



REYHEE

USER MANUAL: CRUISER

Before using your new REYHEE Cruiser electric mobility scooter, please read and comprehend all warnings, cautions, and safety instructions as labeled on the product packaging box, on the product itself, and in this user manual.



SKU number: R100
FDA Certified Class II Medical Device
www.reyhee.com

TABLE OF CONTENTS

Table of contents	2
Introduction	3
Packaging contents	4
Getting to know your Cruiser	5 - 9
Assembly (total 8 steps)	10 - 21
Important battery & charger warnings and charging instructions	21 - 25
Important warnings and safety instructions	26 - 30
How to operate your Cruiser	30 - 42
• Pre-ride checklist	30
• How to use the rear lever	31
• How to lift and lower the armrests	32
• Getting in and sitting in the Cruiser	33 - 34
• How to use the console	34 - 36
• How to use the dual throttle control levers	37 - 38
• How to navigate corners, curbs, and inclines	38 - 41
• Standing up and getting out of the Cruiser	41 - 42
How to transport the Cruiser	43 - 44
Maintenance	45 - 46
Technical specifications	47 - 48
Troubleshooting	49
Warranty	50 - 51
Recycling and disposal	51
Customer support	51

DISCLAIMERS:

- 1.) This product is NOT intended to be ridden or operated by children, pets, or persons with limited physical and/or mental faculties.
- 2.) All images and diagrams in the manual are for illustrative purposes only. They may not reflect the actual appearance of the product or its components.
- 3.) The appearance, specifications, and procedures of the product and any related accessories are subject to change without notice. (The availability of related accessories is also subject to change without notice.)

INTRODUCTION

Reyhee offers mobility solutions that improve lives.

We're not here to remind people that they're dependent on a medical mobility device; rather, we're here to help people remember what it's like to be mobile, be self-sufficient, and most importantly, be independent.

Together, with Reyhee, people can continue to visit the places they hold fondly, remain connected to the people they love, keep on doing that which they enjoy, and continue to live—really live.

People need products from a brand they can trust, so we commit our decades of experience and expertise to the development and manufacturing of safe, reliable, and FDA approved mobility solutions that can be used with confidence.

Because life happens, and sometimes events and changes create challenges for us to overcome, Reyhee prides itself on being able to offer that bit of help we sometimes need so that we may get back to doing those activities we cherish.

And along the way make the life we knew, the life we know.



REYHEE

Have an issue? Please don't return this product. Our friendly customer support staff can help.
Call +1-888-817-6585, or email support@reyhee.com

PACKAGING CONTENTS



Unpacking the product and lifting any parts of the product **MUST** be conducted by an adult, who is able to demonstrate the physical and mental faculties required to do so.



DO NOT ALLOW children or persons with limited physical and/or mental faculties to unpack the product or lift any parts of the product, as there may be small or heavy parts, sharp edges / sharp points, packaging material, and other items that can present as hazardous.



If you anticipate having difficulty with safely unpacking the product and/or lifting any parts of the product, please **DO NOT ATTEMPT** to unpack or lift - to prevent potential injury to yourself & potential damage to the product - and seek assistance.

The Cruiser comes with the following items in the packaging box.

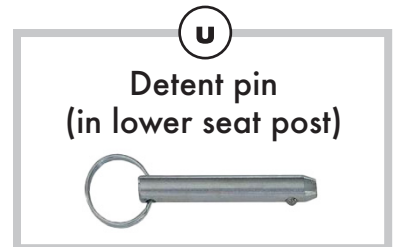
Please identify and locate all of the following prior to assembly:

- 1) Cruiser electric mobility scooter
 - a) Pre-assembled frame, motor, and wheels
 - b) Includes a set of 2 identical ignition keys
- 2) Headlight
- 3) #5 allen wrench
- 4) Tiller
- 5) Seat
- 6) Upper seat post
- 7) Seat post support ring
- 8) Lower seat post knob
- 9) Detent pin (with pull ring)
- 10) Armrests (left-side & right-side)
- 11) Armrest adjustment knobs (x 2: identical)
- 12) Battery pack
- 13) Front basket
- 14) Charger with charging cable
- 15) User manual

Getting to know your Cruiser

Parts Diagram: Side view

- a) Front basket (removable)
- b) Console
- c) Handlebar
- d) Armrest (adjustable)
- e) Seat-back (foldable)
- f) Seat (height adjustable)
- g) Armrest adjustment bar
- h) Lower seat post knob
- i) Frame
- j) Rear wheel
- k) Battery pack (removable for charging)
(Sealed 2 lead-acid batteries inside)
- l) Seat swivel lever
- m) Deck lights
- n) Deck
- o) Front wheel
- p) Headlight
- q) Tiller adjustment knob
- r) Tiller (adjustable & foldable)
- s) Throttle control lever
- t) Power cable
- u) Detent pin (in lower seat post)



Getting to know your Cruiser (Cont.)

Parts diagram: Rear view

- a) Armrest bracket
- b) Armrest adjustment knob
- c) Rear lever ("D"= drive mode)("N"= neutral/freewheel mode)
- d) Anti-tip wheels



Getting to know your Cruiser (Cont.)

Console parts diagram (top view):

- a) Ignition (power on/off)
- b) Ignition key
- c) Headlight & decklight button
- d) Handlebar (left-side)
- e) Throttle control lever (right side)
(press to move forward)
- f) Battery level indicator
- g) Speed adjustment knob
- h) Horn alert button
(use to alert passersby of your approach)
- i) Handlebar (right-side)
- j) Throttle control lever (left-side)
(press to move in reverse)



Getting to know your Cruiser (Cont.)

Dimensions diagram: Side view

- a) Height from seat to arm rest 8" (20.3cm)
- b) Total height (from ground to top of seat-back) 32.6 - 35.6" (82.8 - 90.4cm)
- c) Ground clearance 2.5" (6.3cm)
- d) Total length (including anti-tip wheels) 40.2" (102.1cm)



Getting to know your Cruiser (Cont.)

