

whom.

#### FURNITURE DELIVERY

## MEASURING YOUR SPACE

#### DOUBLE CHECK YOUR PRODUCTS:

You can find complete information on the length, width and height of each piece on our website. Don't forget to check diagonal measurements, as some pieces may need to be brought in using an angle.

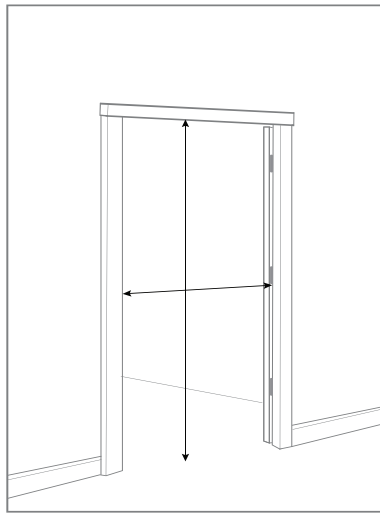
#### MEASURE YOUR HOME:

First, figure out where your furniture is to be placed. Once you've checked the dimensions of your pieces, cross-check this with the space in your home that you've chosen. This is where some graphing paper for scale drawing, or painter's tape can come in handy.

#### MEASURE ALL PASSAGEWAYS:

This includes hallways, stairways, doorways and everywhere else the furniture will pass by on the way from the truck to its new home. In apartment buildings and homes with elevators, it's also important to measure the dimensions of the elevator, including whether or not the elevator ceiling can be removed. Remember to also measure clearance distances, as furniture may need to turn around corners. Compare all home measurements to the measurements of your furniture to make sure that our delivery team can successfully move your pieces into their new home.

##### DOORWAYS

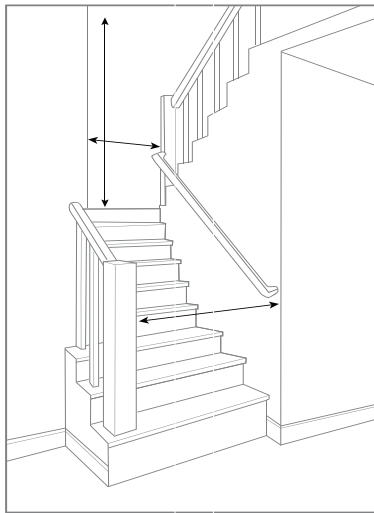


Measure the (interior) height and width of all doorways.

Check how wide your door can open, including if it blocks the full width of the doorway.

Check all moulding and detailing that may limit the span of the doorway.

##### STAIRWAYS

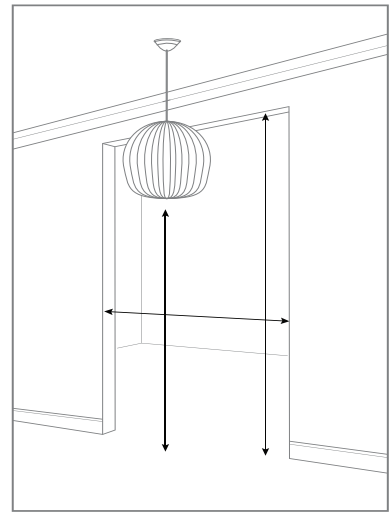


Measure the width of your stairway, between handrails, posts and/or adjacent walls.

Measure the height from the steps to the ceiling, from the bottom step to the top.

Measure to ensure the piece will be able to swivel, pivot or move around landings and turning points.

##### HALLWAYS



Measure the width of all hallways, including turns, twists or other variances.

Check for mouldings, fixtures and any other details that may limit the dimensions of the space.

## NOTICE OF SPECIAL REQUIREMENTS FOR DELIVERY

When your delivery is being scheduled, please let us know of any quirks or special requirements of your area and home. This may include (1) narrow, windy and/or steep access roads/driveways, (2) insurance required by homeowner's associations, condominiums or high- rises, (3) local ordinances that affect delivery times, (4) gated access points, (5) multiple flights of stairs, (6) service elevator reservation requirements, and/or any other relevant delivery requirements.

## DELIVERY PREPARATION

Most of our furniture pieces include delivery inside your home with experienced "white-glove" service professionals, who will unpack and inspect each item, assemble it (if necessary), and place it in the desired room. We also remove all packaging materials for your convenience.

It is important to note that our delivery team is not permitted to move, rearrange or otherwise modify furniture or elements of your home at the time of delivery. Please ensure that your home is prepared to receive your pieces before our team arrives.

Before our team arrives with your piece(s), please ensure:

- Rugs are removed or secured in place
- Pets are secured outside or in another room
- Light fixtures and other pieces, including furniture, art and decorative items, are secured and out of the way

## INSPECTION

When your items arrive, please inspect each one before the delivery team leaves. It is important to note if there are any damages or concerns for warranty.

## MY MEASUREMENTS:

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