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gandio™

SCALP STIMULATION PERSONAL DEVICE

INSTRUCTION MANUAL



Read All Instructions Before Use





gfandio™

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For permission requests or ordering information, please contact Zero Gravity:

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Date of Printing: September 18, 2017

PLEASE READ ALL CONTRAINDICATIONS, WARNINGS AND SAFETY PRECAUTIONS BEFORE USE, AND STRICTLY FOLLOW THEM WHEN USING THIS DEVICE!

Congratulations and thank you for purchasing the **Grandio** scalp stimulation personal device!

If you have any questions or comments concerning your **Grandio** or require assistance on how to use your device for best results, contact one of our Specialists today:

Hours of Operation:

Monday- Friday, 9AM-5PM, EST
Phone: 1-800-699-9340
Email: info@zerogravityskin.com

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- ▶ Please read the instructions before use.
- ▶ Keep the **Grandio** device away from children. The **Grandio** device is not to be used by children or by persons with reduced physical, sensory or mental capabilities unless under supervision.
- ▶ Use only on the scalp. Do not use on other body parts.
- ▶ Do not use the applicator without a properly attached cartridge. Do not remove the cartridge while the applicator is turned on.
- ▶ Keep the device away from water or wet areas.
- ▶ Store and operate the **Grandio** device under normal room temperature.
- ▶ Do not use if device was dropped, physically damaged or is wet.
- ▶ In case of malfunction, contact the seller - do not try to fix the problem yourself.
- ▶ Do not use hairegen if:
 - You have history of contact allergies.
 - During pregnancy.
 - Having scars, moles, wounds or other lesions on the treated scalp areas.
 - Suffering from scalp disorders such as eczema, seborrheic dermatitis, psoriasis, actinic (solar) keratosis, acne, rosacea, infections, other inflammatory conditions or other chronic conditions.
 - Treated with retinoids now or within the past 6 months.
- ▶ Discontinue using **Grandio** if you experience significant discomfort during or after use.
- ▶ Excessive use beyond recommendations may cause discomfort or irritation.

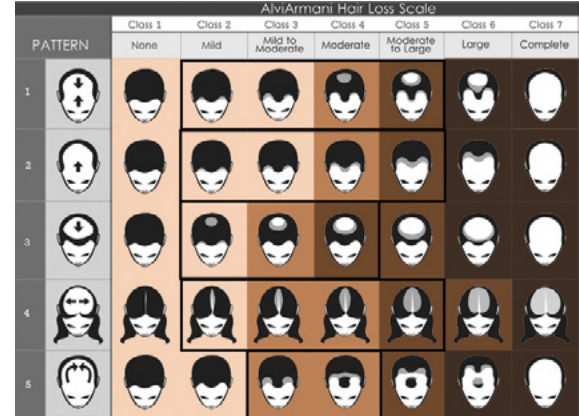
ABOUT grandio

Grandio is a scalp stimulation personal device.

Scalp stimulation has been shown to contribute to better looking hair: thicker, lustrous, and with increased volume. When used according to instructions, **Grandio** delivers to the scalp multiple forms of stimulations: physical and electrical.



IS grandio GOOD FOR YOU?



COLOR CODE / MEANING	SHOULD GRANDIO BE USED?
EARLY STAGE	RECOMMENDED
MODERATE STAGE RESULTS CAN BE SEEN ON GREY AREAS	RECOMMENDED
MODERATE TO EXTENSIVE BALDNESS	LIMITED IMPROVEMENT
EXTENSIVE OR COMPLETE BALDNESS	NOT RECOMMENDED

gaudio KIT CONTAINS

TYPES OF CARTRIDGES



1. APPLICATOR

The battery-operated applicator powers the cartridge.



2. REPLACEABLE CARTRIDGE

The Cartridge is the user-replaceable component that touches the scalp and delivers the stimulations. Cartridges are intended for personal use and should not be exchanged between different people.

3. BASE

The Base is a docking and charging station for the Applicator. The base is also used to control the Applicator's stimulation profile.



