



HARD SURFACE FLOORING MAINTENANCE

Proper care will help protect and maintain the appearance and performance of your hard surface floor. A care program consists of four areas:

- 1) Preventative Maintenance
- 2) Routine Maintenance
- 3) Spot and Spill Removal
- 4) Restorative Maintenance if necessary.

New Floors:

Allow the recommended minimum of **24 hours before moving heavy objects** or allowing heavy foot traffic. New floors should not be saturated or wet cleaned for 5 days after installation. Only damp mopping is recommended between installation and the 5 day period, if needed.

Preventative Maintenance:

- Always protect floors when moving heavy objects to prevent permanent scratches and tears. The use of plywood and heavy cardboard are examples of protective barriers.
- Use appropriate wide floor protectors under tables, chairs, and any other heavy furnishing to avoid permanent damage.
- Window protections should be used to prevent direct sunlight onto the flooring. Direct sunlight can cause damage to the floor.
- Walk-off mats should be used at all entrances to absorb soil and moisture. If mats are placed directly on top of the resilient floors, use mats without latex or rubber backings to avoid possible discoloration.

Routine Maintenance:

- Daily removal of dirt and dust is important to prevent particles from abrading the surface of vinyl plank floors. Sweeping, dust mopping, and vacuuming are recommendations to remove soil particles that can result in scratches and worn appearances. Do not use vacuums with rotating beater bars on hard surfaces.
- Periodic wet cleaning may be necessary to help maintain the floor's appearance. Always pre-vacuum or dust mop before wet cleaning. Appropriate vinyl floor cleaning equipment and cleaning agents (neutral pH cleaners) are recommended from local distributors and supply companies. Always follow the cleaning manufacturer's instructions for damp mopping or the use of auto scrubbing equipment (red pads are recommended). If rinsing is necessary, use clean water and expedite drying with air movers or fans.



Spot and Spill Removal:

- Hard surface flooring is engineered to resist and minimize common staining.
- Absorb wet spills as quickly as possible by blotting with white paper or cloth towels. Rinse with water if necessary and blot dry.
- Dried spots should be removed by gentle agitation and rinsed with water. Blot dry. Use a gentle hard surface cleaning product or products formulated for vinyl floor cleaning. Do not use detergents or abrasive cleaners since these products can scratch and leave a dull residue on the surface. Please note that some stain conditions may become permanent.

Restorative Maintenance:

Hard surface floors do not always require a floor finish; however in certain applications a floor finish may be desirable to help provide additional gloss and protective coats. Always pre-vacuum or dust mop before any type of wet cleaning. Wet clean the floor with a neutral pH vinyl floor cleaner and allow to thoroughly dry. Apply an appropriate floor finish to obtain the desired gloss level and follow the finish manufacturer's recommendations for mixing and application. Do not use paste waxes.

Note: Only use cleaning products and sealers/finishes designed and warranted for this type of floor product. Floors requiring stripping and finishing should follow the cleaning/finish manufacturer's instructions for floor preparation and application of products. Always dust mop before applying the stripping solution and make sure the stripper residue and old finish have been removed completely. Rinse thoroughly with water and dry before applying a high quality hard surface floor care sealer or finish. Allow each application to dry completely before re-application. Follow manufacturer's instructions for mixing and application.