 8% increase in the number of the women who consider their income to be adequate, 49% of the women still consider their income to be “very inadequate” and almost 44% consider it to be “inadequate.”

**HOUSING**

Housing conditions have improved for the women of both cooperatives. For example, there was a 42% decrease in the number of the women without a permanent residence, and a corresponding increase in the number of the women living either in their own residence or in a rented residence. However, residences still lack important infrastructure, such as running water, electricity, and telephones (access to running water does not exist in 95% of the women’s homes). In addition, despite a 90% increase in the number of households with electricity, it is only a total of 22% of residences that have electricity. Finally, while there was a 138% increase in the number of households with a telephone, only 33% of households have telephones. Indeed, as 60% of the women still consider their housing situation to be inadequate, there is clearly room for improvement.

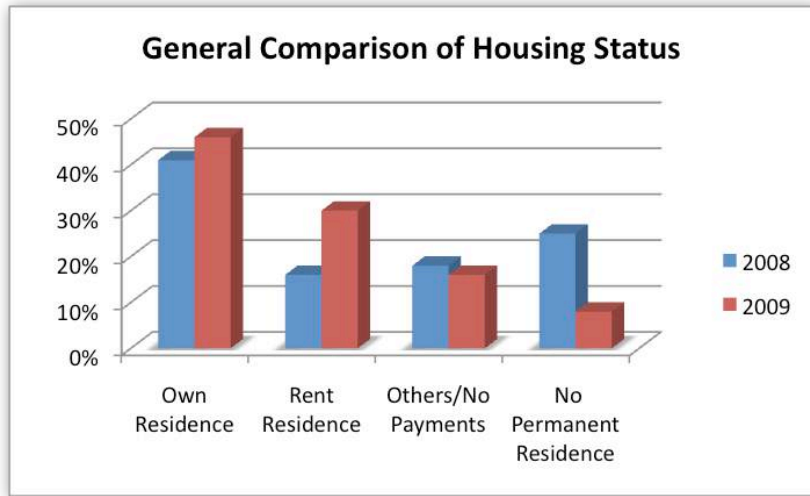


Figure 3

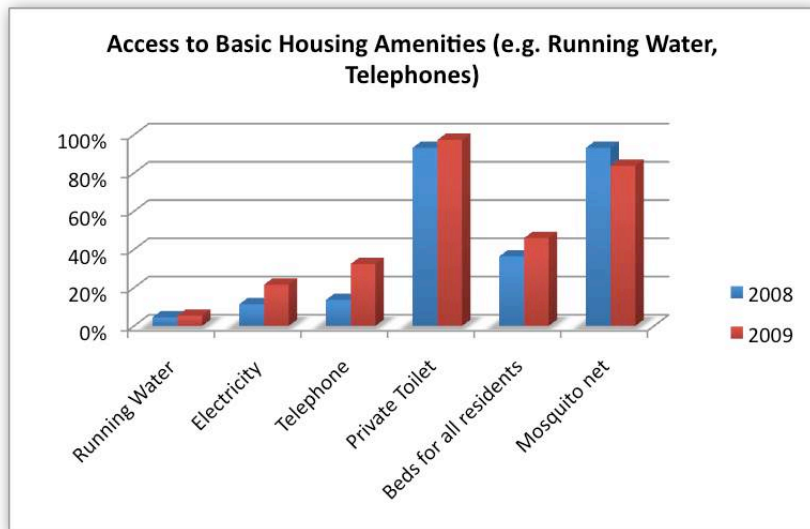


Figure 4

**FOOD**

With a 96% increase in the number of families eating at least twice a day, and reports of greater portions and availability, it is clear that significant progress have been made with regard to food security. However the objective of eliminating complaints of hunger has not yet been met:

- 78% of the women declare they sometimes do not have enough money to buy food;
- 76% of the women report feeling hungry sometimes due to lack of money to buy food, and;
- 73% of the women skip meals or reducing the size of their meals sometimes.



Figure 5

**Greater food security:**  
96% increase in the number of families eating at least twice per day.

**Higher Education Rate:**  
17% increase in the number of the women reporting some or all of their children attend school.

**Low attendance rate:**  
47% of the women report that all of their children attend school regularly.

**SCHOOL**

School attendance of the women’s children has been relatively high since the beginning of Indego Africa’s collaboration with the cooperatives, yet there has been progress. Both cooperatives registered improvements in school attendance in 2009, a decrease in the percentage of the women declaring that none or a few of their children are attending school on a regular basis, and a corresponding increase in the number of the women reporting that some or all of their children attend school. In 2009, almost half of the women declared that all of their children attend school on a regular basis, with the women at Covanya presenting the best situation (53% of their children are all attending school on a regular basis). Unfortunately, 30% of the women still report that only some of their children attend school on a regular basis. This represents a challenge that must be confronted in order to achieve the outcome of 100% school attendance by cooperative children.

