# Aqua Lung America **EXECUTION**TECHNICAL BULLETIN

June 30, 2008 No. 23

# SUBJECT: Recall of Apeks TX/ATX/XTX 2nd Stages

- Affected Units: Limited to those 2nd stages/octopus that have not undergone an authorized annual service.
- Problem: Potentially missing diaphragm cover

### **SITUATION**

It has come to our attention that an incorrectly assembled Apeks second stage was purchased. The regulator was missing the diaphragm cover. Please see diagram below. If an Apeks second stage is missing a diaphragm cover, it could, in certain situations, allow the diaphragm to become displaced. A displaced diaphragm could allow water to enter the second stage case. To date, nobody has been injured as a result of a missing Apeks diaphragm cover.

Apeks is asking all consumers to bring their TX, ATX and XTX second stages, which have never received prescribed annual service, to you for inspection. We are also asking that you inspect any unsold inventory.

## **INSPECTION**

Upon receipt of the TX/ATX/XTX second stage, we request that you perform a visual inspection to confirm the presence of the diaphragm cover. In most cases, the presence of the diaphragm cover can be confirmed by looking through the grill of the front cover but, in some cases, the front cover may have to be removed.

### **SOLUTION**

After inspection, if you find that a second stage has a missing diaphragm cover, please contact our Customer Service Department for a replacement. You can reach Customer Service at 877-253-DIVE or 760-597-5000. In addition, in the rare chance that you come across a unit that is missing the diaphragm cover, please report your findings together with the regulator's second stage serial number to <a href="mailto:info@apeks.co.uk">info@apeks.co.uk</a>. Your cooperation is much appreciated.