Dimensions diagram: Rear view

- a) Seat back height 12.6" (32cm)
- b) Seat width 17.5" (44.4cm)
- c) Total width 20.2" (51.3cm) (with armrests in narrowest position)



Assembly

IMPORTANT: Your Cruiser comes mostly pre-assembled. Please read, comprehend, and follow ALL warnings and instructions below PRIOR to operating your Cruiser.



WARNINGS:

- 1) If you observe any missing or damaged part(s) of the product after unpacking, please **DO NOT ATTEMPT** assembly and contact customer support for further instructions.
- 2) Assembly **MUST** be conducted by an adult, who is able to demonstrate the physical and mental faculties required to understand the instructions and execute proper assembly.
- 3) **DO NOT ALLOW** children or persons with limited physical and/or mental faculties to conduct assembly, as there may be small or heavy parts, sharp edges / sharp points, packaging material, and other items that can present as hazardous.
- 4) Ensure proper disposal (and/or recycling, per local laws) of all interior packaging material, so that they are **OUT OF REACH** from children, pets, and any persons with limited physical/mental faculties.
- 5) It is recommended that you **KEEP** the original packaging box, in the event that the product needs to be stored away.

If you are not certain that you are capable of fully understanding and safely executing all of the assembly steps, please do not attempt assembly and seek assistance.

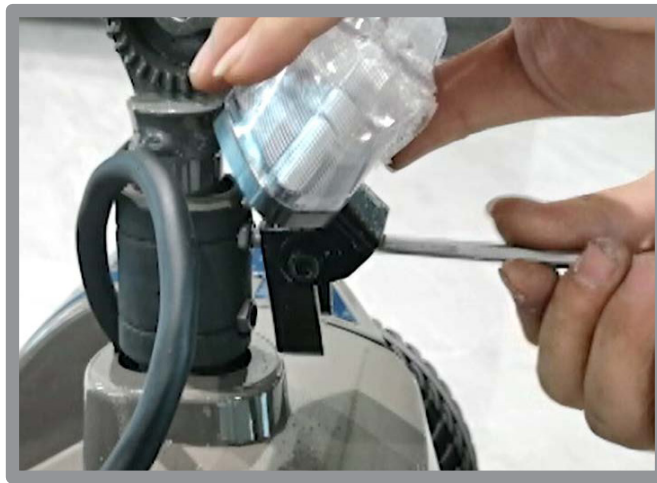
BEFORE assembly begins, first ensure ALL of the following:

- 1) The Cruiser is **UPRIGHT** with all front wheels and rear wheels resting on a flat, stable, and dry indoor floor surface.
- 2) The area around the Cruiser is **CLEAR** of any potential obstructions / hazards and passersby (including children and pets).
- 3) The Cruiser is powered **OFF**, the rear lever is in **DRIVE** ("D") mode, and the key is **REMOVED** from the ignition. (This will help prevent accidental starts or movements of the Cruiser during assembly.)
- 4) The assembler's hands are **DRY**, as wet hands may cause potential slippage, electric shock, or injury during assembly.

Assembly (Cont.)

Step one: Installing the headlight

- 1) Locate:
 - a) Headlight (attached but uninstalled to the front of the Cruiser)
 - b) Headlight screws (x 2: identical)
 - c) #5 allen wrench (provided)
- 2) Grip the headlight and orient it so the attached bracket is beneath the headlight.
- 3) Align the headlight bracket with the 2 holes at the base of where the tiller will be installed.
- 4) Pass each screw through the corresponding holes, and install using the allen wrench.



- 5) Turn the allen wrench clockwise to tighten each screw until it is fully tightened, and the headlight bracket is firmly attached to the base.
- 6) Flip the headlight down until it is level and pointed straight ahead.



DO NOT use excessive force or pressure (e.g. kicking) to install the headlight, as it may result in potential injury or damage.

Step two: Installing and adjusting the tiller

Installing the tiller

- 1) Locate:
 - a) Tiller (with pre-installed console, handlebars, & dual throttle control levers)
 - b) Tiller adjustment knob (which has 3 points)

Assembly (Cont.)

Step two: Installing and adjusting the tiller (cont.)

Installing the tiller (cont.)

- 2) Align the bottom of the tiller (sawtoothed joint) with the corresponding installation point (sawtoothed joint above the headlight).



Keep all body parts and any loose hair / clothing / jewelry / accessories AWAY from the installation point, to prevent potential injury or damage.



- 3) While using one hand to maintain the tiller's position, use the other hand to insert the tiller adjustment knob into the aligned tiller holes.



- 4) Turn the tiller adjustment knob clockwise until the tiller is affixed, but still loose enough to allow for tiller movement.



DO NOT let go of either the tiller or the tiller adjustment knob yet, to prevent potential injury or product damage.

Assembly (Cont.)

Adjusting the tiller

- 1) With a firm and secure grip on the tiller, adjust it until the tiller is in the desired position.
 - a) The desired position should be determined by the user, such that the handlebar, console, and dual throttle control levers are easily accessible to the seated user.
 - b) The desired position should NOT create any obstruction or difficulty for the user to get in and out of the Cruiser.
 - c) It may take several adjustments until the desired position is found.



When adjusting the tiller and determining the desired position, ALWAYS ensure the tiller adjustment knob is FULLY TIGHTENED BEFORE the user gets into the Cruiser to check if the current tiller position is desired. Otherwise, there may be risk of injury and product damage.

- 2) Once the tiller is in the desired position, turn the tiller adjustment knob clockwise until it is FULLY TIGHTENED.



If this step is not completed prior to operating the Cruiser, you risk potential injury from unsafe assembly.

Assembly (Cont.)

Step three: Securing the main body to the rear section



Keep all body parts and any dangling items **AWAY** from any assembly connection points, to prevent potential injury.



DO NOT lift any part of the Cruiser by its plastic parts, to prevent potential injury or product damage.

