



User's Guide
**COFFEE
SOLUTION™**



Item#CC500

WARRANTY

Congratulations! We hope you enjoy your new Back to Basics® Coffee Solution™. The Coffee Solution™ is designed for easy brewing and dispensing. You will find that this appliance is versatile and easy to use. The Coffee Solution™ is innovative in that it offers two serving options, the traditional-style carafe for multiple serving as well as one-hand dispensing for a single-cup coffee.

Due to the unique design and functionality of this appliance, please read all instructions before use. Save these instructions and refer to them for any cleaning and care tips.

ONE-YEAR LIMITED WARRANTY

Back to Basics Products, Inc., warrants your new Coffee Solution™ to be free from defects in materials and workmanship under normal household use for a period of 1-year from the date of purchase. During this period, such defects will be repaired or the product replaced at Back to Basics® discretion without charge. This warranty does not cover the reusable filter or, exterior or interior damage caused by misuse, accident or negligence.

A purchase receipt or other proof of original purchase will be required before warranty service is rendered. Please fill out and return the warranty registration card located on page 11.

If a problem with this houseware item develops during or after the warranty period, please contact Back to Basics Products, Inc. for service.

If service is required:

- Send a brief letter explaining the problem. Be sure to include your name, address and phone number.
- For faster service, call 801.571.7349 or e-mail service@btbproducts.com.
- Most service problems are resolved with the replacement of a broken or defective part. If this is not the case, we will give you instructions for returning the unit.

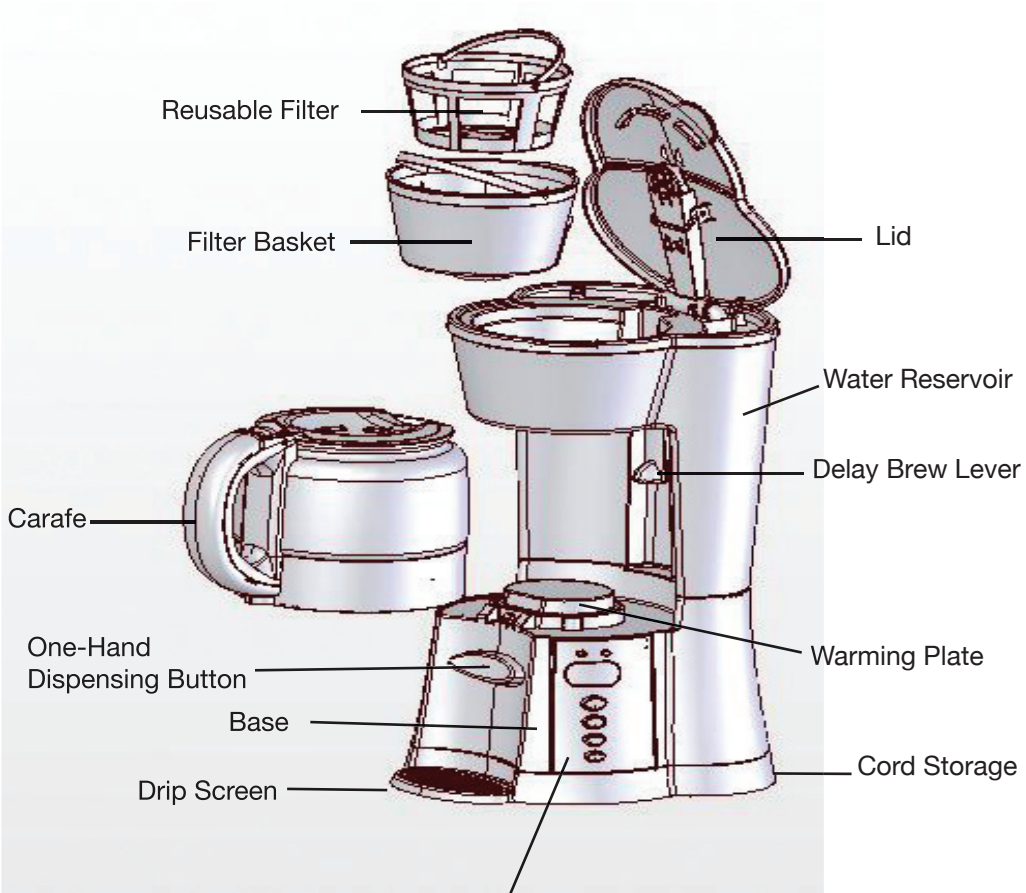
Any appliance submitted for repair must be sent (transportation charges prepaid) to:

Back to Basics Products, Inc.
675 West 14600 South
Bluffdale, UT 84065

If you have any questions concerning the use or care of this product, or comments regarding your experience with the product, please write a letter explaining the nature of your concern.

QUICK REFERENCE

Coffee Solution™ Parts



DISPLAY PANEL



IMPORTANT SAFEGAUARDS

IMPORTANT SAFEGUARDS WARNING

When using electrical appliances, basic safety precautions should always be followed:

- Read all instructions before using.
- Close supervision is necessary when any appliance is used by or near children.
- Re-programming required when unplugged. Allow unit to cool before putting on or taking off parts and before cleaning remove contents form carafe.
- Remove contents from carafe before cleaning.
- Never put hands on or in carafe while the appliance is plugged in.
- Do not operate this appliance with a damaged cord or plug, or if the appliance malfunctions, or if it is dropped or damaged in any manner. Contact Back to Basics® Customer Service (See warranty, page 2) to return for examination, repair, or electrical or mechanical adjustment.
- Do not use outdoors.
- Do not set a hot container on a cold surface.
- Do not use a cracked container or a container having a loose or weakend handle.
- Do not let the cord hang over the edge of a table or counter.
- Do not let the cord come into contact with hot surfaces, including the stove.
- Do not place on or near a hot gas or electrical burner or in a heated oven.
- Do not use this appliance for other than its intended use.
- Operate unit on a flat surface away from the edge of counter to avoid accidental tipping.
- Use handle and knobs to avoid touching hot surfaces. Burns can occur from touching hot parts or from spilled, hot liquid.
- The coffee carafe is designed for use with this unit. It should never be placed on a range top or in a microwave.
- Do not leave empty carafe on unit when it is in "ON" position. This may result in the carafe becoming damaged and/or cracked.
- Never leave the house while the appliance is on.
- A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
- Extension cords may be used if care is exercised in their use. The marked

IMPORTANT SAFEGAUARDS

electrical rating of the extension cord should be at least as great as the electrical range of the appliance.

- To protect against fire, electrical shock, and injury to persons do not immerse cords, plugs, in water or other liquid.
- This appliance has a polarized plug (one blade is wider than the other). To reduce risk of electric shock, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.
- Only use enclosed attachments with the Back to Basics® Coffee Solution™. Do not attempt to use any of the attachments with another manufacturer's coffeemaker.
- Scalding may occur if water reservoir lid is removed during brewing cycle.
- Do not wash parts in dishwasher. Do not clean container with cleansers, steel wool or other abrasive materials.
- Do not submerge unit in water.
- The carafe is designed for use with this appliance. It must never be used on a range top.
- Do not clean carafe with cleansers, steel wool pads, or other abrasive material.
- Do not touch hot surfaces, use handles or knobs.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.

