



Village Leathers

Name:	
Email Address	
Order Number:	

Item Description	Exchange for / Reason For Return

If you'd like to exchange your item please include details of what you'd like above. If you are not entirely satisfied with your purchase, we're here to help. You have 30 calendar days to return an item from the date you received it.

Please return the item to us by post in an unused condition with all original packaging within 30 days of receipt and we will issue a refund or an exchange.

An exchange will only be agreed as long as the product is received unused and in perfect condition and it is not customised.

Unfortunately we cannot offer returns or exchanges on bespoke or personalised products.

Unless the item is faulty, you will be responsible for the cost of the return postage and any re-delivery charges for exchanges. Refunds will be credited to the original method of payment.

Please contact us with your order number for a returns form which upon receipt should be filled in and returned to us along with the product. If the return is due to a fault with the product you may be required to provide photographic evidence before a return will be authorised.