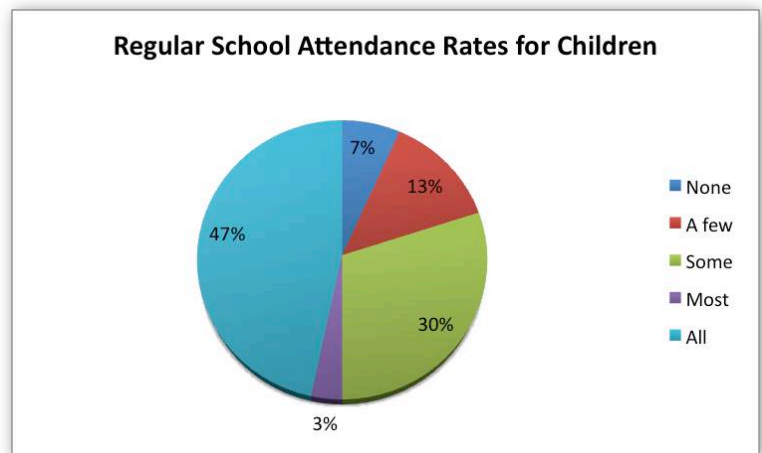


Figure 6



**HEALTH**

**Increased Satisfaction About Personal Health and Personal Safety and Security at Work:** 70% of the women are satisfied about their personal health, and 94% of the women are satisfied/very satisfied with their personal safety and security at work.

There has been a great increase in satisfaction about personal health, personal safety and security at work. As of 2009, 70% of the women are satisfied about their personal health at work, and 78% of the women are satisfied with their personal safety and security. Additionally, 16% of the women declared in 2009 that they are very satisfied with their personal safety and security at work. With the elimination of complaints of high non-satisfaction in both cooperatives, it appears that Indego Africa is on track to achieving the short-term outcome of safer and healthier workplaces.

**Enhanced Quality of Life:** 585% increase in the women who are satisfied/very satisfied with their quality of life.

51% of cooperative members declared in 2009 that they were satisfied with their quality of life, which represented an increase in the number of the women reporting similar satisfaction in 2008 (7.5%). Some differences have been registered among cooperatives, though. There is, however, room for improvement. For instance, while 40% of Covanya’s members were satisfied with their quality of life in 2009, 20% still remained “very unsatisfied.”

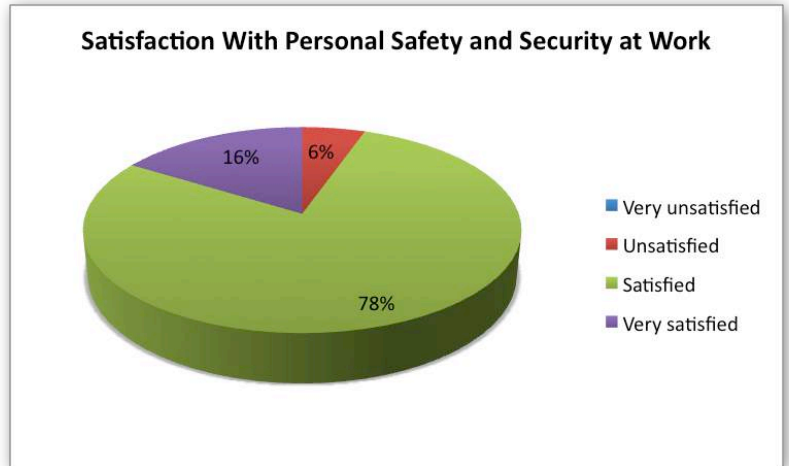


Figure 7



Figure 8

*More Bank Accounts ~ 153% increase in bank account ownership.*

**BANKING**

There has been an increase of nearly 153% in the number of the women owning a bank account. The major improvements were shown at Covanya, where the percentage of bank account owners increased from approximately 15% in 2008 to 60% in 2009.

