# N U F A C E mini





facial toning device

USER MANUAL

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#### INTRODUCTION



**ATTENTION!** Prior to use, get the NuFACE App\* at myNuFACE.com/app or view the instructional video at myNuFACE.com/how-to.

#### **WELCOME TO NuFACE®**

Congratulations on receiving your NuFACE mini facial toning device (mini).

To ensure your immediate success, please read this entire User Manual prior to using your mini device.

Your mini device is identified by a unique serial number located on the bottom of the device. Please record your serial number and register your device online at www.myNuFACE.com.

Please visit our website at www.myNuFACE.com to see the full assortment of devices, treatment attachments and skin care products available for your anti-aging needs.

Thank vou.



Carol Cole Co-Founder

#### **NuFACE mini DEVICE**

The mini device is a petite, portable microcurrent facial toning device FDA-cleared for facial stimulation. The mini device gently stimulates the larger surface areas of the face to provide a 5-minute facial-lift and improve your appearance. The device works by delivering low-level microcurrent impulses to strategic locations on the jawline, cheekbones and forehead. The dual spheres are designed for optimal contact with faces of all shapes and sizes. The device allows users to adjust the output level for personalized comfort.

#### **IDEAL USER**

The mini is for anyone wanting to achieve complete facial stimulation. The NuFACE mini is suitable for multi-person use.

#### **CONTENTS**

- · NuFACE mini Device
- Gel Primer
- · Power Adapter
- · User Manual and Quick Start Guide
- One year warranty from the date of purchase. Please retain your receipt to document the purchase date.

<sup>\*</sup>Compatible with iPhones and iPads only

#### **GETTING TO KNOW YOUR DEVICE**

- 1. POWER ON/OFF & INTENSITY CONTROL UP/DOWN BUTTON
- 2. INTENSITY LEVEL INDICATOR
- 3. SOFT-TOUCH GRIP
- 4. SPHERE
- 5. POWER ADAPTER 6. SPEAKER (NOT SHOWN):
- SPEAKER (NOT SHOWN):
  - a. Power ON: Ascending beeps will sound. b. Power OFF: Descending beeps will sound.
  - c. Intensity Change: Beep will sound.
  - d. Move to a new face position: Dual-tone beep will sound.
  - e. Charging Required: When you turn off the device, 2 series of descending beeps will sound.
  - f. Error: Device will beep 3 times when the power button is pressed when plugged in notifying you to unplug the device.



Device Measurements: 4.2" L X 2.5" W X 1.2" D Device Net Weight:

Device: 4.6 oz., Charger: 1.8 oz. System Kit Gross Weight: 1.5 lb.



#### **NuFACE mini ACCESSORIES**

#### **NuFACE GEL PRIMER (INCLUDED)**

Ensures penetration of microcurrent. IMPORTANT: Always apply the NuFACE primer when using the mini. Apply primer section by section as you treat.

**Ingredients:** Water, 1, 2 - Propanediol, Acrylic Acid Polymer, Caprylyl Glycol, Methylisothiazolinone, Cellulose Polymer.



#### NuFACE OPTIMIZING MIST (NOT INCLUDED)

One product. Three benefits. Optimize; mist as needed to keep the NuFACE primer activated during treatment. Refresh; mist over make-up for an all-day refreshed look. Hydrate; mist over face and body to moisturize skin.

Ingredients: Water (Aqua), Aloe Barbadensis Leaf Extract, Polysorbate 20, Sodium Hyaluronate, Glycerin, Sorbitol, Spiraea Ulmaria Flower Extract, Centella Asiatica Extract, Leucine, Valine, Tyrosine, Arginine, Lysine, Imperate Cylindrica Root Extract, PEG-8, Crithmum Maritimum Extract, Butylene Glycol, Carbomer, Palmitoyl Pentapeptide-4, Phenoxyethanol, Caprylyl Glycol, Ethylhexylglycerin, Hexylene Glycol, Sodium PCA, Panthenol, Carrageenan, Citric Acid, Chamomilla Recutita (Matricaria) Flower Extract, Rosmarinus Officinalis Leaf Extract, Fragrance (Parfum), Allantoin, Dipotassium Glycyrrhizate, Disodium EDTA.

