



Price listed is for a minimum of 10 children. Please confirm with us the final number of participants no later than 48 hours before your party. You will be charged for the number of participants confirmed with us, regardless if people cannot attend. We prepare food products and schedule our team members just for you and your party – thank you for understanding.

Food and Drinks: Each child will make their own personal pizza, drinks are included. *Gluten free options available. We do not offer egg or dairy free options. **No outside food or beverages are permitted.**

Birthday Cake/Cupcakes: Our birthday party packages include a birthday cake or cupcakes. Enhance your party experience by checking out our “Add-ons”.

Drop-Off/Check In: Sugar Hi has a mandatory drop-off only policy due to the maximum occupancy limitations of our studio. Parents & siblings of the birthday child are welcome to stay for the party. Guests should arrive no earlier than 15 minutes before scheduled time. At the end of the party we ask that guests be picked up promptly. If special circumstances exist, Sugar Hi staff needs to be made aware of the total number of adults who will be in attendance.

Damages: Sugar Hi will not be responsible for any stains or other damages to clothing worn by your guests at our parties. We provide aprons.

Allergies & Dietary Considerations: Please alert Sugar Hi of all allergies that your guests might have. We are happy to work with you to accommodate any child as best as we can. While we don't use any nuts in our kitchen, there are ingredients that may have been processed in the same factory as nuts. Gluten free options available. Unfortunately, we do not offer dairy or egg free options.

Deposits & Reservations: Parties are reserved on a first-come-first-serve basis. A \$200 non-refundable deposit is required to secure your date, and the final balance is due on the day of your party.

Postponements & Cancellations: If you need to postpone, please do so 48 hours before your party (our party coordinator will reach out 48 hours before to confirm final guests count). You will be charged an additional \$200 deposit. We will gladly work with you to choose an alternative date for your event within three months of the original date. Please note that if you cancel you will forfeit your \$200 deposit. If it is mutually agreed you have to cancel or postpone your event due to extreme weather conditions, we will work together to schedule a new date, you will not be charged an additional deposit.

Important: Not included in party package total is 18% gratuity, NYS Tax and a 3% credit card fee, to avoid this fee you are welcome to pay cash.

I have read and understand The Sugar Hi party contract and I agree to all terms and policies.

In consideration of the use of Sugar Hi, I the undersigned agrees to indemnify and hold Sugar Hi and its employees harmless from all liability, claims, cost and attorney's fees arising out of the use of the property referred to above. I understand that this Hold Harmless Agreement also requires that Sugar Hi is indemnified from any losses or damages resulting from the acts or omissions from any guest, participant visitor or other person attending the event.

This Agreement shall remain in full force and effect for any continued, additional or postponed date for the event indicated. Sugar Hi reserves the right to cancel or interrupt the event if the representations set forth therein are not adhered to or if Sugar Hi determines that a situation that might lead to personal injury, property damage or violation of law exists.

Sugar Hi must be made aware of any guests with allergies. Please list the names of each guest who have allergies and name the specific allergy in the online form.

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