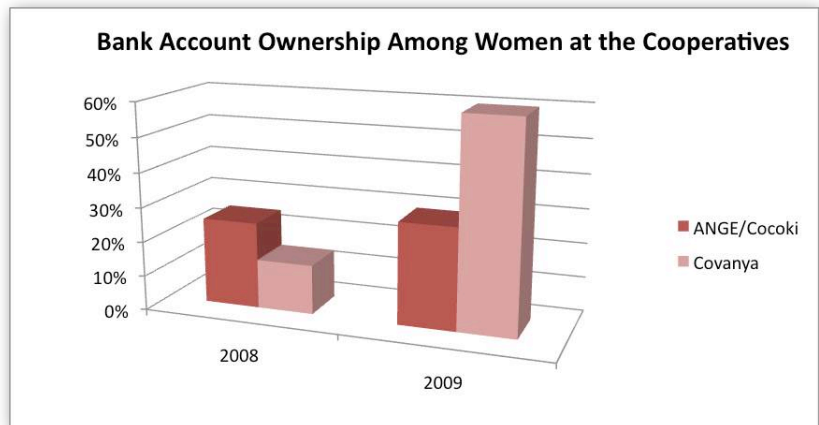


Figure 9





# Social Impact Survey

## Indicator Measurements & Questions

### PERSONAL SECURITY.

1. Indicator Measurement: Improve & upgrade housing conditions; eliminate (100%) complaints of inadequate housing.
  - a. Outcome Goals:
    - i. Short-Term: Women & families manage new income effectively, and are free from hunger & improved housing
    - ii. Intermediate-Term: Participating families are schooled, fed & housed sufficiently
    - iii. Long-Term: Participating families see increase in standard of living & quality of life
  - b. Questions:
    - i. What is your housing status?
    - ii. What type of fuel do you use for cooking at home?
    - iii. Which of the following do you have at your residence (Running water, electricity, telephone, toilet, beds for all residents, mosquito net)?
    - iv. How would you describe the adequacy of your housing?
2. Indicator Measurement: Increase monthly income by 20%
  - a. Outcome Goal:
    - i. Short-Term: Women & families manage new income effectively, and are free from hunger & improved housing
  - b. Questions:
    - i. How much do you currently earn per day?
    - ii. Please estimate how much you currently earn per day (if possible)?
    - iii. How adequate is your income in meeting your basic needs?
    - iv. How much of your income is earned at the cooperative?
    - v. Do you keep records of your financial transactions?
    - vi. Are you the primary income-earner in your family?
    - vii. Do you have a bank account?
    - viii. Do you make & follow a budget for your family?

## INDEGO AFRICA SOCIAL IMPACT ASSESSMENT REPORT

- ix. Have you produced handicrafts for Indego Africa?
  - x. Please describe briefly how working with Indego Africa has impacted your family (income, children at school, housing, health)
3. Indicator Measurement: Eliminate (100%) complaints of hunger
- a. Outcome Goals:
    - i. Short-Term: Women & families manage new income effectively, and are free from hunger & improved housing
    - ii. Intermediate-Term: Participating families are schooled, fed & housed sufficiently
    - iii. Long-Term: Participating families see increase in standard of living & quality of life
  - b. Questions:
    - i. How many meals do you and your family eat per day?
    - ii. Do you eat less than you feel you should because you cannot buy food?
    - iii. How often do you and your family run out of food or enough money to buy food?
    - iv. How often can you and your family not afford to eat balanced or complete meals?
    - v. Are you and your family ever hungry but don't eat because you can't afford food?
    - vi. Do you or your family skip meals or reduce the size of meals due to lack of money?

## EDUCATION

1. Indicator Measurement: Eliminate (100%) school non-attendance
- a. Outcome Goals:
    - i. Short-Term: Children attend school on a regular basis
    - ii. Intermediate-Term: Participating families are schooled, fed & housed sufficiently
    - iii. Long-Term: Participating families see increase in standard of living & quality of life
  - b. Questions:
    - i. How many children do you have or care for?
    - ii. Besides children, how many other people (elderly, family members) do you care for?
    - iii. Of the children that you care for, how many attend school on a regular basis?
    - iv. Which of the following are you able to do (read, write, count)?
    - v. Which languages do you speak?

 **IT SKILLS**

1. Indicator Measurement: Obtain job in IT sector
  - a. Outcome Goals:
    - i. Intermediate-Term: Women obtain jobs in IT sector
    - ii. Long-Term: Participating families see increase in standard of living & quality of life
  - b. Have you ever taken a course in using a computer?
  - c. Do you currently work in a job that requires significant computer usage?
  - d. What is your current computer skills level?

 **FAIR TRADE**

1. Questions:
  - a. How satisfied are you about your personal health at work?
  - b. How satisfied are you about your personal safety and security at work?
  - c. How satisfied are you with your quality of life?
  - d. Do you feel that the products you make are significant to you and your culture?
  - e. In the last year, how often have you visited a clinic or received medical care?
    - vii.

For more information about the Indego Africa Social Impact Assessment Program (SIAP), please visit [www.indegoafrica.org/socialimpact](http://www.indegoafrica.org/socialimpact)

“Since I don’t live with my family, the money from handicrafts are helping me solve my own problems. Now I have health insurance and some money saved in my bank account.”  
 – Marie Francine Ugirwaco, 21, Cocoki.

Since its founding in late 2006, Indego Africa has created verifiable social impact in its partner cooperatives.<sup>1</sup> It has spurred \$30,000+ in handicraft sales revenue for more than 150 Rwandan women and their 600 dependents (approx.); conducted hundreds of hours of long-term skills training programs; and proved that, with the right tools and opportunities, African women are capable of anything. But Indego Africa is not content to rest on broad conclusions. To verify impact on an individual basis, Indego Africa has instituted an extensive Social Impact Assessment Program (SIAP) which annually measures a range of developmental information: from quantitative metrics (like basic demographics, income, education levels, and food security) to qualitative indicators (like in-depth self-perceptions and interviews).

## KEY FINDINGS

As part of its SIAP, Indego Africa administered a base-line assessment in February 2008 and a follow-up assessment in March 2009. The results, published in the 2009 Social Impact Report, show the following impact:

- ✔ **Enhanced Quality of Life** ~ 585% increase in the number of women who are satisfied/very satisfied with their quality of life.
- ✔ **Increased Income** ~ 336% increase in the number of women earning more than \$1 per day.

- ✔ **Greater Food Security** ~ 96% increase in the number of families eating at least twice per day.
- ✔ **Higher Child Education Rate** ~ 17% increase in the number of women reporting some or all of their children attend school.
- ✔ **Better Housing Conditions** ~ 42% reduction in the number of women with no permanent residence and 26% increase in the number of households with beds for all residents.
- ✔ **More Electricity** ~ 90% increase in the number of households with electricity.
- ✔ **More Bank Accounts** ~ 153% increase in bank account ownership.
- ✔ **Better Access to Communication** ~ 138% increase in the number of households with a telephone.