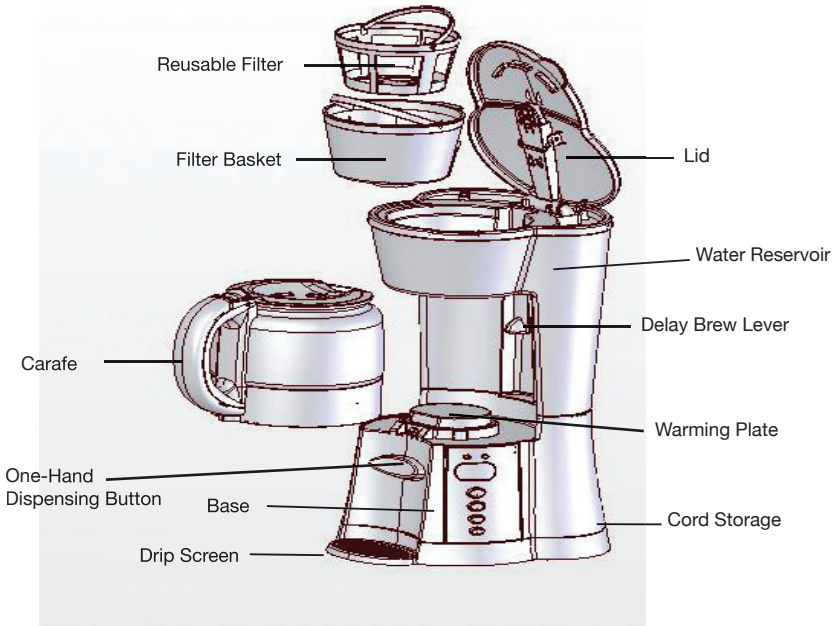
**SAVE THESE INSTRUCTIONS.
INTENDED FOR HOUSEHOLD USE
ONLY.**

OPERATION

Operation

Use and Care (assembly)

To use your Coffee Solution™, begin by assembling the unit.



1. Place unit on a clean, flat surface and plug into outlet.
2. For best possible taste, clean carafe and water reservoir before use. See page 9.
3. To program clock and timer, see Other Features on page 8.
4. Remove carafe from unit and fill with desired amount of cold water. Follow easy measuring marks to ensure correct amount of water. Open lid and pour water into water reservoir. **NOTE:** The amount of brewed coffee will always be less than the amount of water placed into water reservoir; coffee grounds and the filter will absorb 10%.
5. With the lid still open, remove the filter basket. Place filter in the filter basket. (Use quality disposable filters or use reusable filter provided.) Measure one tablespoon (level) of drip or regular ground coffee for each cup of coffee desired and place in filter. Be careful not to get any grounds inside the unit.
6. Return filter basket with choice of filter to the unit and close lid. Do not open lid during brewing cycle; leaving the lid down will preserve the coffee's flavor and heat.

OPERATION

7. Press the “ON/AUTO/OFF” button. The red “BREW” light will illuminate during operation.
8. Upon completion of brew cycle, wait 1 minute before removing carafe from the unit to allow any remnants to filter through. Dispense coffee by one of the following methods:
 - A. Remove carafe and pour desired amount into cup(s). To keep coffee warm, place the carafe back on the warming plate found on the unit. **WARNING: With the carafe off the unit, the warming plate is exposed. Do not touch.**
 - B. If only 1 cup is desired, you may use the one-hand dispensing feature, under the carafe. To dispense, press cup against the One-Hand Dispensing Button to release liquid into cup. Fill cup to the desired amount. When desired amount is reached, release pressure from One-Hand Dispensing Button. The carafe will stay warm because of the warming plate on the unit.