4. USB cable

A standard micro-USB cable provides power to the Base and data connectivity to optional PC control software. The cable connects to a standard wall adapter or a powered USB port.

SH (SHORT HAIR) Cartridge:

The cartridge for short hair, primarily targeting Male Androgenetic Alopecia (hair loss). The cartridge has 8 Discs (4 Zinc and 4 Brass ones).



TYPES OF CARTRIGES

DANGERS

LH (LONG HAIR) Cartridge:

The cartridge for long hair, primarily targeting female hair loss. The cartridge has 4 Discs (2 Zinc and 2 Brass ones).

The reduced number of discs in the LH Cartridge results in more comfortable and efficient use.



RISK OF ELECTRIC SHOCK

- › DO NOT place or store **Grandio** where it can fall or be pulled into a bath tub or a sink.
- › DO NOT reach for **Grandio** if it has fallen into water. Unplug the power supply adapter from the wall immediately if it has fallen into water. DO NOT use the **Grandio** and call Zero Gravity.
- › DO NOT place or drop into water or other liquid.
- › DO NOT try to repair or modify this device.
- › DO NOT try to take the device apart. Any attempt to service or repair this device may result in damage to the unit, malfunction, electrical shock, fire, serious injury or death. There are no user serviceable parts inside the unit.
- › ALWAYS connect the power supply to the charging cradle first and then plug it into the wall outlet.
- › KEEP the power supply cord away from heated surfaces.
- › DO NOT drop or insert any objects into any openings on the device.
- › ALWAYS unplug the power supply from the wall before cleaning the device.

RISKS

- › DO NOT use this device if:
 - it has a damaged or worn cord, plug or power supply.
 - the power cord or the plug's protective casing is worn.
 - it's wires are exposed.
 - if it is not working properly.
 - it has been dropped or damaged.
 - there are cracks in the plastic.
 - it has been submerged in water
 - you suspect that your device is damaged or defective in any other way.

In such cases, return the device to Zero Gravity for examination and repair.

RISK OF FIRE OR BURNS

To reduce the risk of burns:

- › ONLY use the power supply provided with your Grandio.
- › If the device overheats, TURN IT OFF immediately and contact Customer Service. The signs of overheating are: the device emits smoke or odor, or becomes uncomfortably hot to touch.
- › DO NOT use this device where aerosol (spray) products are being used or where oxygen is being administered.

HAZARD	WHAT COULD HAPPEN?
An electrical problem	Shock and/or serious injury
Overheating	Discomfort, interrupted treatment and potential harm to skin
User operating around water, causing electronics to become wet.	Shock and/or serious injury
Power cord and/or plug connection frays, exposing wires.	Shock and/or serious injury
Using non-original power supply	Shock and/or serious injury
User attempts to perform maintenance on the device and contacts component connected to electrical power	Shock and/or serious injury
Improper cleaning leads to electronics getting wet	Shock and/or serious injury
Device used by pregnant woman	Unknown; no scientific knowledge

PRECAUTIONS

- › DISCONTINUE USE if you encounter any discomfort or skin redness that lasts for more than two hours. You may have a sensitivity issue or another condition. Consult with your doctor.
- › Pull the **Grandio** device away from the skin if either the skin or the discs are too hot. If your skin blisters or burns, STOP USE IMMEDIATELY!
- › INSPECT this device prior to each use. LOOK FOR cracks in the plastic, and cuts, worn or exposed wires in the power cord. If there is any damage, DO NOT use the device. CALL CUSTOMER SERVICE.
- › DO NOT allow children to play with the device. Close supervision is necessary when this device is used by, on or near children or people with disabilities.
- › DO NOT use the **Grandio** in a location where other devices that intentionally radiate electromagnetic energy in an unshielded manner are being used. Portable or mobile radio frequency communication equipment can affect medical electrical equipment. Dispose of all products in accordance with local and national regulations and codes.
- › Failure to use and maintain the **Grandio** in accordance with the instructions in this manual will void the warranty.

