






Advanced Skin Boosting Therapy



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Your Name:

In addition to the lecture you will be provided with an appropriate manual. Please feel free to ask any questions and make notes if this will assist you in your learning technique.

Welcome to your lecture!

Aim:

To teach students / trainee Aesthetic Practitioners the knowledge and skills required in the application and practice of skin boosting therapy to the highest possible standard and to understand fully the benefits and any side effects (that may occur in some clients).

Objective:

To be a consummate professional in all aspects of this treatment from the consultation and treatment process so that a client is completely satisfied with all aspects of both treatment and customer service and will wish to retain your services and be confident in recommending you to others.



ADVANCED SKIN BOOSTING THERAPY TRAINING

The Consultation

This is essential for all prospective clients (It is a one to one introduction and client's information should be regarded as confidential. Please remember the Data Protection Act relating to a clients' personal details and information) and serves to introduce you to the client and for an opportunity to discuss the requested treatment and to ascertain factors relating directly to the clients well-being and current state of health.

Always introduce yourself to your client and treat clients a whole taking into consideration general well-being, i.e. health, emotional, physical and mental states. You need to explain clearly why you are carrying out a consultation.

The consultation process should always be conducted in a professional manner but should also proceed in a style that encourages your client to feel relaxed and comfortable. Explain the nature and purpose of the consultation and respond professionally to any questions and concerns they have.

A provided consultation form will be provided which will enable you to ask and record the relevant information relation to the client's well-being, their emotional and physical health and of course any anxieties they may have. Mental health is a delicate subject but can have an impact on your client's response to treatment so your observational abilities will serve you well. Record all the information on the consultation following your questions and physical examination.

During the consultation process it is important you use open questions (What, when where and why) this avoids the Yes / No responses which may result in an interrogative style which does not assist in the process). Discuss the clients' needs, what they may expect, and then discuss the options available which are best suited to the client's needs, expectations and co-operate with the client in determining the best possible objective and conclusion appropriate to your client's needs and desire.



NOTES:



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