#### **BEFORE USING YOUR DEVICE**

- 1. Remove your mini device and power adapter from the box.
- 2. Connect the power adapter to the device, and plug into the wall outlet to charge your device. Please note that the device will not turn on when it is charging.
- 3. Place your mini device on a counter or table top, away from any source of water.
- 4. **IMPORTANT:** Charge your mini device for 4 hours before the first use. The blue lights will increasingly illuminate, indicating that your device is charging. The blue lights will stay illuminated when device is charged.
- 5. Test your skin to make sure you are not sensitive to the NuFACE primer. To do so, rub a dime-sized amount of the primer on your forearm and leave for 15–30 minutes before washing it off. If an allergic reaction develops within 24 hours, you should not use the NuFACE mini device in conjunction with the NuFACE primer. Immediately consult NuFACE for an alternate conductive medium.
- 6. Before treatment, take a photo of your cleansed face in a well-lit room to document your results. After treatment, take a photo of your face/problem areas. Every eight weeks, take another photo of your face in the same room with the same lighting and at the same location. Compare results to previous weeks of treatment.



#### **USAGE INSTRUCTIONS**

#### INDICATIONS FOR USE

The mini device is intended for facial stimulation and is indicated for over-the-counter cosmetic use.

#### **CONTRAINDICATIONS FOR USE**

- Do not use if you have a history of epilepsy or seizures.
- Do not use if you have had recent facial surgery or other surgical procedure consult your doctor.
- Do not use if you have an electronic implanted device such as a defibrillator, neurostimulator, pacemaker, or ECG Monitor. If you use a body-worn medical device, such as an insulin pump, consult your doctor prior to use.
- Do not use if you have any active cancer or over any suspicious or cancerous lesion consult your doctor.
- · Do not use if you are pregnant.
- Do not use on infants and children under the age of 18, and keep device and attachments out of the reach of children.

#### TREATMENT STEPS

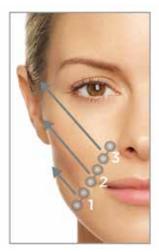
- For best results, view the brief instructional video at www.myNuFACE.com/how-to and follow all of the steps indicated in the "Before Using Your Device" section.
- Cleanse your face with an oil-free cleanser. Men should shave before treatment, as facial hair can interfere with the conductivity of the spheres. Note: Any make-up and/or oil-based products left on the skin can block the penetration of microcurrent.
- 3. Ensure that you have no allergic reaction to the NuFACE primer before proceeding. Refer to "Before Using Your Device" section.
- 4. Apply the NuFACE primer section by section as you treat to prevent it from drying. NOTE: To ensure microcurrent penetration, use enough NuFACE primer to create a mask-like layer (do not rub in).
- Unplug the power adapter from the device. Turn it on by pressing the ON/OFF button. Ascending beeps notify you that your device is on. Note: The mini device will not operate when plugged in.
- 6. Adjust the intensity level to your comfort by progressively pressing the ON/OFF button to increase or decrease the microcurrent output. As you toggle between the 3 intensity levels (minimum, medium, maximum) a beep is emitted and the blue lights will change from left (minimum) to right (maximum).
- 7. Place the mini device in direct contact over the area to be treated. See "Treatment Areas" on next page. Always keep both spheres on your face at the same time and glide or hold with medium pressure. The device emits a dual-tone beep every five (5) seconds to indicate when to move to the next treatment area. NOTE: The mini device will not contract the muscles. The current is soft, very soothing, and mild when used correctly.
- 8. Do not allow the NuFACE primer to dry during treatment. Reactivate the NuFACE primer by applying more primer to the treatment area(s).
- 9. After treatment is complete, remove the NuFACE primer with a damp cloth.
- 10. The mini device will automatically turn off after approximately 5 minutes of use. If your treatment is less than 5 minutes, turn off the mini device by pressing and holding the ON/OFF button. Descending beeps notify you that your device is turning off. Note: Two series of descending beeps indicate the battery requires charging.

#### TREATMENT AREAS

The mini device is designed to stimulate large surface areas of the face, such as the jawline, cheekbones and forehead. The instructions below are designed to provide users with the most effective results when followed correctly.

#### **BASIC TREATMENT GLIDES (5 minutes)**

Lift one side of the face at a time. Glide each position. Move to the next position when device beeps (5 seconds). Complete each step 3 times before moving to the next step.







