



March 16, 2020

## **2020 COVID-19 Coronavirus Announcement**

On behalf of AmerCareRoyal, our hearts and thoughts go out to the people who have been affected by this unprecedented event. We appreciate everyone around the world who is working together on the front line to contain this coronavirus. We are focused on doing our part to slow the spread of the virus in our communities' while being available to support you and your businesses during these challenging times.

### **Operating with Caution, Concern, and Stability**

In this time of uncertainty, The AmerCareRoyal team is committed to providing our customers with supply stability as effectively and efficiently as possible. Our priority is to make sure we take appropriate precautions to care for our employees, customers, and partners. We serve the healthcare, janitorial and food service segments across all North America and at this moment many of our products are in high demand for the benefits that they provide. As such, we are working diligently to provide consistent business solutions to ensure that manufacturing, shipping, delivery and distribution of these essential products to critical industries continues with minimal interruption.

### **Adherence with CDC Protocols**

As the spread of COVID-19 Coronavirus develops, AmerCareRoyal has instituted several measures designed to protect our customers, partners and team members from viral exposure and limiting the business interruption caused by this pandemic. AmerCareRoyal policies are guided by the United States Centers for Disease Control and Prevention (CDC) and Health Canada recommendations, available at <https://www.cdc.gov>. and <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>

### **Committed to Stability and Perseverance**

During this developing situation, we appreciate your understanding as we navigate this unprecedented event together. We will continue to respond to the latest on COVID 19, while keeping our customer and employee safety top of mind.

We will keep you informed of any changes we need to make as we work towards a return to normalcy soon.

*Scott Milberg*

President & CEO  
AmerCareRoyal & 511 Food Service