## AREAS NEEDING IMPROVEMENT

- ✔ **Income Remains Inadequate** ~ 92% of the women still consider their income to be inadequate or very inadequate.
- ✔ **Water Access Terrible** ~ 95% of residences still lack running water.
- ✔ **Not Enough Kids in School** ~ just 47% of the women report that all of their children attend school regularly.

<sup>1</sup> Indego Africa also intends to stimulate sustainable social impact. For more information, see Indego Africa’s **Long Term Strategic Plan**.

## Sample Artisan Quotes:

“Because where we were before, we were so disorganized. But now we are a bit more organized and when we have an order from Indego, I can get money to pay the school fees of my children and I can even afford food for my family.” – *Melanie Nyirambanza, 42, Cocoki*

“Indego is helping me so much because other resources are not able to cover all of my needs and I live with granddaughter. To pay her school fees I use the funds from Indego Africa.” – *Felicita Kangabe, 67, Covanya.*

“In the cooperative we work as a team so it’s helping us because we have skills for working with other people. The money from the handicrafts helped me to pay a share in my cooperative and I buy some instruments.” – *Marie-Solange Kabansama, 20, Cocoki, one child.*

“I’m gaining many things from Indego, like management and computer training. The money that I’m getting are being used to help my 6 children to attend class and to buy the needs.” *Clementine Kahkindi, 45, Covanya*

“Indego services are helping me and my family in general because I am suffering from HIV and I’m taking the medicines. The income from the handicrafts is used to buy the food and to pay the school fees of the 2 children.” – *Egidia Murekatete*

“I have taken two of my kids to the village because I cannot afford paying the school fees and feeding the other two at the same time. So they are with their grandparents but I feel bad being away from my kids. So I wish I had more orders because that will help me afford life and care for them as their mother.” – *Donatille Dusenge, 37, Covanya, three children.*

### SIAP Process

In February 2008, six months after Indego Africa made its first handicraft order (*August 2007*) and five months before it commenced its *Hand Up* training programs (*July 2008*), Indego Africa instituted a base-line assessment focused on four categories: Personal Security (housing, income, food), Education, IT Skills, and Fair Trade (access to health care, personal safety and security at work). Sixteen women from Cocoki and 28 women from Covanya participated. The survey included a questionnaire with 31 multiple choice questions and two open-ended questions. In March 2009, Indego Africa conducted a follow-up assessment. Seventeen women from Cocoki and 20 women from Covanya participated. Despite some slight differences between the two questionnaires, the general structure was maintained to allow comparison.<sup>2</sup>

For additional results, analysis, graphs, sample surveys, interviews, and raw data, see Indego Africa’s full **2009 Social Impact Report** located at [www.indegoafrica.org/socialimpact](http://www.indegoafrica.org/socialimpact).



**SURVEY OF WOMEN  
SOCIAL IMPACT INDICATORS**

<b>Cooperative:</b>	<b>Respondents:</b>	
	2008	2009
ANGE/Cocoki	16	17
Covanya	28	20