#### FACE

- JOWL + JAW: Place one sphere on the jawline with the other sphere slightly outside the corner of the mouth. Slowly glide to the lower ear until the beep sounds (5 seconds). Move to Position 2.
- 2. LOWER CHEEKS: Place one sphere under the corner of the mouth with the other sphere above the corner of the mouth. Slowly glide to the hairline at the mid-ear until the beep sounds (5 seconds). Move to Position 3.
- 3. UPPER CHEEKS: Place one sphere outside the corner of the mouth with the other sphere above the first sphere (both spheres should be on the nasolabial fold). Slowly glide to the hairline at the upper ear until the beep sounds (5 seconds). DO NOT PLACE THE SPHERES IN THE EYE AREA; GLIDE ALONG THE ORBITAL BONE. Return to Position 1 and repeat.

#### **FOREHEAD**

- THICK OF BROW: Place both spheres horizontally above the thick of the eyebrow. Slowly glide upward to the hairline until the beep sounds (5 seconds). Move to Position 2.
- 2. ARCH OF BROW: Place both spheres horizontally, slightly above the arch of the eyebrow. Slowly glide upward to the hairline until the beep sounds (5 seconds). Move to Position 3.
- 3. THIN OF BROW: Place both spheres horizontally, slightly above the thin of the brow. Slowly glide upward to the hairline until the beep sounds (5 seconds). Return to Position 1 and repeat.

Smile and compare the treatment effects on the treated side of your face versus the untreated side. Then repeat steps above on the opposite side of the face.

The mini device will automatically turn off after approximately 5 minutes of use. See the "Cleaning" section for proper cleaning instructions. **Note: Do not immerse device in water at any time.** 



#### TREATMENT FREQUENCY

- Use 5 minutes a day.
- For the first 60 days, use 5 times per week.
- After 60 days, use 2-3 times per week for maintenance.
- Allow 24 hours between treatments.

#### **RESULTS**

Results may vary based on skin type and skin damage. Most users experience instant facial stimulation benefits while others take longer. Best results are achieved with regular use.

#### FREQUENTLY ASKED QUESTIONS

- What is the NuFACE primer and why is it essential to use with the mini device?
   The NuFACE primer is specifically formulated to conduct and penetrate the microcurrent into the skin.
- 2. What type of results will I see, and how quickly will I see them? NuFACE users have claimed to experience improved facial contour, skin tone and wrinkle reduction. Results may vary based on skin type and condition. Optimal results are achieved with regular use. We recommend treating half of your face first for comparison. Smile and you may see the apple of your cheek, corner of the mouth and/or eyebrow are higher on the treated side of your face. Take before and after photos to observe your progress.
- 3. When and how often should I use the mini device? What can I do to maintain results? The mini device is safe and gentle enough for everyday use, morning or night. We recommend daily, once in a 24-hour period, for 5 minutes per treatment. For the first 60 days, we recommend at least 5 times per week; after 60 days or once desired results are achieved, 2-3 times per week for maintenance following the instructions in the User Manual.
- 4. Can I use my favorite skin care products with the mini device? YES. The mini device works synergistically with many skin care lines. However, do not use oil-based skin care products prior to your microcurrent treatment as the oil may prohibit the delivery of microcurrent and delay your results. For advanced results, apply a NuFACE serum before you apply the primer.
- 5. Can I use while wearing makeup? NO. Your skin should be clean and free of any makeup, oil-based products or moisturizers. Products such as these can block the penetration of microcurrent.
- It is normal to not feel any sensation, although a slight tingling sensation may be felt in certain areas. Facial sensitivity varies from individual to individual. For this, you have the option of lowering or raising the intensity during any segment of the treatment.
- 7. If I am planning cosmetic treatments/surgery, can I use the mini device? If you have recently had or are planning to have Botox/injectables, laser treatments and/or surgical facelifts, you should consult your doctor before using the mini device.

#### **CARING FOR YOUR DEVICE**

#### **CLEANING**

Use a slightly damp, soft, lint-free cloth with water or rubbing alcohol to clean your device. **Do not immerse device in water at any time**.

#### **CHARGING YOUR DEVICE**

6. How much current will I feel?

Before first use, charge your mini for 4 hours. When the mini device requires charging, it will notify you with 2 series of descending beeps when powering off. **Note: The mini device will not operate when plugged in.** Pressing the ON/OFF button while the mini device is plugged in will cause 3 error beeps notifying you to unplug the device.