PREPARING FOR USE

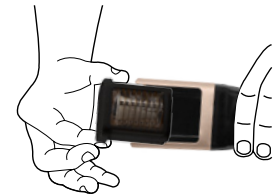
CONNECTING THE USB CABLE TO THE BASE

- › Connect the USB cable to the port at the bottom of the Base.
- › Connect the other end of the USB cable to a powered USB port.
- › Place the Base on a stable flat surface, with the cable at the bottom and the Applicator's cradle at the top.



ATTACHING THE CARTRIDGE TO THE APPLICATOR

- › Remove the Cartridge from its packaging.
- › Check that the discs roll freely by spinning them a couple of times. Verify that the discs are not bent.
- › Push the Cartridge into the Applicator until it clicks firmly into place.



PREPARING FOR USE

CHARGING THE APPLICATOR

- › When it is cradled in the Base, the light of the Applicator should turn on, and after a few seconds one of the Base's configuration buttons should lit.
- › The Base should be connected to a USB power source via the cable.
- › The Applicator should be in full contact with the Base. If required, ensure the proper contact by lifting the Applicator and pulling it firmly into the Base.
- › During charging on the Base, the yellow light on the Applicator will be lit. Once the charging is completed, the light will turn green.
- › If the battery is fully charged, the Applicator light will be green.
- › It is recommended to keep the Applicator in the Base and have the Base powered at all time.



SELECTING A STIMULATION PROFILE

- › When the Base is connected to power and switched on and the Applicator is properly cradled, the 3 touch buttons (I - II - III) are lit.
- › Each button corresponds to a specific stimulation profile. The brightly-lit button represents the currently selected profile of the Applicator.
- › Touch a dimly-lit button to select the corresponding stimulation profile. The profile is applied to the Applicator and the selected this button becomes brightly-lit.



STIMULATION PROFILES

Profile	Most Suitable For	Duration	Required Pressure	Sessions Per Day
I	Initial treatments	3 mins.	Light	1
II	Continued treatments	5 mins.	Medium	1
III	Long or Dense Hair	8 mins.	Light	1

USING grandio

- › Lift the Applicator from the Base.
- › Lightly press the Applicator's button. After a self-test, the Applicator will emit a startup tone and start vibrating.
- › Lightly press the Applicator's button again to cycle through the three vibration intensity levels.

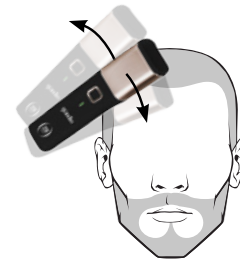
To turn off the Applicator, keep the button pressed for two seconds, or place the Applicator into the powered Base. After a few seconds, the Applicator will emit a shutdown tone and will turn itself off.

- › The Applicator will shut itself down in any of the following events:
 1. Applicator is cradled in a powered Base.
 2. Stimulation profile time limit is reached.
 3. Stimulation profile electrical stimulation limit is reached.
 4. Low battery
 5. A malfunction

For effective treatment, roll the Applicator back and forth over the scalp area requiring treatment.

- › You may feel some discomfort from intense use and some tingling from the micro-currents. This indicates that the treatment is vigorous and effective. If the discomfort is significant, reduce the pressure of the discs on the scalp.

- › Whenever the contact between the discs and the scalp is insufficient, the Applicator will beep. The cause is usually insufficient pressure or too much hair under the discs preventing their contact with the scalp.
- › If the Applicator beeps indicating "poor contact" when moving the Applicator quickly over the scalp, try slowing down or even stop moving the applicator and ensure the discs are touching the scalp, until the beeping stops. Or try increasing the pressure of the device on the scalp.
- › When you start the treatments, we recommend using stimulation profile I. After a couple of weeks proceed to stimulation profile II. If you find the intensity and duration too demanding, stay a while longer on profile I.
- › Profile III is intended for people with long or dense hair. For such people, it is recommended to part the hair and roll back and forth across the parting line for half a minute, then move on to another parting line.