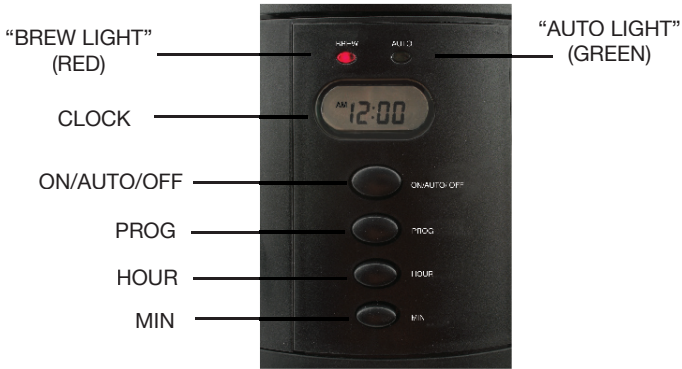
One-Hand Dispensing Button



9. Switch unit to off by pressing the “ON/AUTO/OFF” button 2 times. The red “BREW” light will no longer be illuminated. Remove carafe and filter for cleaning.
10. Wait 10 minutes before brewing a second pot of coffee. Repeat steps 1-10. Be sure unit is in the off position if the unit was left on for over a 2-hr period. The unit is designed to automatically shut off after 2-hours. Switch power to “OFF” when carafe is empty or when the unit is not in use. **NOTE:** The second push of the ON/AUTO/OFF button activates the “AUTO” function when the green “AUTO” light is illuminated.

Other Features

Clock and Programmable Timer



1. To program clock, plug in unit and press the "PROG" button once. The word "CLOCK" will appear on the screen.
2. Press the "HOUR" button on unit to set hour with AM or PM as appears on clock. Press the "MIN" button until time of day is reached.
3. To program timer, make sure clock is set to the correct time of day. Press the "PROG" button a second time until the word "TIMER" appears on the screen.
4. Use "HOUR" and "MIN" buttons to set desired brew time. When brew time is reached, press "PROG" button to confirm timer and to return to time of day.
5. Push "ON/OFF" button twice until the "AUTO" light illuminated green. To turn the program off, press "ON/AUTO/OFF" button once more, this will return unit to programming mode.
6. If a new brew time is desired, repeat steps 3 & 4 above.
7. If the same brew time is desired for the next day, refill the water & coffee then repeat step 5.
8. Re-programming the clock & times will be requested if unit is un-plugged.

Tips for general operation

- For best results, always clean unit after every use and use fresh, cold water when brewing.
- Finer grinds will produce a fuller extraction and provide a richer, full-bodied coffee while regular grinds will need more coffee per cup to produce the strength of a finer grind.
- For stronger coffee, use more grinds; for weaker coffee, use less grinds.
- Grinding whole beans before use will produce optimum coffee.

CLEANING

- Store coffee in a cool, dry place and refrigerate after it has been opened to maintain freshness. Do not reuse coffee grinds. This will impair the flavor of your coffee.

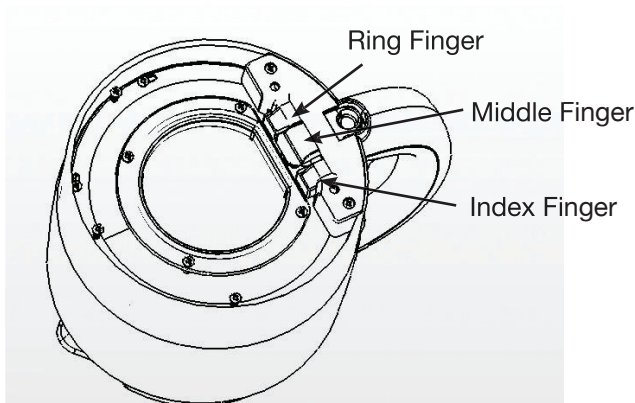
Care and Cleaning

Initial Use

Before using your Coffee Solution™ for the first time and after each use, be sure to thoroughly wash the glass carafe, filter and filter basket in hot, soapy water. Wipe the exterior of unit with a damp cloth to remove stains or smudges.

After Each Use

1. Before cleaning, make sure unit is turned off and is unplugged from the wall.
2. Remove filter basket and dispose of coffee grounds and disposable filter, if used.
3. To clean carafe and filter, soak in hot soapy water and rinse clean. **DO NOT WASH PARTS IN DISHWASHER.** When cleaning carafe, do not use abrasive materials which may damage carafe (a soft brush is recommended). Open lid and remove filter basket. Once all parts are clean, return carafe and filter basket with reusable filter to the unit.
4. To clean exterior of unit, wipe with a damp cloth. **DO NOT SUBMERGE UNIT IN WATER.**
5. To clean dispensing mechanism, turn carafe upside-down over sink. Using your index finger and your ring finger, push the two tabs located on each side of the dispensing mechanism back towards the handle of the carafe. (See picture)