#### **BATTERY CARE**

The NiMH rechargeable batteries of the mini device are not removable by the User. If the device is to be disposed of, do not put into a fire. Dispose of the device and its batteries per local regulations.

Use caution prior to using the device if it has been stored or not used for extensive periods. Inspect the device and do not use the device if any signs of internal battery leaks are evident.

#### **TROUBLESHOOTING**

If your mini device is not turning on, please ensure it is charged and/or unplugged.

If your device is still not working, please call NuFACE customer service at 888-360-9171. We're here to help!

## IMPORTANT INFORMATION INTERNATIONAL USE

The mini device power supply accommodates 100-240vac, 50/60Hz, which is compatible in most countries. The device comes with a non-polarized two-prong plug; a plug adapter may be required for certain countries.

#### **RISKS**

Use the mini device only as described within this User Manual. The risks and dangers of using the mini device in any way that does not follow this User Manual might be unknown.

#### **PRECAUTIONS**

The mini device is designed for cosmetic use only and for individuals in good health. If this is not the case for you, please consult your doctor before use.

- If using the mini device causes any discomfort, discontinue use immediately.
- If you suspect that you have had a negative reaction from using the mini device, consult your doctor immediately.
- If you have suspected or diagnosed heart disease, you should follow precautions recommended by your doctor.
- · Caution should be used in the following situations:
  - for patients with suspected or diagnosed heart problems
  - for patients with suspected or diagnosed epilepsy
  - when there is a tendency to hemorrhage following acute trauma or fracture
  - over areas of the skin which lack normal sensation
- The long-term effects of stimulation are unknown. The safety of the mini device for use during pregnancy has not been established.
- A slight tingling sensation may occur while using the mini device. Lowering the intensity may reduce
  or eliminate this sensation.
- There may be a perception of flashing lights during the use of your mini device, resulting from the stimulation of your optic nerve. If you notice this condition constantly without the use of your mini device, consult your doctor.
- The mini device is intended for cosmetic use on the face. Any harmful consequence resulting from
  misuse, application to other body areas, connection to improper voltage sources, dirty conductive
  solution or spheres or any other improper applications is neither the responsibility of NuFACE nor its
  affiliates.
- Electronic monitoring equipment, such as ECG monitors and ECG alarms, may not operate properly when the mini device is in use.
- Do not store the mini device in the sun or on a hot surface. High temperatures may be damaging.
  The device should be operated, transported and stored in the manner specified in this manual.
  Failure to use and maintain the device in accordance with the instructions outlined in this manual will void the warranty.
- Only use the power adapter provided with the mini device.
- · Do not scratch or damage the mini device.
- The mini device needs special precautions regarding EMC. Do not use near known sources of EMI such as CT scanners, RFID, security systems (e.g. metal detector, EAS), shortwave radios or microwave equipment. Note: Some sources of Radio Frequency emitters may not be visible to the user. If you experience unexpected behavior of the product then it is possible some external electromagnetic interference is responsible. You should remove this source and restart the product to restore full operation.
- The mini device is compliant with IEC 60601-1-2 only when used with the components provided with the device:
  - the main body of the mini device
  - the mini power adapter

#### **ADVERSE REACTIONS**

- Some patients may experience skin irritation or hypersensitivity due to the electrical stimulation or electrical conductive medium (e.g., the NuFACE primer). The irritation can usually be reduced by using an alternate conductive medium.
- Skin irritation and burns beneath the electrodes have been reported with the use of other powered
  muscle stimulators. If you experience skin irritation or burning, discontinue use immediately.
- If you experience a persistent headache and/or other persistent painful sensations during or following the use of the mini device, you should stop using the device and consult your physician.

