

JULEP

RETURN FOR REFUND POLICY

We proudly stand behind every product we sell. If you are unhappy with an item(s) you received, we will gladly refund full-price items and sales tax—minus shipping charges—no questions asked if return is made **within 30 days of purchase.**

In the unlikely event we processed your order incorrectly or shipped you a defective item(s), we will gladly accept the item(s) and credit your original purchase price, sales tax and original shipping cost—and remedy the situation with information you provide us with on the return form.

FOLLOW THESE STEPS



1 PLACE THE ITEM(S) IN ITS ORIGINAL PACKAGING



2 PLACE PACKAGED ITEM(S) IN A SUITABLE SHIPPING CONTAINER



3 INCLUDE THIS COMPLETED RETURN FORM SPECIFYING THE REASON FOR RETURN



4 MAKE A COPY FOR YOUR RECORDS

5 SEND PACKAGE TO



JULEP BEAUTY
C/O WEB RETURNS
42 WEST 39th STREET, 9th FLOOR
NEW YORK, NY 10018

INFORMATION REQUIRED FOR RETURN

ORDER # _____

QTY	PRODUCT #	ITEM	COLOR	PRICE	REASON CODE

REASON CODES

1. NOT AS PICTURED / DESCRIBED
2. DID NOT LIKE COLOR
3. CHANGED MIND
4. DAMAGED IN SHIPPING
5. WRONG ITEM SHIPPED
6. OTHER: PLEASE SPECIFY

COMMENTS / QUESTIONS
CONTACT US AT MAVEN@JULEP.COM

JULEP BEAUTY IS NOT RESPONSIBLE FOR ITEMS LOST IN THE MAIL. PLEASE ALLOW 30 DAYS FOR YOUR RETURN TO BE PROCESSED.