- 1) Locate:
 - a) The main body of the Cruiser (which has the deck and tiller)
 - b) The rear section of the Cruiser (which has the motor and lower seat post)
- 2) Ensure steady footing.
- 3) Use one hand to grip the rear section by the lower seat post.
- 4) Simultaneously use the other hand to grasp the handle on the main body, brace your thumb on top of the connection point cover, and gradually pull upwards.
- 5) Align the main body with the rear section.



- 6) Gradually lower both the main body and the rear section until they are affixed.
- 7) Ensure the connection prongs at the base of the lower seat post are safely inside the connection point cover.
- 8) Release the handle on the main body and fold it down in the direction of the lower seat post.
- 9) Press down on the main body to ensure it is securely affixed to the rear section.



Assembly (Cont.)

Step four: Installing the battery pack onto the battery terminal



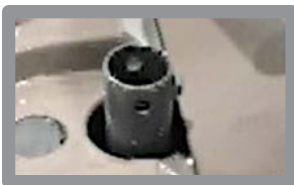
Warnings:

- If there is any damage, bulging, or exposure observed on the battery pack or battery terminal, STOP immediately, DO NOT touch any part of the battery pack or battery terminal, and contact customer support.
- Read, comprehend, and follow ALL warnings and safety instructions in this user manual BEFORE proceeding with this step.
- Ensure hands are DRY before touching the battery pack or battery terminal, as wet hands may cause electric shock.
- Ensure that the Cruiser is powered OFF, rear lever is in DRIVE mode, and the key is REMOVED from the ignition. (This will help prevent accidental starts or movements of the Cruiser during assembly.)

- 1) Locate the battery pack.
- 2) Locate the battery terminal (which is where the battery should be placed at the assembly point where the main body is affixed to the rear section).
- 3) Ensure the battery pack is facing the correct direction (with the curved side towards the lower seat post).
- 4) Firmly grip the battery pack handle from the top with both hands. Ensure steady footing, then carefully lift the battery pack and place it onto the deck.
- 5) Brace your feet firmly on the ground on either side of the deck (or on top of the deck). Firmly grip the battery pack handle from the top with both hands. Carefully lift the battery pack and place it directly on the battery terminal, ensuring alignment.



DO NOT slide or drop the battery pack onto the terminal, to prevent potential product damage.



Step five: Installing the upper seat post into the lower seat post



Keep all body parts and any dangling items AWAY from any assembly connection points, to prevent potential injury.

- 1) Locate:
 - a) Upper seat post (which has 4 holes)
 - b) Seat post support ring (black ring with handle & twist screw)
 - c) Detent pin
 - d) Lower seat post knob

Assembly (Cont.)

Step five: Installing the upper seat post into the lower seat post (cont.)

- 2) Check to see that the inside of the lower seat post is CLEAR of any obstructions.



- 3) Observe the upper seat post and identify the 4 possible seat height positions.
 - a) These positions are the 4 holes in the upper seat post, with 1 inch (2.5 cm) difference between each hole.
 - b) The 1st hole (closest to the top) provides the lowest seat height position = 15 inches (38.1 cm) from the deck to the seat.
 - c) The 4th hole (towards the bottom) provides the highest seat height position = 18 inches (45.7 cm) from the deck to the seat.



- 4) Insert the upper seat post from the top into the seat post support ring.
- 5) Slide the support ring up towards the top, so that it doesn't obstruct any of the upper seat post's 4 holes.
- 6) Gradually insert the upper seat post into the lower seat post until the holes have aligned at the desired seat height position.



DO NOT drop or use excessive force/pressure to insert the post, to prevent potential injury or product damage.

- 7) With one hand maintaining the upper seat post in position, use the other hand to insert the detent pin all the way through the aligned holes (until the ball of the detent pin fully appears on the other side).

Assembly (Cont.)

Step five: Installing the upper seat post into the lower seat post (cont.)



If you do not ensure proper insertion of the detent pin, you risk potential injury and product damage.

- 8) Twist the support ring's twist screw until it is fully tightened.



- 9) Locate the lower seat post knob (ridged).
- 10) Facing the rear of the Cruiser, insert the lower seat post knob into the lower seat post and turn clockwise until it is fully tightened.



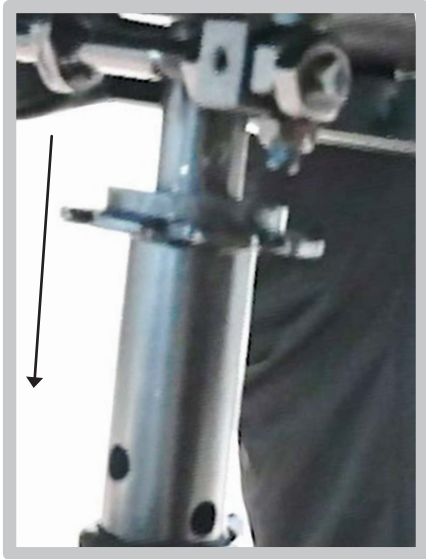
Step six: Installing and adjusting the seat

- 1) Locate the seat.
- 2) Ensure steady footing and lift the seat.
- 3) Orient the seat so the seat-back is facing forward (towards the tiller), and that the bottom of the seat is directly over the top of the upper seat post.

Assembly (Cont.)

Step six: Installing and adjusting the seat (cont.)

- 4) Gradually insert the seat into the upper seat post until the bottom of the seat is firmly against the top of the upper seat post.



- 5) Twist the seat slightly back and forth until it is firmly affixed to the top of the upper seat post.

Step seven: Installing and adjusting the armrests onto the seat



Keep all body parts and any dangling items AWAY from any assembly connection points, to prevent potential injury.

- 1) Locate:
 - a) Left-side armrest
 - b) Right-side armrest
 - c) Armrest adjustment knobs (x 2: identical)
- 2) Gripping the armrest adjustment bar, insert the left-side armrest into the left-side bracket beneath the seat.
- 3) Push the armrest towards the seat until it has reached the desired width position.