questions on personal security

baseline survey 2008

questions on education

questions on IT skills

	Own Residence		Rent Residence		Others/No Payments		No Permanent Residence		Other		No Permanent Residence	
(1) What is your housing status?	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki	9	56.25%	8	47.06%	5	31.25%	6	35.29%	1	6.25%	3	17.65%
Covanya	9	32.14%	9	45.00%	2	7.14%	5	25.00%	7	25.00%	3	15.00%
<b>Total:</b>	<b>18</b>	<b>40.91%</b>	<b>17</b>	<b>45.95%</b>	<b>7</b>	<b>15.91%</b>	<b>11</b>	<b>29.73%</b>	<b>8</b>	<b>18.18%</b>	<b>6</b>	<b>16.22%</b>
(2) What method of fuel do you use for cooking at home?	Charcoal		Wood		Propane		Gas		Electric		No Permanent Residence	
ANGE/Cocoki	13	81.25%	3	20.00%	7	43.75%	13	86.67%	0	0.00%	0	0.00%
Covanya	1	3.57%	0	0.00%	15	53.57%	20	100.00%	12	42.86%	0	0.00%
<b>Total:</b>	<b>14</b>	<b>31.82%</b>	<b>3</b>	<b>8.57%</b>	<b>22</b>	<b>50.00%</b>	<b>33</b>	<b>94.29%</b>	<b>12</b>	<b>27.27%</b>	<b>0</b>	<b>0.00%</b>
(3) Which of the following do you have at your residence? Mark all that apply.	Running Water		Electricity		Telephone		Private Toilet		Beds for All Residents		Mosquito net	
ANGE/Cocoki	0	0.00%	2	11.76%	5	31.25%	7	41.18%	15	93.75%	17	100.00%
Covanya	2	7.14%	0	0.00%	0	0.00%	1	3.57%	5	25.00%	26	92.86%
<b>Total:</b>	<b>2</b>	<b>4.55%</b>	<b>2</b>	<b>5.41%</b>	<b>5</b>	<b>11.36%</b>	<b>8</b>	<b>21.62%</b>	<b>21</b>	<b>93.18%</b>	<b>43</b>	<b>97.30%</b>
(4) How would you describe the adequacy of your housing situation?	Very Inadequate		Inadequate		Adequate		Very Adequate		Beds for All Residents		Mosquito net	
ANGE/Cocoki	6	40.00%	2	11.76%	4	26.67%	12	70.59%	5	31.25%	7	41.18%
Covanya	14	53.85%	8	40.00%	9	34.62%	10	50.00%	3	11.54%	2	10.00%
<b>Total:</b>	<b>20</b>	<b>48.78%</b>	<b>10</b>	<b>27.03%</b>	<b>13</b>	<b>31.71%</b>	<b>22</b>	<b>59.46%</b>	<b>8</b>	<b>19.51%</b>	<b>5</b>	<b>13.51%</b>
(5) How much do you currently earn per day?	0-300 RwF		300-550 RwF		550-800 RwF		800-1100 RwF		1100 RwF or More		More Than \$1	
ANGE/Cocoki	15	93.75%	6	35.29%	1	6.25%	5	29.41%	0	0.00%	3	17.65%
Covanya	24	85.71%	12	60.00%	1	3.57%	3	15.00%	0	0.00%	4	20.00%
<b>Total:</b>	<b>39</b>	<b>88.64%</b>	<b>18</b>	<b>48.65%</b>	<b>2</b>	<b>4.55%</b>	<b>8</b>	<b>21.62%</b>	<b>0</b>	<b>0.00%</b>	<b>7</b>	<b>18.92%</b>
(6) Please estimate how much you currently earn per day (if possible)?	Blank		Blank		Blank		Blank		Blank		More than 30	
ANGE/Cocoki	16	40.00%	2	11.76%	4	26.67%	12	70.59%	5	31.25%	7	41.18%
Covanya	14	53.85%	8	40.00%	9	34.62%	10	50.00%	3	11.54%	2	10.00%
<b>Total:</b>	<b>20</b>	<b>48.78%</b>	<b>10</b>	<b>27.03%</b>	<b>13</b>	<b>31.71%</b>	<b>22</b>	<b>59.46%</b>	<b>8</b>	<b>19.51%</b>	<b>5</b>	<b>13.51%</b>
(7) With respect to meeting your basic needs, how would you describe the adequacy of your income?	Very Inadequate		Inadequate		Adequate		Very Adequate		Beds for All Residents		Mosquito net	
ANGE/Cocoki	9	56.25%	9	52.94%	7	43.75%	6	35.29%	0	0.00%	2	11.76%
Covanya	13	46.43%	9	45.00%	15	53.57%	10	50.00%	0	0.00%	1	5.00%
<b>Total:</b>	<b>22</b>	<b>50.00%</b>	<b>18</b>	<b>48.65%</b>	<b>22</b>	<b>50.00%</b>	<b>16</b>	<b>43.24%</b>	<b>0</b>	<b>0.00%</b>	<b>3</b>	<b>8.11%</b>
(8) How much of your total income is earned at the cooperative?	0% to 24%		25% to 49%		50% to 74%		75% to 99%		100%		More than 30	
ANGE/Cocoki	16	100.00%	12	75.00%	0	0.00%	1	6.25%	0	0.00%	1	6.25%
Covanya	26	92.86%	6	33.33%	1	3.57%	0	0.00%	0	0.00%	4	22.22%
<b>Total:</b>	<b>42</b>	<b>95.45%</b>	<b>18</b>	<b>52.94%</b>	<b>1</b>	<b>2.27%</b>	<b>1</b>	<b>2.94%</b>	<b>1</b>	<b>2.27%</b>	<b>2</b>	<b>14.71%</b>
(9) Do you keep records of your financial transactions?	No		Yes		No		Yes		No		Yes	
ANGE/Cocoki	16	100.00%	16	94.12%	0	0.00%	1	5.88%	0	0.00%	1	6.25%
Covanya	15	55.56%	3	15.00%	12	44.44%	17	85.00%	0	0.00%	0	0.00%
<b>Total:</b>	<b>31</b>	<b>72.09%</b>	<b>19</b>	<b>51.35%</b>	<b>12</b>	<b>27.91%</b>	<b>18</b>	<b>48.65%</b>	<b>0</b>	<b>0.00%</b>	<b>1</b>	<b>2.53%</b>
(10) Are you the primary income-earner in your family?	No		Yes		No		Yes		No		Yes	
ANGE/Cocoki	6	37.50%	13	76.47%	10	62.50%	4	23.53%	5	17.86%	6	30.00%
Covanya	5	17.86%	6	30.00%	23	82.14%	14	70.00%	11	38.69%	19	63.33%
<b>Total:</b>	<b>11</b>	<b>25.00%</b>	<b>19</b>	<b>51.35%</b>	<b>33</b>	<b>75.00%</b>	<b>18</b>	<b>48.65%</b>	<b>16</b>	<b>44.44%</b>	<b>25</b>	<b>63.33%</b>