#### **WARNINGS**

- Do not use over swollen, infected, or inflamed areas or skin eruptions, e.g., phlebitis, thrombophlebitis, broken capillaries, varicose veins, etc.
- Do not use in the eye area (circular muscle within the orbital rim), on the temples, on the mid-line of the neck (bone of neck), or in the breast or groin area.
- Do not apply stimulation across your chest as the introduction of electrical current into the chest
  may cause rhythmic disturbances to your heart, which could be lethal.
- Do not use while driving, operating machinery or during any activity in which involuntary muscle contractions may put the user at undue risk of injury.
- Never operate this device if it is not working properly, if it has been dropped or damaged, or submerged in water.
- Never drop or insert any object into any openings on the device. Return the device to NuFACE for
  examination and repair if you believe that the device is not working properly.
- · Do not use the device when it is plugged in.
- Use of controls or adjustments, or the performance of procedures other than those specified herein, may result in injury.
- Keep all electrical appliances (including the mini device) away from water (including baths, showers, and sinks).
- · If the device begins to overheat, turn off immediately.
- Stop using the device immediately if you suspect the device to be malfunctioning, or not operating properly.
- Do not disassemble the device as this may cause damage, malfunction, electrical shock, fire or injury.
   There are no user-serviceable parts inside. Note: Disassembly voids the warranty.
- Use of accessories, transducers and cables other than those specified, with the exception of transducers and cables sold by the manufacturer of the mini device as replacement parts for internal components, may result in increased emissions or decreased immunity of the system.

#### **EMC INFORMATION**

The following information is provided in accordance with EN IEC 60601-1-2. The NuFACE® mini device is compliant with IEC 60601-1-2.

#### GUIDANCE AND MANUFACTURER'S DECLARATION - ELECTROMAGNETIC EMISSIONS

The NuFACE mini is intended for use in the electromagnetic environment specified below. The customer or the user of the NuFACE mini should assure that it is used in such an environment.

| customer or the user of the NuFACE mini should assure that it is used in such an environment. |                    |  |  |
|---|--------------------|--|--|
| EMISSIONS TEST  | COMPLIANCE         | ELECTROMAGNETIC ENVIRONMENT - GUIDANCE   |  |
| RF emissions<br>CISPR 11  | Group 1<br>Class B | The NuFACE mini uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.   |  |
| Harmonic emissions<br>IEC 61000-3-2   | Not<br>applicable  | The NuFACE mini does not operate when connected to the power line.   |  |
| Voltage fluctuations/<br>flicker emissions<br>IEC 61000-3-3                                   | Not<br>applicable  | The NuFACE mini does not operate when connected to the power line.   |  |
|   |                    | The NuFACE mini is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes. |  |

#### GUIDANCE AND MANUFACTURER'S DECLARATION - ELECTROMAGNETIC IMMUNITY

The NuFACE mini is intended for use in the electromagnetic environment specified below. The customer or the user of the NuFACE mini should assure that it is used in such an environment.

|  |   |                            | III sacii aii eliviloliillelit.   |  |
|--|---|----------------------------|---|--|
| IMMUNITY TEST  | IEC 60601<br>TEST LEVEL   | COMPLIANCE<br>LEVEL        | ELECTROMAGNETIC<br>ENVIRONMENT - GUIDANCE   |  |
| Electrostatic<br>discharge (ESD)<br>IEC 61000-4-2  | ±6 kV contact<br>±8 kV air  | ±6 kV contact<br>±8 kV air | Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.         |  |
| Electrical fast<br>transient/burst<br>IEC 61000-4-4  | ±2 kV for power supply lines<br>±1 kV for input/output lines  | N/A                        | The NuFACE mini does not operate when connected to the power line.  |  |
| Surge<br>IEC 61000-4-5   | ±1 kV differential mode<br>±2 kV common mode  | N/A                        | The NuFACE mini does not operate when connected to the power line.  |  |
| Voltage dips, short<br>interruptions and<br>voltage variations<br>on power supply<br>input lines<br>IEC 61000-4-11 | <5 % UT<br>(>95 % dip in UT) for 0,5 cycle<br>40 % UT<br>(60 % dip in UT) for 5 cycles<br>70 % UT<br>(30 % dip in UT) for 25 cycles<br><5 % UT<br>(>95 % dip in UT) for 5 sec | N/A                        | The NuFACE mini does not operate when connected to the power line.  |  |
| Power frequency<br>(50/60 Hz)<br>magnetic field<br>IEC 61000-4-8   | 3 A/m   | 3 A/m                      | Power frequency magnetic<br>fields should be at levels<br>characteristic of a typical<br>location in a typical commercial<br>or hospital environment. |  |
| NOTE UT is the a.c. mains voltage prior to application of the test level.  |   |                            |   |  |

#### GUIDANCE AND MANUFACTURER'S DECLARATION - ELECTROMAGNETIC IMMUNITY

The NuFACE mini is intended for use in the electromagnetic environment specified below. The customer or the user of the NuFACE mini should assure that it is used in such an environment.

