

STYLISH-HOUND.COM

Order #:

Date:

EXCHANGE FORM

RETURN TO:

STYLISH HOUND
35 Mary Parade
Rydalmere, NSW 2116
Australia

CUSTOMER:

REASON:

A = Exchange
B = Faulty / Damaged
C = Other (please specify)

ITEMS	QTY	REASON CODE	COMMENTS
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Our Return & Exchange Policy

Stylish Hound's top priority is to ensure you and your dogs are happy with our products. So we have designed a return policy with you and your dog in mind.

NO RETURNS OR EXCHANGES ON SALE ITEMS

When you receive the parcel, please try on the items on your dog as soon as possible. If the size does not fit your dog, please email us on hello@stylish-hound.com. We can assist with return or check your dog's size.

If the item is unfortunately damaged or faulty, please email us for assistance at hello@stylish-hound.com.

Stylish Hound will credit the paid item provided that the items are returned in an unworn (tried on is OK), unused, undamaged, condition together with the Return Form and the original Stylish Hound Packaging. If you have taken the item out of the packing, that is OK as long as the packaging has not been damaged.

Step 1:

Pack the item(s) to be returned in the original carton using the original packaging materials

Step 2:

Please fill in the form and return it with the merchandise. Include the number of returned articles and the reason for return, with the reasons stated on the next page.

Step 3:

Please return to:
Stylish Hound
35 Mary Parade
Rydalmere, NSW 2116

Step 4: Take the parcel, together with the original, filled-in return form to the nearest post office to send. We recommend to send with tracking.

Please keep a copy of your postal transaction slip for your reference.

Step 5: Please email us you have sent/sending a return with your comments, questions and tracking number. If you are returning for size related issues, please note in email your new order number (if you have placed already). If you need help before placing a new order, please email us at hello@stylish-hound.com

Your returned products cannot be replaced.
Please set up a new order online if you require different sizing.
You will be reimbursed for the returned products.
Should you have any questions, please send an email to hello@stylish-hound.com