Ensure the desired width position does NOT exceed the max indicator line on the armrest adjustment bar, to prevent potential injury, instability, and product damage.



Assembly (Cont.)

Step seven: Installing and adjusting the armrests onto the seat (cont.)

- 5) Repeat steps 2 - 4 for the right-side armrest.



Ensure that both armrests are adjusted to the same desired width position. Otherwise, there may be risk of injury, instability, and product damage.

- 6) Ensure both armrests are securely in place by pulling on both adjustment bars. There should be no movement.



If there is movement, even after fully tightening the adjustment knob, **DO NOT** proceed with assembly and contact customer support.

- 4) While using one hand to maintain the armrest's position, use the other to insert the armrest adjustment knob into the bracket and turn clockwise until it is fully tightened.

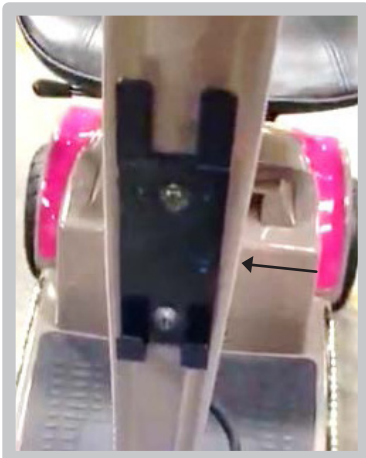


Step eight: Installing the front basket



If there is any damage observed on the front basket or basket bracket, **DO NOT** proceed to assemble, as it may lead to basket failure or damage.

- 1) Locate the basket bracket, which is pre-installed on the front of the tiller.



Assembly (Cont.)

Step eight: Installing the front basket (cont.)

- 2) Locate the front basket. Lift it so that the back of the basket is facing the basket bracket.
- 3) Position the basket such that it is directly above the bracket. Ensure alignment. Slide the basket downward onto the bracket.



- 4) Ensure basket is firmly attached by lightly tugging on it. There should be no movement.



The maximum weight of items the basket can carry is total 15 lbs (6.8 kg). DO NOT attempt to exceed this limit, as it may cause basket failure and damage.



DO NOT place any children or animals into (or hang from) the basket, as the basket is NOT designed to safely hold, carry, or support them.



DO NOT place into the basket any items that are fragile, sharp, heavy, hot/burning, cold/freezing, liquid, or very small (which may slip through the basket); anything that could get tangled in the basket (e.g. necklaces); or anything that could potentially be hazardous.



DO NOT hang anything from the basket, including (but not limited to) items that could dangle and become tangled in parts of the Cruiser; any form of walking aid (e.g. a cane); or any items that do not fully and safely fit inside the basket.

- - - ASSEMBLY IS NOW COMPLETE - - -



But wait! BEFORE you begin operating your Cruiser, please read and comprehend ALL warnings and instructions outlined hereafter.

If you are not certain that you are capable of fully understanding and following all warnings and instructions below, please do not attempt to operate the product and seek assistance.



WARNINGS FOR BATTERY PACK & CHARGER:

- 1) If there is evidence of DAMAGE, BREAKAGE, OR LEAKAGE on either the battery pack or charger, DO NOT USE OR ATTEMPT TO FIX and contact customer support immediately.
- 2) TO AVOID FIRE OR EXPLOSION, DO NOT PLACE OR LEAVE battery pack or charger near any heat or water sources (such as generators, gas / electric heaters, water boilers, large appliances, lit cigarettes), or anything labeled flammable, explosive, caustic, or volatile (such as gasoline, kerosene, propane).
- 3) TO AVOID ELECTRIC SHOCK OR POISONING, DO NOT ATTEMPT TO OPEN the battery pack. It is sealed for your safety, as there are two lead-acid batteries housed inside the battery pack. Attempting to open it will also void your warranty.
- 4) TO AVOID ELECTRIC SHOCK OR FIRE, DO NOT TOUCH the battery pack or charger with wet hands or uninsulated metal.
- 5) TO AVOID ELECTRIC SHOCK, DO NOT submerge, soak, or wash the battery pack or charger. THESE ACTIONS MAY CAUSE SHORT CIRCUITING OR PERMANENT DAMAGE.
- 6) TO AVOID POTENTIAL INJURY OR DAMAGE, DO NOT USE OR CHARGE the battery pack while it's on an uneven, tilted, wet, slippery, hot, icy, carpeted, outdoor, or otherwise potentially hazardous surface.
- 7) The battery pack and/or charger may become hot while charging. TO AVOID POTENTIAL INJURY, DO NOT TOUCH the battery pack or charger until charging is complete. If either is still unusually hot to the touch after charging is complete, immediately UNPLUG the charger, DO NOT TOUCH the battery pack or charger further, and contact customer support.
- 8) Using any battery, battery pack, charger, or charging cable OTHER than provided and approved by Reyhee may cause RISK OF FIRE, ELECTRICAL SHOCK, and product damage. It also automatically VOIDS your warranty.
- 9) The battery pack's circuit breaker (located on the side of the battery pack) can trip when the battery level is too low or when the battery is overstrained (e.g. from excessive loads or steep inclines), to protect the motor and electronics from damage. Wait at least two minutes from time of shut-down. Then push the circuit breaker to reset it. If the breaker trips frequently, DO NOT keep using the Cruiser and contact customer support.

Charging Instructions



If you observe any damage, bulging, or wire exposure on the charger or charging cable, DO NOT USE them and contact customer support.

1) Ensure that your hands are completely DRY.



Wet hands may cause an electrical shock or fire hazard.

2) To charge the product:

a) First ensure the product is powered OFF.

- If the battery level indicator lights on the console are on, power off the product by turning the ignition key to the left, and removing the key.

b) Locate the charger and charging cable.



c) Connect the charging cable to the charger.

d) To charge the Cruiser's battery pack, there are two charging options:

i Charging option #1: On-board charging

- Choose this option if you are able to charge next to your Cruiser.
- Locate the battery pack, which should be in the battery terminal on the Cruiser.
- Locate the charging port cover on top of the battery pack.

