

LAURA GELLER

RETURN AND EXCHANGE POLICY

We proudly stand behind every product we sell. If you are unhappy with an item(s) you received, we will gladly exchange or refund full-price items and sales tax—minus shipping charges—no questions asked if return is made **within 30 days of purchase**.

In the unlikely event we processed your order incorrectly or shipped you a defective item(s), we will gladly accept the item(s) and credit your original purchase price, sales tax and original shipping cost—and remedy the situation with information you provide us with on the return form.

FOLLOW THESE STEPS



1 PLACE THE ITEM(S) IN ITS ORIGINAL PACKAGING



2 PLACE PACKAGED ITEM(S) IN A SUITABLE SHIPPING CONTAINER



3 INCLUDE THIS COMPLETED RETURN FORM SPECIFYING THE REASON FOR RETURN / EXCHANGE



4 MAKE A COPY FOR YOUR RECORDS

5 SEND PACKAGE TO



LAURA GELLER NEW YORK, LLC
C/O WEB RETURNS
42 WEST 39th STREET, 9th FLOOR
NEW YORK, NY 10018

INFORMATION REQUIRED FOR RETURN

ORDER # _____

QTY	PRODUCT #	ITEM	COLOR	PRICE	REASON CODE	ACTION CODE	EXCHANGE WITH (IF APPLICABLE)	PRICE

REASON CODES

1. NOT AS PICTURED / DESCRIBED
2. DID NOT LIKE COLOR
3. CHANGED MIND
4. DAMAGED IN SHIPPING
5. WRONG ITEM SHIPPED
6. OTHER: PLEASE SPECIFY

ACTION CODES:

1. EXCHANGE / REPLACE WITH SAME ITEM
2. EXCHANGE / REPLACE WITH NEW ITEM
3. REFUND CREDIT CARD

COMMENTS / QUESTIONS

CONTACT US AT INFO@LAURAGELLERBEAUTY.COM