| IMMUNITY TEST | IEC 60601         | COMPLIANCE        | ELECTROMAGNETIC   |
|---------------|-------------------|-------------------|---|
|               | TEST LEVEL        | LEVEL             | ENVIRONMENT - GUIDANCE  |
|               |                   |                   | Portable and mobile RF communications equipment should be used no closer to any part of the NuFACE Mini, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.  |
|               |                   |                   | RECOMMENDED SEPARATION DISTANCE   |
| Conducted RF  | 3 Vrms            | 3 Vrms            | $d=12\sqrt{P}$  |
| IEC 61000-4-6 | 150 kHz to 80 MHz | 150 kHz to 80 MHz |   |
|               |                   |                   | $d=1,2\sqrt{P}$ 80 MHz to 800 MHz   |
| Radiated RF   | 3 V/m             | 3 V/m             | d = 2,3√P 600 MHz to 2,5 GHz where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in metres (m).  Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey³ should be less than the compliance level in each frequency range.¹  Interference may occur in the vicinity of equipment marked with the following symbol: |
| IEC 61000-4-3 | 80 MHz to 2,5 GHz | 80 MHz to 2,5 GHz |   |

NOTE 1: At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

<sup>&</sup>lt;sup>a</sup> Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the NuFACE mini is used exceeds the applicable RF compliance level above, the NuFACE mini should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the NuFACE mini.

<sup>&</sup>lt;sup>b</sup> Over the frequency range 150 kHz to 80 MHz, field strengths should be less than [V1] V/m.

### RECOMMENDED SEPARATION DISTANCES BETWEEN PORTABLE AND MOBILE RF COMMUNICATIONS EQUIPMENT AND THE NUFACE MINI

The NuFACE mini is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the NuFACE mini can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the NuFACE mini as recommended below, according to the maximum output power of the communications equipment.

| RATED MAXIMUM OUTPUT POWER OF TRANSMITTER W | SEPARATION DISTANCE ACCORDING<br>TO FREQUENCY OF TRANSMITTER M |                   |                    |  |
|---|--|-------------------|--------------------|--|
|   | 150 kHz to 80 MHz  | 80 MHz to 800 MHz | 800 MHz to 2,5 GHz |  |
|   | $d=1,2\sqrt{P}$  | $d=1,2\sqrt{P}$   | $d=2{,}3\sqrt{P}$  |  |
| 0,01  | 0,20   | 0,20              | 0,25               |  |
| 0,1   | 0,40   | 0,40              | 0,75               |  |
| 1   | 1,2  | 1,2               | 2,4                |  |
| 10  | 3,7  | 3,7               | 7,4                |  |
| 100   | 12   | 12                | 23,4               |  |

NOTE 1: At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.



Shock Protection Type BF

#### WARRANTY

NuFACE warrants that the NuFACE device is free of defects in materials and workmanship for one (1) year from the date of purchase. This warranty is valid only in accordance with the conditions set forth below

Abnormal wear and tear, submersions and drops, are not covered by this warranty. This warranty applies to consumer use only and is void when the product is used in a commercial or institutional setting.

This warranty extends only to the original consumer purchaser and is not transferable. In addition, proof of purchase must be demonstrated. This warranty is void if the product has been subject to accident, misuse, abuse, improper maintenance or repair, unauthorized modification, or any other use not found in the printed instructions.

This limited warranty is the only written or expressed warranty given by NuFACE. Any implied warranties on the product (including but not limited to any implied warranties of merchantability or fitness for a particular purpose) are limited in duration to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Repair or replacement of the product is the exclusive remedy available to the consumer under this warranty. The NuFACE shall not be liable for any incidental or consequential damages for breach of this warranty or any implied warranty on this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### PROCEDURE FOR WARRANTY REPAIRS OR REPLACEMENT

If warranty service is necessary, the original purchaser must contact NuFACE for warranty service instructions.

NuFACE Returns/Repairs 1325 Sycamore Avenue, Suite A Vista, CA 92081 USA (888) 360-9171

For your protection, it is suggested you insure the return of the device to the Carol Cole Company. Damage occurring during shipment is not covered by this warranty. Returns that are missing proper documentation and/or any shipping and handling charges will not be processed.

## NUFACE

1.888.360.9171 | info@myNuFACE.com | www.myNuFACE.com

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