

# return form



at oneoddbird we want you to be completely satisfied with your purchase. if for any reason you are not satisfied, return the item(s) to us within 30 days of delivery in its original condition for a refund via the original form of payment. All shipping costs are nonrefundable. items returned with scratches or other damage will not be accepted. final sale items cannot be returned or exchanged. for detailed return policy information, please visit <https://oneoddbird.com/delivery-returns/>

complete this form indicating item(s) being returned and reason. once your return is received, please allow up to 10 days upon receipt for the return to be processed and up to 2 billing cycles to appear on your statement. if you were shipped an incorrect item or quantity or if you received a damaged or defective item, please contact us at 626.788.9600 or email us at [info@oneoddbird.com](mailto:info@oneoddbird.com).

## 1 contact information (in case we need to contact you regarding your return)

name: \_\_\_\_\_

phone: (\_\_\_\_\_) \_\_\_\_\_ AND email: \_\_\_\_\_

if you are requesting an exchange please provide your address: \_\_\_\_\_  
address

## 2 return item(s)

please list any item being returned:

city state zip

item # (see receipt)	please check one:
	<input type="checkbox"/> I would like a refund <input type="checkbox"/> I would like to exchange for a different item * <input type="checkbox"/> I would like to exchange for the same item different color _____
	<input type="checkbox"/> I would like a refund <input type="checkbox"/> I would like to exchange for a different item * <input type="checkbox"/> I would like to exchange for the same item different color _____
	<input type="checkbox"/> I would like a refund <input type="checkbox"/> I would like to exchange for a different item * <input type="checkbox"/> I would like to exchange for the same item different color _____

\* once product arrives back and has been assessed we will contact you to initiate exchanges.

## 3 reason for return

please tell us why you are returning the item(s):

\_\_\_\_\_  
\_\_\_\_\_

## 4 what to include in return package

securely pack the unused item(s) in the original gift box packed in the original shipping box (if available). a copy of your receipt along with this form filled out entirely must accompany the return/exchange in order to be processed.

## 5 how/where to ship your return package

we recommend you ship your package using an insured, traceable service as oneoddbird is not responsible for returned items lost during transit. Please note, oneoddbird is not responsible for shipping charges. ship item(s) to: **OneOddBird**

**7751 Carondelet Ave, Ste 406, Saint Louis MO 63105, United States**