REPLACING THE CARTRIDGE

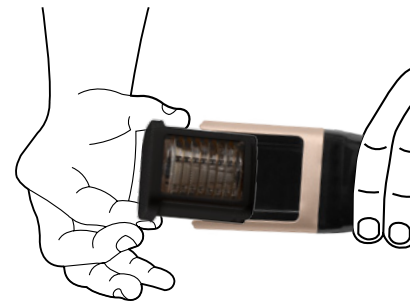
The discs that come in contact with the scalp are intended to be used by a single person. With time and use, their performance degrades. The device monitors the Cartridge's accumulated usage time and the user is alerted when the cartridge should be replaced.



- › When the Cartridge exceeds 80% of its designed lifetime, a "Replace Cartridge" alert will flash on the Base.
- › When the Cartridge reaches its designed lifetime, the "Replace Cartridge" will turn on permanently on the Base, and the device will no longer turn on with that Cartridge.

REMOVING THE CARTRIDGE

- › Hold the Applicator with one hand and hold the grooves at the Cartridge's end with the other.
- › Firmly pull the Cartridge out.
- › Push and click a new Cartridge into place.



MAINTENANCE

- › Keep all parts of the device clean and dry.
- › The Base and Applicator should be cleaned with a damp cloth and then dried.
- › The discs and the area between them can be cleaned with a brush. For sanitary purposes, roll the discs on an alcohol pad, and dry them before use.

DANGER! RISK OF ELECTRIC SHOCK 

- › The **Grandio** is not waterproof.
- › DO NOT reach for **Grandio** if it has fallen in water.
- › UNPLUG the device immediately. DO NOT use the **Grandio** and call Zero Gravity.
- › DO NOT place or drop into water or other liquid.
 1. ALWAYS unplug the power supply from the wall and then remove **Grandio** from charging cradle before cleaning the device.
 2. Turn **Grandio** OFF and wait for the treatment head to cool down and come to room temperature.
 3. Wipe the treatment head surface with a dry cotton pad or a cotton ball.
 4. Allow to dry naturally.

DISPOSAL AND RECYCLING

- › The Applicator contains a rechargeable battery - If you need to dispose of it, please do so in accordance with local regulations.
- › To remove the rechargeable battery, use a flat screwdriver to open the rear panel of the Applicator.
- › Please follow all relevant regulations when disposing of the other parts of the device.

CUSTOMER SERVICE

WARRANTY

QUESTIONS? WE ARE HERE TO HELP!

If your **Grandio** device is broken, damaged, in need of repair, or for any other assistance, please contact Customer Service:

Hours of Operation:
Monday- Friday, 10AM-6PM, EST

Phone: 1-800-699-9340

info@zerogravityskin.com



Distributed by:

Zero Gravity
9737 NW 41st Street, STE 123
Doral, FL 33178

LIMITED WARRANTY

Please review our detailed warranty terms on our website at www.zerogravityskin.com under the customer service tab.

If you did not purchase the product at our online store, you must register it within seven business days after the purchase date in order for the warranty to be valid. Please review the terms for in-store purchases.

TRAVEL

Your **Grandio** may be charged safely with either 110/120V or 220/240V electrical power outlets.

DO NOT use any power supply, which was not supplied with your device.

International Use:

For travel outside of the U.S., you can purchase the **Grandio** International Power Pack specifically designed for your **Grandio** device. The power pack comes with 4 USB plug adapters for use in the following countries: USA/EU/Australia/UK.

Order the **Grandio** International Power Pack online:

<http://www.zerogravityskin.com/accessories/>
or by calling Customer Service 1-800-699-9340.

SPECIFICATIONS

INPUT

4.5 to 6 V DC

Power consumption:
up to 60mA when not charging,
up to 500mA when charging.

Interface: USB2

OUTPUT

Current: up to 400 μ A,
0~100hz

Voltage: up to 30V



No.:FD 4922-2016



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Designed by Zero Gravity in USA
www.zerogravityskin.com

SKU: GRANDIO300