



RETURNS REQUEST FORM

HOW TO MAKE A RETURN

1. Fill out return form below.
2. After reading return conditions post the return product/s along with this form to;

Vivid International
PO BOX 3085
Carlisle South WA 6101

- Returns will be processed within 1-3 days from when they are received.
- You will receive a confirmation email once the return has been processed.

RETURN CONDITIONS

- Returns are only accepted 14 days from the tracked date of delivery
- Items must be in their original condition (packaging, with tags intact, unworn and unwashed).
- Items that have been washed incorrectly will not be deemed as faulty, including hand wash on machine cycle.
- All garments that leave our warehouse are checked for faults and flaws. If you have a faulty item, you will need to email us at hello@vividinternational.com.au before returning.
- WE DO NOT ACCEPT RETURNS ON SALE ITEMS – Unless faulty.
- The Item/s must have been purchased through our website
- Please note postage costs will be at your own expense. We encourage you to return your parcel via registered or traceable postal services as all returned parcels remain the responsibility of the purchaser until received by Vivid International.

For more information regarding our return policy please visit www.vividinternational.com.au/returns

If you need further information email us at hello@vividinternational.com.au

Name	Order Date	Order Number

QTY	Product Code	Product Name	Reason Code	EXCHANGE OR REFUND (CIRCLE)
				EXCHANGE / REFUND
				EXCHANGE / REFUND
				EXCHANGE / REFUND
				EXCHANGE / REFUND
				EXCHANGE / REFUND
				EXCHANGE / REFUND

REASON CODES

- | | |
|---------------------------|----------------------------------|
| ① Product not as depicted | ④ Incorrect item received |
| ② Does not fit me | ⑤ Faulty – Describe fault below: |
| ③ Does not suit me | _____ |