Weighted Respondents: 40.5

Beds for All Residents  
cent Increase: 26.35%

Electricity  
cent Increase: 90.27%

Telephone  
cent Increase: 137.84%

2008: 14.7

2009: 18.6

2008: 4.6

2009: 8.8

2008: 5.5

2009: 13.1

Weighted Respondents: 40.5

	2008	2009	2008	2009
More Than \$1	0	0.00%	6	35.29%
More than 30	3	10.71%	5	25.00%
	3	6.82%	11	29.73%
cent Increase:			336.04%	
			351.89%	

lumpsums: 2.761363636 12.04054054 4.602272727 20.7972973

(11) Do you have a bank account?	No				Yes			
	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki	12	75.00%	12	70.59%	4	25.00%	5	29.41%
Covanya	24	85.71%	8	40.00%	4	14.29%	12	60.00%
<b>Total:</b>	<b>36</b>	<b>81.82%</b>	<b>20</b>	<b>54.05%</b>	<b>8</b>	<b>18.18%</b>	<b>17</b>	<b>45.95%</b>

(12) Do you make and follow a budget for you or your family?	No				Yes			
	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki	10	62.50%	14	82.35%	6	37.50%	3	17.65%
Covanya	16	59.26%	14	70.00%	11	40.74%	3	15.00%
<b>Total:</b>	<b>26</b>	<b>60.47%</b>	<b>28</b>	<b>75.68%</b>	<b>17</b>	<b>39.53%</b>	<b>6</b>	<b>16.22%</b>

(13) Have you produced handicrafts for Indego Africa?	No				Yes			
	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki	9	56.25%	1	5.88%	7	43.75%	16	94.12%
Covanya	6	21.43%	1	5.00%	22	78.57%	16	80.00%
<b>Total:</b>	<b>15</b>	<b>34.09%</b>	<b>2</b>	<b>5.41%</b>	<b>29</b>	<b>65.91%</b>	<b>32</b>	<b>86.49%</b>

(14) Please describe briefly how working with Indego Africa has impacted your family (income, children at school, housing, health)	No				Yes			
	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki								
Covanya								
<b>Total:</b>								

(15) How many meals do you or your family eat per day?	0				1				2				3 or more				At Least Tw			
	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009				
ANGE/Cocoki	0	0.00%	0	0.00%	8	50.00%	4	23.53%	8	50.00%	11	64.71%	0	0.00%	2	11.76%	8	50.00%	13	76.47%
Covanya	0	0.00%	0	0.00%	19	67.86%	5	25.00%	9	32.14%	14	70.00%	0	0.00%	1	5.00%	9	32.14%	15	75.00%
<b>Total:</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>27</b>	<b>61.36%</b>	<b>9</b>	<b>24.32%</b>	<b>17</b>	<b>38.64%</b>	<b>25</b>	<b>67.57%</b>	<b>0</b>	<b>0.00%</b>	<b>3</b>	<b>8.11%</b>	<b>17</b>	<b>38.64%</b>	<b>28</b>	<b>75.68%</b>

Weighted Respondents: 40.5  
 15.648 :2008 30.64865 :2009  
 At Least Tw  
 mt Increase: 95.87%

(16) Do you eat less than you feel you should because of inadequate money to buy food?	Often				Sometimes				Never			
	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki	7	43.75%	3	17.65%	7	43.75%	14	82.35%	2	12.50%	1	5.88%
Covanya	10	35.71%	6	31.58%	14	50.00%	14	73.68%	4	14.29%	2	10.53%
<b>Total:</b>	<b>17</b>	<b>38.64%</b>	<b>9</b>	<b>25.00%</b>	<b>21</b>	<b>47.73%</b>	<b>28</b>	<b>77.78%</b>	<b>6</b>	<b>13.64%</b>	<b>3</b>	<b>8.33%</b>

(17) How often do you and your family run out of food or enough money to buy food?	Often				Sometimes				Never			
	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki	6	37.50%	2	11.76%	8	50.00%	14	82.35%	2	12.50%	1	5.88%
Covanya	9	32.14%	3	15.79%	19	67.86%	14	73.68%	0	0.00%	2	10.53%
<b>Total:</b>	<b>15</b>	<b>34.09%</b>	<b>5</b>	<b>13.89%</b>	<b>27</b>	<b>61.36%</b>	<b>28</b>	<b>77.78%</b>	<b>2</b>	<b>4.55%</b>	<b>3</b>	<b>8.33%</b>

(18) How often can you or your family not afford food or enough money to buy food?	Often				Sometimes				Never			
	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki	5	33.33%	4	23.53%	7	46.67%	12	70.59%	3	20.00%	1	5.88%
Covanya	10	35.71%	6	37.50%	13	46.43%	9	56.25%	5	17.86%	1	6.25%
<b>Total:</b>	<b>15</b>	<b>34.88%</b>	<b>10</b>	<b>30.30%</b>	<b>20</b>	<b>46.51%</b>	<b>21</b>	<b>63.64%</b>	<b>8</b>	<b>18.60%</b>	<b>2</b>	<b>6.06%</b>