CLEANING

6. While holding the two tabs into place, press down on the dispensing mechanism with your middle finger. You can now release the two tabs on either side of the dispensing mechanism while continuing to press down on the dispensing mechanism. (See picture)
7. Flush with water for 30 seconds to remove coffee grounds. When finished, release the dispensing mechanism.
8. Turn carafe right-side-up and allow water to drain from dispensing mechanism.
9. Once water has drained from carafe, dry and return carafe to unit.

Extensive Cleaning

Extensive cleaning of your unit is recommended once a month. Mineral deposits can build up over time in the water reservoir causing lengthy brew times and a decrease in the flavor of your coffee.

1. To clean, open lid and remove filter from the unit. Pour 1 pint white vinegar into the water reservoir.
2. Replace filter to the unit and close lid. Push the "ON/ATUO/OFF". The red "BREW" light will illuminate.
3. Run white vinegar through a brewing cycle. Once brewing cycle is finished, discard contents in carafe. Remove carafe from unit and fill with 12 cups cold water. Pour water into the water reservoir and repeat brewing cycle. Once brewing cycle is finished, switch unit to "OFF", unplug from the wall and discard contents in carafe.
4. Clean carafe and filter with hot, soapy water, with a soft brush; rinse clean and dry.
5. When the unit has cooled, clean the exterior with a damp cloth. Your unit is now clean and ready to brew.

WARRANTY

Please complete and return this product warranty card or register your product online at: backtobasicsproducts.com within 10 days of purchase.

THIS INFORMATION IS FOR INTERNAL USE ONLY

Mr. Mrs. Ms.

Model: Coffee Solution™ CC500

1. Name _____

2. Address _____

City _____ State _____ Zip Code _____

3. E-Mail Address _____

4. Age: 18-24 25-34 35-49 50+

5. Marital Status: Married Single

6. Number of Children in the House : 12 yrs and under _____ 13-18 yrs _____

7. Income: Below \$25,000 \$25,001-\$50,000 \$50,001-\$75,000 \$75,001+

8. Where was this product purchased? _____

9. How did you become aware of this product?

- | | |
|---|---|
| <input type="checkbox"/> Gift | <input type="checkbox"/> Recommendation from friend |
| <input type="checkbox"/> TV advertisement | <input type="checkbox"/> Saw product in store |
| <input type="checkbox"/> Print ad | <input type="checkbox"/> TV shopping program |
| <input type="checkbox"/> Magazine article | <input type="checkbox"/> Internet |
| | <input type="checkbox"/> Other _____ |

10. What were the two most important reasons influencing your purchase:

- | | |
|---|---|
| <input type="checkbox"/> Gift | <input type="checkbox"/> Recommended by sales person |
| <input type="checkbox"/> Special offer | <input type="checkbox"/> Recommended by friend |
| <input type="checkbox"/> Product appearance | <input type="checkbox"/> Prior experience with Back to Basics |
| <input type="checkbox"/> Ease of operation | <input type="checkbox"/> Back to Basics brand reputation |
| <input type="checkbox"/> Quality/durability | <input type="checkbox"/> Value for price |
| <input type="checkbox"/> Product features | <input type="checkbox"/> Product packaging |
| | <input type="checkbox"/> Other _____ |

11. Why did you purchase this Back to Basics product?

- To replacement/upgrade current product
- Not satisfied with current product(s) already owned
- First product(s) ever owned
- Received as a gift

12. Would you be interested in being contacted via e-mail for promotions, recipes, new product information, etc.? YES NO

COMMENTS _____

Fold here and mail registration card within 10 days of purchase to validate warranty.

Place
Stamp
Here

BACK TO BASICS PRODUCTS, INC.
675 West 14600 South
Bluffdale, UT 84065 USA