

Coffee Grinder Fault Finding

- **Coffee Extraction to Fast**

The Coffee needs to be ground finer, hold down the release switch if there is one and spin the Grinding plate accordingly (grinder will state which way to spin for a finer grind) now try again.

- **Coffee Extraction to Slow**

The Coffee needs to be ground finer, hold down the release switch if there is one and spin the grinding plate accordingly (grinder will state which way to spin for a finer Grind)

- **Grinder making a noise but not grinding**

If the grind of the coffee is to fine you are asking the grinder to work beyond its means, this will result in either the grinder making a noise but not grinding or it will click and then shut off, to correct this hold down the release switch if there is one and adjust the grind to be a little more course when you have it set at a level the grinder is capable of working at it will grind again, this usually happens when we have a change of weather.

- **Grinder making a terrible noise and only grinding every now and then,**

There has probably been something fall into the hopper or the valve from the coffee bag has come lose and ended up in the hopper resulting in the object blocking the path for the coffee beans to get the grinder. To fix this turn the power off and close the safety catch preventing any coffee beans falling from the hopper, now re move the 3 screws holding the hopper on and remove the hopper, now carefully check if there is any unwanted items in the top of the grinder, if there is remove and put everything back together again.

- **Telescopic Tamp not working**

Inside the tamp that is built into the grinder there is a spring and through general usage this can sometimes break, to fix it simply hold the tamp and turn the top section anti clockwise to unscrew the 2 parts now you will be able to see the broken spring so just remove all broken pieces and insert new spring and screw back together.