(19) Are you or your family ever hungry but don't eat because you cannot afford food?	Often				Sometimes				Never			
	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki	5	33.33%	1	5.88%	10	66.67%	13	76.47%	0	0.00%	3	17.65%
Covanya	8	28.57%	2	12.50%	16	57.14%	12	75.00%	4	14.29%	2	12.50%
<b>Total:</b>	<b>13</b>	<b>30.23%</b>	<b>3</b>	<b>9.09%</b>	<b>26</b>	<b>60.47%</b>	<b>25</b>	<b>75.76%</b>	<b>4</b>	<b>9.30%</b>	<b>5</b>	<b>15.15%</b>

(20) Do you or your family skip meals or reduce the size of meals due to lack of money?	Often				Sometimes				Never			
	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009
ANGE/Cocoki	6	40.00%	2	11.76%	9	60.00%	12	70.59%	0	0.00%	3	17.65%
Covanya	10	35.71%	3	18.75%	16	57.14%	12	75.00%	2	7.14%	1	6.25%
<b>Total:</b>	<b>16</b>	<b>37.21%</b>	<b>5</b>	<b>15.15%</b>	<b>25</b>	<b>58.14%</b>	<b>24</b>	<b>72.73%</b>	<b>2</b>	<b>4.65%</b>	<b>4</b>	<b>12.12%</b>

(21) How many children do you have or care for?	0				1				2				3				4				5				6 or more			
	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009				
ANGE/Cocoki	0	0.00%	3	20.00%	2	12.50%	4	26.67%	3	18.75%	2	13.33%	3	18.75%	1	6.67%	3	18.75%	3	20.00%	2	12.50%	0	0.00%	3	18.75%	2	13.33%
Covanya	0	0.00%	0	0.00%	4	14.81%	4	22.22%	4	14.81%	5	27.78%	1	3.70%	1	5.56%	5	18.52%	1	5.56%	4	14.81%	2	11.11%	9	33.33%	5	27.78%
<b>Total:</b>	<b>0</b>	<b>0.00%</b>	<b>3</b>	<b>9.09%</b>	<b>6</b>	<b>13.95%</b>	<b>8</b>	<b>24.24%</b>	<b>7</b>	<b>16.28%</b>	<b>7</b>	<b>21.21%</b>	<b>4</b>	<b>9.30%</b>	<b>2</b>	<b>6.06%</b>	<b>8</b>	<b>18.60%</b>	<b>4</b>	<b>12.12%</b>	<b>6</b>	<b>13.95%</b>	<b>2</b>	<b>6.06%</b>	<b>12</b>	<b>27.91%</b>	<b>7</b>	<b>21.21%</b>

(22) Besides the children noted above, how many other people (elderly, parents, relatives) do you care for?	0				1				2				3				4				5				6 or more			
	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009				
ANGE/Cocoki	6	37.50%	5	45.45%	3	18.75%	2	18.18%	6	37.50%	2	18.18%	1	6.25%	2	18.18%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Covanya	9	32.14%	7	36.84%	3	10.71%	7	36.84%	8	28.57%	3	15.79%	5	17.86%	0	0.00%	2	7.14%	1	5.26%	0	0.00%	1	5.26%	1	3.57%	0	0.00%
<b>Total:</b>	<b>15</b>	<b>34.09%</b>	<b>12</b>	<b>40.00%</b>	<b>6</b>	<b>13.64%</b>	<b>9</b>	<b>30.00%</b>	<b>14</b>	<b>31.82%</b>	<b>5</b>	<b>16.67%</b>	<b>6</b>	<b>13.64%</b>	<b>2</b>	<b>6.67%</b>	<b>2</b>	<b>4.55%</b>	<b>1</b>	<b>3.33%</b>	<b>0</b>	<b>0.00%</b>	<b>1</b>	<b>3.33%</b>	<b>1</b>	<b>2.27%</b>	<b>0</b>	<b>0.00%</b>

