



PRODUCT RETURN FORM

Customer Name	
Order Number (must start with #SH)	
Email Address	
Mobile Number	
Item/s to be returned and reason for returning	

**All returns must
be sent to:**

**Yellow Earth – Returns
Building 4, 170-180 Rooks Road
Vermont, 3133, Victoria, Australia**

PLEASE NOTE

- Registered Post - All items returned to Yellow Earth are at the risk of the sender and we recommend sending all items back via registered post.
- Return items in original condition - Include all product tags, labels & original packaging ready for resale.
- Items must be sent back in a postage box or bag - **Do not attach address labels directly to the product box. Doing so, will result in a \$5 repacking fee.**
- If the item is not returned in original sale condition Yellow Earth can refuse to accept the return or charge a restocking fee of \$10.
- Please return items within 30 days of purchase.
- Yellow Earth will strive to process all returns within 3 working days of receiving the returned goods.
- For more information please call us on 03 8635 1111 or email support@yellowearth.com.au