Charging Instructions (cont.)

- Firmly grip the pull tab on the charging port cover and lift it until the charging port is fully visible.



- Plug the metal end of the charger into the charging port, and ensure it is fully connected.



- Plug the two-pronged end of the charging cable into an appropriate & functional electric wall outlet.

ii Charging option #2: Off-board charging

- Choose this option if you cannot charge near the Cruiser, and must remove the battery pack to charge it elsewhere.
- First ensure that ALL charging safety warnings in this user manual are read, comprehended, and followed.
- Firmly grip the battery pack handle from the top with both hands.
- Ensure steady footing, then carefully lift the battery pack from the battery terminal, and place it next to a functioning electric wall outlet in a safe, dry, flat indoor area.
- Locate the charging port cover on top of the battery pack.
- Firmly grip the pull tab on the charging port cover and lift it until the charging port is fully visible.
- Plug the metal end of the charger into the charging port, and ensure it is fully connected.
- Plug the two-pronged end of the charging cable into an appropriate & functional electric wall outlet.

Charging Instructions (cont.)



To prevent fire risk and suboptimal charging, DO NOT plug the charging cable into an extension cord or any other indirect power sources.

- e) Check the charging progress by observing the LED light on the charger.



The LED light should turn on after the charger is plugged into the electrical wall outlet.

(If not, check that the two-pronged end of the charging cable is fully inserted into the wall outlet. Also check that the wall outlet is functioning properly.)

RED light = Charging is in progress

GREEN light = Charging is complete (battery at 100%)

- 3) Charge the battery pack to 100% PRIOR to first use of the product.
- Please leave it charging for about 12 hours (even when the charger light turns green prior), to ensure optimal battery performance going forward.
 - All future charging cycles will take up to 8 hours each, until the battery has reached end of life (approximately after 300 charging cycles, depending on frequency of use, speed levels, environmental conditions, proper charging maintenance, etc).
- 4) Charge the battery pack immediately after each use of the product.
- 5) How to determine charging progress:
- Each full battery charging cycle (from 0% to 100%) will take up to 8 hours.
 - While the battery pack is charging, the red charger light will remain on.
 - When the battery pack is fully charged (100%), the green charger light will turn on.
- 6) Whenever the battery pack is NOT being charged:
- Ensure the charger is fully unplugged from the electrical wall outlet.
 - Ensure the charger is fully disconnected from the charging port.
 - Ensure the charger is safely placed out of reach from children, pets, and persons with limited physical and/or mental faculties.
- 7) To prevent battery degradation:
- Charge the battery pack to at least 30% before storing away the product.
 - Charge every 30 days if product is not being regularly used.

Charging Instructions (cont.)



CHARGING SAFETY WARNINGS:

- 1) Always charge the product in a **SAFE, DRY, AND ENCLOSED** location.
- 2) **DO NOT** leave children, pets, or persons with limited physical/mental capacities unsupervised near the product while it's charging.
- 3) **DO NOT STORE OR CHARGE** the product in any place that is exposed to the outdoors or potentially adverse environmental elements.
- 4) **DO NOT STORE OR CHARGE** the product in an environment that is below 32°F/0°C or above 113°F/45°C.
- 5) To keep the battery in optimal condition, **DO NOT LEAVE THE PRODUCT OR BATTERY PACK CHARGING** for over 12 hours per charging cycle.
- 6) Prior to charging, ensure that **NEITHER** the product nor battery pack is placed on an elevated, uneven, or otherwise potentially hazardous surface.
- 7) **DO NOT STRETCH** the charging cord between the charging port and the electrical wall outlet in such a way that it creates a tripping hazard.
- 8) When charging is complete, **BEFORE** using the product:
 - First ensure charger is properly **DISCONNECTED** from the product and **UNPLUGGED** from the electrical wall outlet.
 - Ensure charger is safely set aside, so that it does not present any hazard in the intended pathway of use.
- 9) **BEFORE** performing any maintenance on the product:
 - First ensure the product is powered **OFF**
 - Ensure charger is properly **DISCONNECTED** from the product and **UNPLUGGED** from the electrical wall outlet.
- 10) Charge **ONLY** with the provided battery pack, charger, and charging cable.
 - Using a battery pack or charger **OTHER** than those provided or approved by Reyhee **VOIDS** your warranty.
 - The provided battery pack and charger are intended for use **ONLY** with the Reyhee Cruiser.

WARNINGS



- - - CHARGING INSTRUCTIONS ARE NOW COMPLETE - - -

But wait! BEFORE you begin operating your Cruiser, please read and comprehend ALL warnings and instructions outlined hereafter.

(Frequently asked question: "All of them?")

(The answer that makes our legal department happy: "Yes, all of them.")



IMPORTANT WARNINGS & SAFETY INSTRUCTIONS

**FAILURE TO FOLLOW ALL WARNINGS & INSTRUCTIONS
WILL VOID YOUR WARRANTY.**

**WHEN THE CRUISER IS IN USE, HEED THE FOLLOWING
WARNINGS & INSTRUCTIONS AT ALL TIMES:**

- **THIS PRODUCT IS NOT INTENDED TO BE RIDDEN OR OPERATED BY CHILDREN OR PERSONS WITH LIMITED PHYSICAL AND/OR MENTAL FACULTIES.**
- **PERSONS WITH THE FOLLOWING CONDITIONS ARE CAUTIONED NOT TO OPERATE THIS PRODUCT:**
 - **PERSONS WITH CONDITION(S) THAT PREVENT THEM FROM SAFELY AND STEADILY OPERATING THE PRODUCT.**
 - **PERSONS WITH ANY MENTAL OR PHYSICAL CONDITIONS THAT MAY MAKE THEM SUSCEPTIBLE TO INJURY OR IMPAIR THEIR PHYSICAL DEXTERITY OR MENTAL CAPABILITIES TO RECOGNIZE, UNDERSTAND, AND PERFORM ALL OF THE SAFETY INSTRUCTIONS AND BE ABLE TO ASSUME THE HAZARDS INHERENT IN PRODUCT USE.**

WARNINGS (CONT.)



