



Vibe
Bluetooth® Earphones

Warranty Card

Before starting, please sign up the product registration form online at www.vodosound.com/support

What we cover

Vodo limited warranty is a voluntary manufacturer's warranty. Vodo product is warranted against defects in materials and workmanship for a period of only one (1) year from the date of original retail purchase, with proof of purchase and/or product registration (the "Warranty Period") when used in accordance with user's guide, manuals, instructions, safety information, and other product information provided. Vodo warrants that this product, when delivered to you in new condition, in original packaging, and used in normal conditions, is free from any defects in manufacturing, design, materials, workmanship, and/or warnings.

What we do not cover

This Limited Warranty does not cover any defects, damages, issues, claims, or the like, that have resulted from improper or unreasonable use or maintenance, accident, excess moisture as determined by Vodo, insects, improper packing, lightning, power surges, intentional damage, tampering, What alteration or modification. This Limited Warranty does not cover: (1) any damage or loss that occurs after we place the product with the carrier for shipment to you or to any retailer; (2) any damage caused by normal wear and tear, abnormal use or conditions, neglect, abuse, misuse, accident, improper storage or handling, modifications or repairs, improper use of any electrical source, undue physical or electrical stress, user error, or failure to follow product instructions ("Excluded Conditions"); (3) any product with an altered or missing serial number or any counterfeit product; (4) subject to the additional Limited Warranty for use of the Reign product in water, as expressly stated above, any damage from external causes such as storm, flood, fire, dirt, dust, sand, earthquakes, Acts of God, exposure to sunlight, weather, heat, corrosive environments, electrical surges, or third-party products; or (5) product fit or appearance other than failure to provide a product that is materially equivalent to the product description on the product packaging or at the Vodo website.

NOTE: Any Vodo branded products advertised as "sweatproof," "sweat resistant," and/or "water resistant," or words of similar import, means that they are designed to withstand moisture under normal non-water sports and everyday use, such as sweat and accidental splashes of water. The product is not waterproof. It is water resistant and intended to resist certain types of mild and/or limited moisture such as sweat, fleeting precipitation, and/or a small droplet of liquid. Although the openings for the microphone and speakers on our audio products have been carefully engineered to be moisture-resistant, the products are not designed to be submerged in water or liquid of any kind, nor are they designed for water sports or other water-based activities. Do not drop the ear buds into a sink, container filled with liquid, shower, pool, ocean, or the like. Avoid use of the product in humid locations or bad/inclement weather (i.e. rain or snow). Do not get the product wet. If the product is used in a manner inconsistent with said instructions, disclaimers, and/or warnings, any applicable warranty may be voided. Any modification of a Vodo product to adapt it for water-sports or any other water environment will void the Limited Warranty. This Limited Warranty extends only to the original end-user of the product and is not assignable or transferable to any other person.

What we will do

We may, at our sole option and within our sole discretion, repair or replace any defective parts free of charge, subject to the terms and conditions contained herein.

What we will not do

We will not pay any shipping or transportation charges, which are the sole responsibility of the user and/or warranty claimant

What you must do to obtain Limited Warranty service

Return product with proof of purchase directly to Vodo. If you are elected to return the product directly to Vodo, the following procedures must be followed:

Contact Vodo at www.vodosound.com/support for return authorization number, and specific return and shipping instructions which will include but may not be limited to properly packing the product in the original carton for shipping. Packages without a return authorization number will be refused.

NOTE: This Limited Warranty is void if the label bearing the serial number has been removed or defaced or if the product is not purchased from an authorized reseller.

Your Limited Warranty rights are not diminished if you do not complete and return the product registration form or complete and submit the online product registration form.

NOTE: The noise cancelling function on this product is meant to reduce, control, and/or mitigate ambient or background noise during use of the product in order to maximize the sound and/or listening quality. However, no representations, warranties, and/or guarantees of any kind are made regarding elimination of ambient and/or background noise during usage of the product. The noise cancelling feature is dependent on how you wear the ear buds. If you feel the feature is not working properly, you should adjust and/or re-insert the ear buds. This feature is most effective in low frequency ranges such as airplanes, trains, offices, and the like, and is not as effective for higher frequencies, such as human voices, concerts, around other music, etc. Cellular phones and similar devices may cause interference and noise. If you experience such, you should move the ear buds farther away from the other device causing interruption.

Thank you for purchasing
a Vodo product.

We hope you enjoy it!