



Warranty Solutions

If you ever have an issue with your Lamiglas rod:

These are the 3 primary solutions.

1. If the top section of a 2 piece rod is broken, you can just order a top section directly from Lamiglas.
2. If the rod broke due to an accident, gradual damage, wear and tear or unknown damage, you can use the **Fast Track** program to quickly get a new replacement rod for a small fee.
3. If you feel the rod broke due to a defect in workmanship or material, send it in to Lamiglas for a Warranty Evaluation or visit your local Authorized Lamiglas Service Center.

If you are unsure of what to do – you can send in a description of your issue (including model number of rod) to warranty@lamiglas.com

Ordering a Top Section:

Email warranty@lamiglas.com with the model number of the rod you need a top for (if possible, include the date stamp and color of rod) and your shipping information. You can pay either by check or by card.

Lamiglas Fast Track Replacement:

Accidents happen – we understand. Easily process your broken rod with our Fast-Track program!

If you accidentally broke your Lamiglas rod for any reason, or just need to get back out on the water, the Fast Track program is for you. You can also take advantage of the Fast Track Program if your broken rod is past its warranty period (ex. rods with 1 year warranty).

The Fast Track program allows you to return your broken Lamiglas rod, along with the applicable replacement fee for a new, no questions asked rod replacement. You can either mail in the rod along with the applicable fee to Lamiglas, or exchange at a participating dealer.

Warranty Replacement

Lamiglas rods are warranted against defects in material and workmanship for the lifetime of the original purchaser, unless otherwise stated. If the issue is due to a defect in materials or workmanship, the rod will be repaired or replaced to you as quickly as possible for no charge. If the problem is due to an unfortunate accident, misuse, alteration or normal wear and tear, we will advise you of the cost of the repair or replacement and await your approval prior to proceeding. Our rods are built to last when they are used how they are designed to be used. Using the right tackle for your fishery is essential – do not overload, high-stick or otherwise abuse the rod. These breaks are not covered under warranty (in the case of accidental/incidental breakage, use the Fast Track Program and receive the most affordable replacement pricing).

If you feel your rod broke due to a defect, please enclose a note (or our Warranty Claim Form) with your information and any information about how it broke, along with a check or money order in the amount of \$25.00 in U.S. funds for shipping. You may also leave a number to call for payment information.



Fast Track Pricing & Instructions

No Questions Asked Warranty Replacement Program!

\$30 Fast Track - X-11 Ultralight Series

\$50 Fast Track - X-11 Cork Handle, Team & Tournament Kokanee Rods, Classic Glass, Insane Saltwater, Insane Surf, The Hammer Walleye, XP Bass, PNW Surf

\$60 Fast Track - X-11 Fly, X-11 Graphite Handle, Redline Salmon/Steelhead, Bluewater, Big Fish Series, Black Inshore, Assassin Walleye

\$75 Fast Track - Redline CenterSpin, Redline Composite Series, Infinity Ultralight, Carbon Surf

\$125 Fast Track - Tri-Flex, FC Kokanee & Kokanee Kid Rods, All G1000 Pro Models, Paco Kayak, XCC Bait & Troll

\$150 Fast Track - Infinity Salmon/Steelhead, The Closer Walleye, SI Bass, XCC Kwik Series

\$175 Fast Track - Super Surf 2G PRO, GSB Surf, Si Salmon/Steelhead

\$250 Fast Track - The Closer Centerpin, Nightshift Surf

To send a rod back to Lamiglas using the Fast Track Program:

Mail in just the label section of rod with the model number, Lamiglas logo and any applicable information (such as date stamp, serial number) include a note with all of your contact information and any information about the rod. Write ATTN: Fast Track on box. Send in the Lamiglas rod with a note and a check for the Fast Track pricing amount listed above (shipping is included for lower 48 US residents) Additional shipping may apply to Canada, Hawaii and Alaska customers email warranty@lamiglas.com for rates. Please include a note with your name, address, phone number, email, notes about what you need and a request for Fast Track.

We pay shipping back to you, free of charge to 48 US states!

• *Do not use a shipping container that you want returned, it will be disposed of at the factory.*
We will expedite rod as long as it is in stock in 1 – 4 business days.

Use the following address when sending a rod back to Lamiglas with the Fast Track program:

Lamiglas Warranty ATTN:Fast Track
1400 Atlantic Avenue
Woodland, WA 98674

Any 1-piece rod 8' in length or longer (when packed for shipping) will have an oversized shipping fee in addition to the fast-track pricing. If your rod model is not listed below it may be a discontinued model. Please send an email request for pricing on Fast-Track replacement and we will email over the comparable replacement model and cost

Fast Track Exchange In Participating Retailers:

If you need to get back out on the water immediately, bring your broken Lamiglas rod, along with the applicable Fast Track fee to the closest participating retailer to have your rod replaced. After the Fast Track exchange is made, the retailer will send the fee paid by the customer and only the logo section of the broken rod to Lamiglas and in return Lamiglas will provide a replacement rod to the retailer on their next order, or sooner if requested and the retailer has a minimum total of 3 Fast Track replacement rods.