- **THE MAXIMUM WEIGHT CAPACITY OF THIS PRODUCT IS 300 LBS (136 KG), INCLUDING ANY ITEMS WORN OR CARRIED BY THE USER.**
- **CHECK PRESENCE, CONDITION, AND FUNCTIONALITY OF ALL PARTS BEFORE EACH USE. IF THERE IS ANY UNUSUAL NOISE, VIBRATION, OR CHANGE IN EASE OF USE, DO NOT ATTEMPT TO USE AND CONTACT CUSTOMER SUPPORT.**
- **ENSURE ONLY ONE USER IS RIDING AT A TIME IN PROPER SEATED POSITION. (USER SHOULD NEVER STAND ON, LEAN ON, OR OTHERWISE BE IMPROPERLY POSITIONED ON THE PRODUCT.)**
- **EXERCISE CAUTION & SITUATIONAL AWARENESS.**
- **THIS PRODUCT IS INTENDED ONLY TO BE USED ON EVEN, SMOOTH, AND WELL-MAINTAINED GROUND-LEVEL SURFACES. DO NOT USE ON SURFACES THAT ARE CARPETED, UNEVEN, ELEVATED, OR OTHERWISE POTENTIALLY UNSAFE. (SEE “ADDITIONAL WARNINGS” FOR MORE DETAILS.)**
- **THIS PRODUCT DOES NOT CONFORM TO FEDERAL MOTOR VEHICLE STANDARDS AND IS NOT INTENDED FOR OPERATION ON PUBLIC STREETS, ROADS, OR HIGHWAYS.**
- **FOR ANY LOCATION IN WHICH THE PRODUCT IS INTENDED TO BE USED, ALWAYS CHECK AHEAD OF TIME FOR DESIGNATED MOBILITY SCOOTER ACCESS POINTS & PATHWAYS.**
- **FOR ANY LOCATION IN WHICH THE PRODUCT IS INTENDED TO BE USED, ALWAYS CHECK & ABIDE BY ANY RULES / REGULATIONS / SIGNS REGARDING ELECTRIC MOBILITY SCOOTER USAGE, PERMITTED AREA OF USAGE, SPEED LIMITS, AND ANY OTHER PERTINENT INFORMATION.**

ADDITIONAL WARNINGS:



- 1) This product is NOT INTENDED to offer pressure relief or any other form of medical/ physical treatment, carry or haul any loads, be used for stunts or tricks, or be used in any capacity other than described in this manual.
- 2) DO NOT OPERATE this product in traffic; on or near steps or stairs; on surfaces that are uneven, carpeted, elevated, have sharp bumps, and/or include steep ascents and descents; on wet, frozen, icy, oily, muddy, or unpaved surfaces; on any surfaces with sudden surface changes; on damaged surfaces such as those with potholes or cracks; on or near drainage grates; or near areas that are undergoing maintenance such as power lines, fuse boxes, or road construction.
- 3) DO NOT OPERATE this product during adverse or extreme weather conditions, including rain, hail, snow, thunder, and lightning.
- 4) AVOID streets and surfaces with water, sand, gravel, dirt, leaves, and other debris. Wet weather impairs traction, braking, and visibility.
- 5) DO NOT OPERATE this product at times or in areas of low to no visibility, including fog, mist, areas with obstructions or blind spots, and dusk / nighttime.
- 6) DO NOT OPERATE this product while under the influence of medication, drugs, alcohol, or any other substance that impairs physical or mental competency in any way.
- 7) DO NOT OPERATE this product while using headphones, mobile phones, or any other device that prevents total focus and total control of all physical & mental faculties.
- 8) DO NOT WALK CHILDREN OR PETS (leashed or unleashed) while using this product.
- 9) DO NOT exceed the front basket maximum weight capacity (15 lbs or 6.8 kg). (See additional basket warnings under the "Assembly" section.)
- 10) TO AVOID ELECTRIC SHOCK, DO NOT submerge, soak, or wash any part of the product. THESE ACTIONS MAY CAUSE SHORT CIRCUITING OR PERMANENT DAMAGE.
- 11) When not in use, the product must be POWERED OFF to prevent unintentional starts or movement.
- 12) If transporting the product by plane, first check with the airline and federal aviation laws on proper transport regulations regarding an electric product that includes a sealed lead-acid battery pack.
- 13) If transporting the product by ground vehicle, first ensure that it is POWERED OFF, fully disconnected from the charger, and safely stowed and properly secured. (See "How to Transport the Cruiser" for full safety instructions.)
- 14) Electric-powered mobility scooters such as this product may be susceptible to electromagnetic interference, which is interfering electromagnetic energy emitted from sources such as radio stations, TV stations, amateur radio transmitters, two-way radios, and cellular phones. The interference (from radio wave sources) CAN cause this product to release its brakes, move by itself, or move in unintended directions.

SAFETY INSTRUCTIONS:



