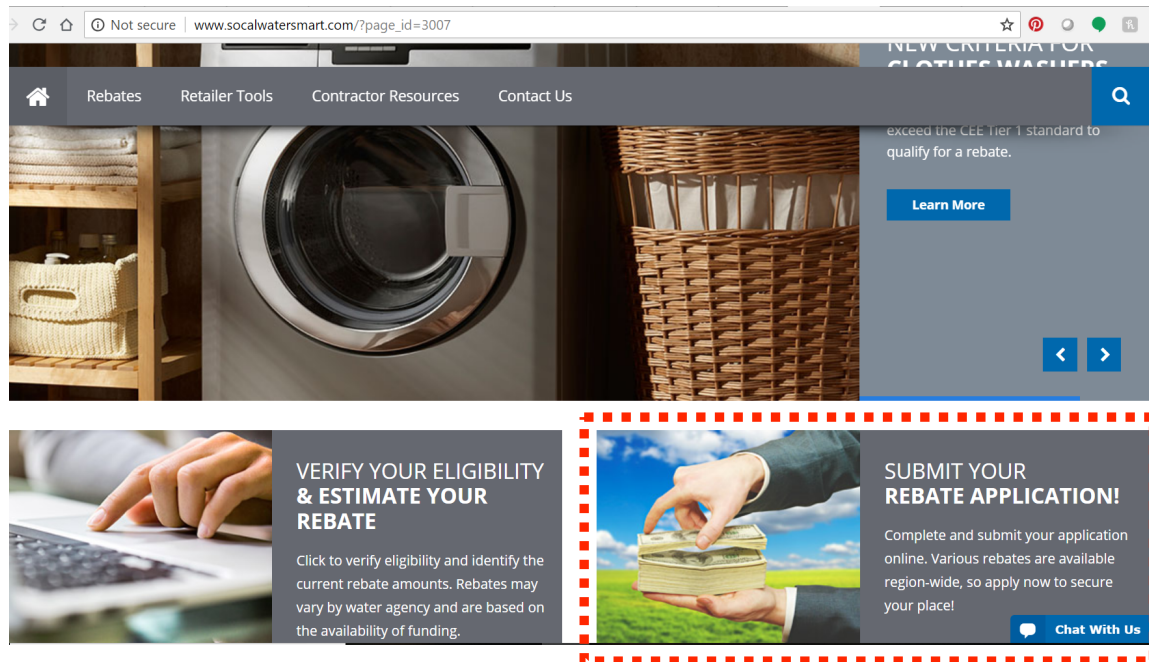


Rain Barrel Rebates - Available for all San Diego Residents

1. How do I apply for a rebate for my purchased rain barrel(s)?

After purchasing and installing your rain barrel(s), please visit www.socalwatersmart.com. There, you can apply for a rebate by clicking on “Submit Your Rebate Application.”



You will be asked to create an account. If you would like detailed instructions, you will find a helpful video that walks you through the steps of submitting your rebate application [on the SoCal WaterSmart website](#) (click “How to Apply” for Devices Video).

2. Who do I contact about questions on the rebate program?

You can contact the customer service team at SoCal WaterSmart. (Please note, the rebate program is not managed by the County of San Diego.)

Ph: (888) 376-3314

socalwatersmart@egia.org

3. How do I qualify for the rebate?

In order to receive a rebate, you must complete the following steps:

- Apply online for your rebate. You may do this by visiting the Apply Online page.

- Within 60 days of your online submission, send in the following:
 - Copy of the online application confirmation page.
 - Copy of a recent water bill. *Please note, the name and address on your water bill must match the rebate application.*
 - Copy of your receipt showing the product was paid for in full. It must also include brand, model, and individual price.
- Mail, fax, or email your documentation to SoCal WaterSmart. Information is available on your application confirmation page, or on the contact us page. If you would like detailed instructions, you will find a helpful video that walks you through the steps of submitting your rebate application [on their site](#) (click “How to Apply” for Devices Video). Please note, the rebate only applies to 2 rain barrels per household.

4. When do I need to submit my application for the rebate?

Please submit your application within 3 months from the date of purchase (not from the date you received the rain barrels). You can only apply for a rebate on items that are currently available within 3 months from the date of purchase to be considered for a rebate. We recommend submitting your application as soon as possible as the rebate is only available as long as funds last.

5. Can a customer apply for the 2 approved rain barrel rebates per household at 2 different times?

The 2 rain barrels can be purchased at different times and at different stores. However, from the date of purchase, the customer needs to apply for the rebate within 90 days. Both rain barrels must also be on the same application since the rebates are once per lifetime per category.

6. Does the sales receipt need to match the rebate application?

The name and address on the rebate application needs to match the name and address on the water bill. The name on the sales receipt will not affect the rebate.

For more FAQs on the SoCal WaterSmart rebate program, please [visit their website](#).

Supplemental Discount - Unincorporated residents only

1. How do I know if I am an unincorporated resident of San Diego?

We have created a [zip code guide](#) that outlines which zip codes are eligible and are not eligible for the supplemental discount. If you have questions regarding your eligibility, please contact the Solana Center at (760) 436-7986 x700 or water@solanacenter.org with your precise street address.

2. How do I qualify for the supplemental discount?

If you are a resident of an unincorporated area of San Diego, you are automatically eligible for the supplemental discount. Please verify your eligibility using our [zip code guide](#). When purchasing your rain barrel(s), please select the button that says “Unincorporated” and your discount will be applied upon checkout. Please note, that the discount is limited to the first 200 barrels purchased. (Limit 2 per household.)

3. I accidentally purchased a rain barrel at the unincorporated resident rate when I am a resident an incorporated city. What happens now?

Solana Center will be verifying each address to ensure eligibility for the supplemental discount. If it looks like you are not eligible for the discount, you will be contacted and provided the option of paying the incorporated rate or cancelling your rain barrel order.