



REPAIR MERCHANDISE AUTHORIZATION (RMA) FORM

Print this completed form to include in the package you are sending back to us.

First Name: _____ Last name: _____

Return Address: _____

City: _____ State/Province: _____

Zip/Postal Code: _____

Phone: _____

Email: _____

Product(s) you are returning: _____

Description of problem: _____

Ship your item(s) to the following address:

ProMystic

Attn: Craig Filicetti

6133 E. Exeter Blvd.

Scottsdale, AZ 85251

U.S.A.

Depending on the nature of the repair required and the warranty status of the item(s), you may incur a repair fee. You, the shipper, assume all responsibility for the return shipment of item(s) to ProMystic.

Return shipping of repaired items(s) to U.S. customers via USPS is \$9.00. For international customers, return shipping via FedEx International is \$40.00. In some cases, these costs may be covered by ProMystic.