- 1) Check the presence, condition, and functionality of ALL PARTS before each use, including frame, seat, tiller, wheels, battery pack, console, and all other electric parts. If you have any doubts about the condition or functionality of a part, **DO NOT USE** the product and call customer support immediately.
- 2) When the product is in use, the user (and any accompanying persons) must exercise CAUTION and situational awareness.
- 3) Maximum weight capacity is 300 lbs (136 kg), which includes the user and any items (such as a purse) that the user may be wearing or carrying.
- 4) This product is intended for ONLY ONE USER at a time, within the specified weight limit. Attempts to exceed this limitation may result in bodily injury and/or permanent damage to the product.
- 5) When the product is in use, the user must always ensure that they are wearing SECURE FOOTWEAR and NOT wearing anything long – including hair, wigs, or loose articles of clothing such as a scarf or loose shoelaces or anything else – that may get caught in the seat, seatbelt, wheels, cables, frame, footplate, or any other part of the product. (**NEVER** use the Cruiser when wearing loose footwear (e.g. flip flops), only socks, or barefoot.)
- 6) Keep hands, face, feet, hair, limbs, clothing, and jewelry AWAY from all moving parts while product is in use (or immediately after use), including motor & wheels.
- 7) As electric mobility scooters may operate more quietly than other motorized products, the user must exercise SAFE CONDUCT while the product is in use, including conspicuous visual warnings (e.g. safety flag – not included) and audible warnings (e.g. the horn alert on the console) when appropriate in the vicinity of others who may have difficulty seeing or hearing the user's approach.
- 8) This product should ALWAYS be operated, maintained, and kept in serviceable condition on a regular basis in accordance with the warnings & instructions in this manual.
- 9) Any attempts at modification or other forms of tampering with the original specifications of the product are NOT permitted and will automatically **VOID** the warranty.

As an electric mobility scooter, the Cruiser can and is intended to move. Even when taking all necessary precautions, and heeding all warnings and instructions provided, the user and any accompanying persons may still encounter dangerous situations in which serious injury or death may occur.

Reyhee is not responsible for any injuries, damage, or legal disputes that may result from improper usage, the user's and/or any accompanying persons' inexperience, extenuating circumstances, and/or failure to follow all warnings and instructions provided.



READ & COMPREHEND ALL WARNING LABELS ON YOUR CRUISER:

- Warning label on the battery pack.
- Any other warning labels that may be on the product itself or its packaging box.

(Note that the presence/design/text/location of these labels are subject to change at any time without prior notice.)

--- WHEW, FINALLY ON TO THE GOOD STUFF. ---

How to Operate Your Cruiser

Pre-ride checklist

Before each use of the product, the user must follow the pre-ride checklist below.



If there is any doubt or observation of damage/wear/tear on any of the checklist items, moisture detected on any electronic parts, any unusual noise/vibration/change in ease of use, **DO NOT** use the product and contact customer support.

- 1) Check the presence, condition, and functionality of **ALL PARTS** before each use, including wheels, frame, seat, tiller, console, battery pack, and power cable.
- 2) All parts should be completely **DRY**.
- 3) Make sure that any exposed joints, screws, and bolts are tightened. (Tools not included with the product.)
- 4) Check to make sure the battery pack is sufficiently charged and sitting in the battery terminal.
- 5) Ensure that there are no obstacles or obstructions ahead in the intended pathway.
- 6) Ensure that there is only **ONE** user riding at a time.
- 7) Ensure that the maximum weight capacity (300 lbs or 136 kg) is **NOT** being exceeded.

How to Operate Your Cruiser (Cont.)

How to use the rear lever



Warnings:

- DO NOT attempt to operate the rear lever while seated in the Cruiser, as this may cause strain or injury. Ensure that you move the rear lever to the desired mode PRIOR to sitting in the Cruiser, or – if already seated – seek assistance to operate the lever.
- DO NOT use excessive force or pressure on (e.g. standing on top of) the rear lever, as this may cause irreversible damage to the product.

1) Location of the rear lever

- The rear lever is red and located on the right side of the Cruiser body, behind the seat.



2) "D" = Drive mode

- Shift the rear lever downward to engage Drive mode.
- Drive mode must be used whenever the user is seated in the Cruiser and operating it using the console and dual throttle control levers.
- Drive mode ensures that the Cruiser will be able to automatically brake whenever the user releases the throttle control levers.

3) "N" = Neutral (freewheel) mode

- Shift the rear lever upward to engage Neutral mode.
- Neutral mode must be used whenever the Cruiser is being manually pushed or transported.
- Neutral mode ensures that the Cruiser's wheels will be able to spin freely without the use of the motor or dual throttle control levers.



Warnings:

- Ensure that the rear lever is in NEUTRAL mode before the Cruiser is disassembled and transported.
- While the rear lever is in neutral mode, be aware that the Cruiser does NOT automatically brake, so it must be operated at the highest level of caution.

How to Operate Your Cruiser (Cont.)

How to lift and lower the armrests



Warnings:

- BEFORE lifting or lowering an armrest, ensure the Cruiser has come to a safe and complete stop, and that it is powered OFF. Ensure that there are NO obstructions that may prevent the armrest from being safely lifted up or lowered (e.g. loose hair or articles of clothing/jewelry/accessories that can get caught on any part of the armrest).
- Always keep fingers, hands, and any other body parts (and any loose hair or articles of clothing/jewelry/accessories) safely OUT OF THE WAY of the armrest folding mechanism (bar/post/joint), to prevent potential injury when lifting and lowering the armrest.
- If intending to get in or out of the Cruiser after lifting an armrest, ensure the armrest is lifted ALL THE WAY UP before safely getting in or out of the Cruiser.
- DO NOT use excessive force or pressure on the armrest (e.g. yanking it violently up and down), as it may cause irreversible product damage.
- It is NOT recommended to operate the Cruiser with any armrest lifted up, as it may present a safety issue.

1) To lift the armrest:

- a) Firmly grip the armrest and pull upwards until the armrest is fully lifted.



If the armrest is stuck or unable to lift all the way up, DO NOT attempt to force or fix it, CEASE using the Cruiser, and contact customer support.



2) To lower the armrest:

- a) Firmly grip the armrest and pull it down until the armrest is fully lowered.



If the armrest is stuck or unable to be lowered all the way down, DO NOT attempt to force or fix it, CEASE using the Cruiser, and contact customer support.

How to Operate Your Cruiser (Cont.)

Getting in and sitting in the Cruiser

- 1) First ensure that the Cruiser is:
 - a) Fully and correctly assembled.
 - b) Battery pack is fully charged and sitting in the battery terminal.
 - c) Power is OFF, and rear lever is in DRIVE mode.
 - d) Charger is disconnected and safely placed out of the way.
 - e) NO children or pets are on the seat.

