

LAURA GELLER

NEW YORK

Return and Exchange Policy:

We proudly stand behind every product we sell. If you are unhappy with an item(s) you received, we will gladly exchange or refund full-price items and sales tax – minus the shipping charges – no questions asked if return is made within **30 days of purchase**.

In the unlikely event we processed your order incorrectly or shipped you a defective item(s), we will gladly accept the item(s) and credit your original purchase price, sales tax and original shipping cost – and remedy the situation with the information you provide us with on the return form.

All sale items (including but not limited to products AND/OR order totals discounted by use of a coupon offer or discount code) are FINAL sale. No refunds or exchanges will be accepted on any sale item.

To Return or Exchange*:

1. Place the item(s) in its original packaging.
2. Place packaged item(s) in a suitable shipping container.
3. Include this completed return form specifying the reason for return/exchange.
4. Make a copy for your records.
5. Send package to:

Laura Geller New York, LLC
 C/O Web Returns
 42 West 39th Street
 9th Floor
 New York, NY 10018

*LAURA GELLER BEAUTY, LLC IS NOT RESPONSIBLE FOR ITEMS LOST IN THE MAIL
 Please allow 30 days for your return/exchange to be processed

Customer Information:

Customer Name: _____

Address 1: _____

Email Address: _____

Address 2: _____

Telephone Number: _____

City: _____

Order Number: _____

State: _____ Zip: _____

Information Required for Return:

QTY	Product No.	Item	Color	Price	Reason Code	Action Code	Exchange with (if applicable)	Price

Reason Codes:

- 1 Not as pictured/described
- 2 Did not like color
- 3 Changed Mind
- 4 Damaged in shipping
- 5 Wrong item shipped
- 6 Other: Please specify

Action Codes:

- 1 Exchange/Replace with same item
- 2 Exchange/Replace with new item
- 3 Refund credit card

Comments/Questions:

Our customer service associates are available from 9:00am to 5:00pm EST, M-F
 Email Info@lauragellerbeauty.com or call 1-800-MAKEUP4