

## **Black Forest Wood Co. Status Update 28 March 2020**

On March 27 Premier Jason Kenney announced the closure of non-essential services and defined those services that are considered essential which include the continuity of supply of forestry products such as lumber. Therefore we offer a Pre-Order and Curbside Pick-up service.

### **Curbside Pick-Up Hours:**

Monday to Friday Noon to 5:30 PM, Saturday Noon to 4:30 PM

### **There are two ways to Order for Curbside Pick-up.**

#### **1) Order on online on our website**

[www.blackforestwood.com](http://www.blackforestwood.com)

After you have selected your items, under shipping options choose:

**"Curb Side Pickup (Bay 7 603 77th Ave SE. Calgary, Alberta T2H 2B9)"**

Once we have received a payment confirmation and assembled your order you will receive an automated email that your order is ready for Curbside Pick-up.

When you arrive knock on the door or call and we will bring your order out and place it on the curbside pick-up table. Please have your web order number handy.

**We are adding lumber items to the website on a regular basis.**

**Please check the link below for the newest lumber products.**

<https://blackforestwood.com/collections/wood-products>

#### **2) Send an Email for Lumber Purchases.**

List the lumber that you want including the size, thickness and species.

Please email your requirements directly to [info@blackforestwood.com](mailto:info@blackforestwood.com)

We will select your order and email you with a tallied price and an invoice.

We continue to offer complementary milling including jointing of one edge and planing to thickness.

If you require further milling of your purchase we will quote you the cost.

If you require either complementary or additional milling please let us know in your email.

Please arrange payment prior to pick up.

### **Shipping**

We are shipping worldwide.

Free shipping on orders over \$250 via courier in North America.

This does not apply to machinery and palletted freight.

We will get a freight quote for you on large shipments.

Order processing is about 1 day slower than normal.

Domestic and International orders continue to be shipped by couriers and freight companies.

### **We are here to help you with your project.**

We are available by phone during our regular business hours.

Monday to Friday 8:00 AM to 5:30 PM, Saturday 9:00 AM to 4:30 PM

Phone: 403 255-6044

Toll Free: 1-800-686-6061

You can also email us at [info@blackforestwood.com](mailto:info@blackforestwood.com)