

## PNEU PAPER

# TERMS & CONDITIONS

**We would love to work with you!**

### MINIMUM OPENING ORDER

For opening orders, we request a \$50 minimum, with at least three of any individual item. First-time and local orders ship free.

### ORDERING & PAYMENT

For phone/email orders, we accept payment by Zelle, check, Venmo, PayPal, or credit card (using PayPal invoicing).

Contact us to apply for net 30 or to arrange any other payment terms.

Orders placed through our Faire Direct link enjoy Faire's payment terms and process via Faire's secure collection framework.

Please use Pneu Paper's direct link to our storefront on Faire to order from us. See QR code and URL on this page.

### DISPLAY

Products must be displayed and sold in their original packaging; boxed sets may not be broken up and sold individually.

### SHIPPING SCHEDULE

Pneu Paper hand-delivers local orders. Shipped orders are sent by USPS within one week of confirmation of the order; larger orders may take up to two weeks. Your order will ship from either Culver City or Alameda, California. Your tracking number will be emailed to you when the order has shipped.

### RETURNS

If your order has been damaged in shipment, please notify us within 24 hours, so we may exchange the item or credit your account. If you wish to exchange an order that is not damaged, please notify us within seven days of receiving the order. Pneu Paper will exchange items returned to us in their original packaging, in resellable condition, with return shipping at the customer's expense.

### IMAGES FOR ONLINE SALES

If you will feature our cards on your website, we are happy to provide digital images and anything else that would be helpful.

### WE ARE FLEXIBLE!

Please let us know how we can accommodate you. We want to do what we can to make it easy for you to partner with us.

### CONTACT US

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