2009 Only  
 Children Children/Respo  
 96 2.909090909  
 Its/Response: 4.04  
 Others/Respo  
 34 1.133333333

	None				A Few				Some				Most				All				Some or All			
	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009	2008	2009
(23) Of the children that you care for, how many attend school on a regular basis?	2	1	12.50%	9.09%	4	1	25.00%	9.09%	0	4	0.00%	36.36%	2	1	12.50%	9.09%	8	4	50.00%	36.36%	10	9	62.50%	81.82%
ANGE/Cocoki	2	1	12.50%	9.09%	4	1	25.00%	9.09%	0	4	0.00%	36.36%	2	1	12.50%	9.09%	8	4	50.00%	36.36%	10	9	62.50%	81.82%
Covanya	6	1	21.43%	5.26%	2	3	7.14%	15.79%	5	5	17.86%	26.32%	2	0	7.14%	0.00%	13	10	46.43%	52.63%	20	15	71.43%	78.95%
Total	8	2	18.18%	6.67%	6	4	13.64%	13.33%	5	9	11.36%	30.00%	4	1	9.09%	3.33%	21	14	47.73%	46.67%	30	24	68.18%	80.00%
(24) Which of the following are you able to do?	Read								Write				Count				Weighted Respondents: 37.0							
ANGE/Cocoki	15	17	93.75%	100.00%	14	17	87.50%	100.00%	14	17	87.50%	100.00%	Percent Increase: 17.33%											
Covanya	23	14	82.14%	70.00%	23	14	82.14%	70.00%	27	14	96.43%	70.00%	25.227273 :2008 29.6 :2009											
Total	38	31	86.36%	83.78%	37	31	84.09%	83.78%	41	31	93.18%	83.78%												
(25) Which languages do you speak or read?	English				French				Kiswahili				Kinvarwanda				Kirundi				Other			
ANGE/Cocoki	0	0	0.00%	0.00%	1	0	6.25%	0.00%	1	0	6.25%	0.00%	16	0	100.00%	0.00%	1	0	6.25%	0.00%	0	0	0.00%	0.00%
Covanya	0	1	0.00%	5.00%	2	0	7.14%	0.00%	2	0	7.14%	0.00%	27	0	96.43%	0.00%	0	0	0.00%	0.00%	3	0	10.71%	0.00%
Total	0	1	0.00%	2.70%	3	0	6.82%	0.00%	3	0	6.82%	0.00%	43	0	97.73%	0.00%	1	0	2.27%	0.00%	3	0	6.82%	0.00%
(26) Have you ever taken a course in using a computer?	No				Yes																			
ANGE/Cocoki	16	17	100.00%	100.00%	0	0	0.00%	0.00%																
Covanya	28	8	100.00%	40.00%	0	12	0.00%	60.00%																
Total	44	25	100.00%	67.57%	0	12	0.00%	32.43%																
(27) Do you currently work in a job that requires significant computer usage?	No				Yes																			
ANGE/Cocoki	16	9	100.00%	52.94%	0	8	0.00%	47.06%																
Covanya	26	5	96.30%	25.00%	1	15	3.70%	75.00%																
Total	42	14	97.67%	37.84%	1	23	2.33%	62.16%																
(28) What is your current computer skills level?	No Skills				Some Skills				Good Skills				Excellent Skills											
ANGE/Cocoki	16	17	100.00%	100.00%	0	0	0.00%	0.00%	0	0	0.00%	0.00%	0	0	0.00%	0.00%								
Covanya	27	6	100.00%	30.00%	0	13	0.00%	65.00%	0	1	0.00%	5.00%	0	0	0.00%	0.00%								
Total	43	23	100.00%	62.16%	0	13	0.00%	35.14%	0	1	0.00%	2.70%	0	0	0.00%	0.00%								
(29) How satisfied are you about your personal health at work?	Very Unsatisfied				Unsatisfied				Satisfied				Very Satisfied											
ANGE/Cocoki	5	0	31.25%	0.00%	5	4	31.25%	23.53%	6	13	37.50%	76.47%	0	0	0.00%	0.00%								
Covanya	1	0	3.85%	0.00%	14	6	53.85%	30.00%	11	13	42.31%	65.00%	0	1	0.00%	5.00%								
Total	6	0	14.29%	0.00%	19	10	45.24%	27.03%	17	26	40.48%	70.27%	0	1	0.00%	2.70%								
(30) How satisfied are you about your personal safety and security at work?	Very Unsatisfied				Unsatisfied				Satisfied				Very Satisfied											
ANGE/Cocoki	5	0	31.25%	0.00%	3	0	18.75%	0.00%	8	16	50.00%	94.12%	0	1	0.00%	5.88%								
Covanya	2	0	8.00%	0.00%	4	2	16.00%	10.00%	18	13	72.00%	65.00%	1	5	4.00%	25.00%								
Total	7	0	17.07%	0.00%	7	2	17.07%	5.41%	26	29	63.41%	78.38%	1	6	2.44%	16.22%								
(31) How satisfied are you with your quality of life?	Very Unsatisfied				Unsatisfied				Satisfied				Very Satisfied				Satisfie							
ANGE/Cocoki	5	2	31.25%	11.76%	10	5	62.50%	29.41%	1	10	6.25%	58.82%	0	0	0.00%	0.00%	1	10	6.25%	58.82%				
Covanya	1	4	4.17%	20.00%	21	7	87.50%	35.00%	2	8	8.33%	40.00%	0	1	0.00%	5.00%	2	9	8.33%	45.00%				
Total	6	6	15.00%	16.22%	31	12	77.50%	32.43%	3	18	7.50%	48.65%	0	1	0.00%	2.70%	3	19	7.50%	51.35%				
(32) Do you feel that the products you make are important to you and your culture?	No				Yes												Percent Increase: 584.68%							
ANGE/Cocoki	0	5	0.00%	29.41%	15	12	100.00%	70.59%																
Covanya	0	0	0.00%	0.00%	27	20	100.00%	100.00%																
Total	0	5	0.00%	13.51%	42	32	100.00%	86.49%																
(33) In the last year, how often have you visited a clinic or received medical care?	Often				Sometimes				Never															
ANGE/Cocoki	8	0	50.00%	0.00%	6	11	37.50%	64.71%	2	6	12.50%	35.29%												
Covanya	3	1	11.11%	5.00%	19	14	70.37%	70.00%	5	5	18.52%	25.00%												
Total	11	1	25.58%	2.70%	25	25	58.14%	67.57%	7	11	16.28%	29.73%												

Weighted Respondents: 38.5

Percent Increase: 584.68%

2.89 :2008 19.7703 :2009