2) **Option #1: Getting into the Cruiser seat from the deck**

- a) Ensure stable footing before gradually getting onto the deck.

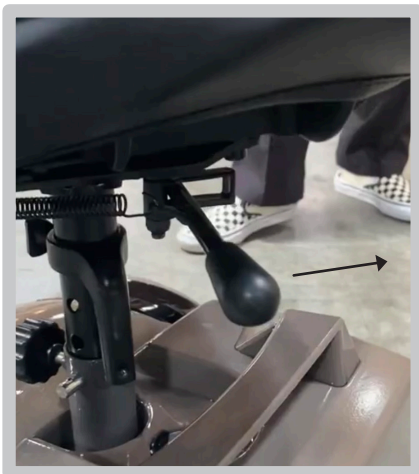


The handlebar can be gripped for support during this step, but DO NOT lean your full weight against it, to prevent potential injury or product damage.

- b) Orient yourself until your back is facing the seat.
- c) Gradually sit down on the seat, using the (lowered) armrests as support if needed.

2) **Option #2: Getting into the Cruiser seat after swiveling the seat to the side**

- a) Locate the seat swivel lever (beneath the seat).
- b) Firmly grip the handle of the lever with one hand.
- c) Pull the lever FORWARD while simultaneously rotating the seat with the other hand.



- d) It is strongly recommended that the seat be swiveled until it is perpendicular to the frame, for safety, before you are seated.
- e) Ensure steady footing and orient yourself until your back is facing the seat.
- f) Gradually sit down on the seat, using the (lowered) armrests as support if needed.
- g) Reach beneath the seat to grip the handle of the swivel lever with one hand.
- h) Pull the lever FORWARD while simultaneously rotating the seat with the weight of your body until the seat is facing forward (towards the tiller).
 - o If needed, use additional pressure to rotate the seat by bracing your feet against the ground, until your feet are both flat and safely on the deck.

How to Operate Your Cruiser (Cont.)

Getting in and sitting in the Cruiser (cont.)

4) To ensure a safe sitting position:

- a) Ensure you are fully seated all the way, with your back fully resting against the seat-back.
- b) Feet must be placed flat on top of the deck.



If any part of your foot/feet is touching the ground while the Cruiser is in motion, you risk potential injury. Also ensure that no part of the user's footwear (e.g. shoelaces) is dangling or touching the ground.

- c) If any armrest is lifted, fully lower it, to prevent any potential injury or instability while the Cruiser is in motion.



How to use the console



Warnings:

- Ensure power is OFF and ignition key is REMOVED when Cruiser is not in use.
- DO NOT use the console while the Cruiser is being disassembled or transported.
- Ensure that NO children, pets, or persons with limited physical/mental faculties are able to access the ignition key or console at any time.

1) Ignition: power on/off

- BEFORE powering on the Cruiser:
 - Read, comprehend, and follow the entire pre-ride checklist.
 - Ensure user is properly seated and that the intended pathway is clear.
- Insert ignition key into the ignition, ensuring alignment.



If the key becomes stuck or unable to turn in the ignition, DO NOT attempt to force or fix it, DO NOT use the Cruiser, and contact customer support.

- Turn key to the right to power on the Cruiser.
 - When the power is on, the battery level indicator lights will turn on automatically.
- Turn key to the left to power off the Cruiser.
 - When the power is off, the battery level indicator lights will turn off automatically.

How to Operate Your Cruiser (Cont.)

How to use the console (cont.)

2) Battery level indicator

- Locate the battery level indicator on the console = a circular display with LED light indicators, marked with "E" (empty) on the left side and "F" (full) on the right side.
- The battery level indicator shows the amount of battery life remaining.



- Green lights = 35 - 100% battery life remaining
 - Yellow lights = 12 - 35% battery life remaining
 - Red light = 0 - 12% battery life remaining
- It is recommended to always charge the Cruiser back to 100% battery life after each use, in order to prevent the risk of battery level going to 0% during usage.
 - Note that while the Cruiser is charging, the battery level indicator will NOT turn on to show charging progress. (Charging progress is indicated by the light on the charger itself.)

3) Speed adjustment knob

- Locate the speed adjustment knob on the console = a twist knob marked with a turtle icon (representing "slower speed") on the left side and a rabbit icon (representing "higher speed") on the right side.
- The speed level indication mark (white line) on the speed adjustment knob shows the current speed level.
- The more the indication mark is turned to the right (towards the rabbit icon), the greater the speed.
- Maximum built-in speed is 3.75 mph (6 km/h).
- First ensure that you are NOT touching the dual throttle control levers, to avoid any accidental movements of the Cruiser before you are ready.
- Gradually twist the speed adjustment knob to the right to increase the speed.
- The more the indication mark is turned to the right (towards the rabbit icon), the greater the speed. Maximum speed has been reached when the knob is fully turned to the right.
- Maximum built-in speed is 3.75 mph (6 km/h).



The maximum built-in speed CANNOT be exceeded.



It is strongly recommended that the user first PRACTICE gradually increasing the speed in a safe environment, so that the user can become familiar with the various speed levels.

How to Operate Your Cruiser (Cont.)

How to use the console (cont.)

b) How to decrease the speed

- First ensure that you are NOT touching the dual throttle control levers, to avoid any accidental movements of the Cruiser before you are ready.
- Gradually twist the speed adjustment knob to the left to decrease the speed.
- The more the indication mark is turned to the left (towards the turtle icon), the lower the speed. Lowest speed has been reached when the knob is fully turned to the left.



NEITHER the speed adjustment knob NOR the speed decrease function act as a brake or stopping mechanism.

4) Horn alert button

- Press button once to have the Cruiser emit an alert sound.
- This button should be used to alert other people in the vicinity of the user's approach.
- Power must be ON in order for the button to work.
- There is currently no volume adjustment available for the alert sound.

5) Headlight & decklight button

- Press button once to turn on the headlight (located on the front base of the tiller) and decklights (located on both sides of the deck).
- Press button again to turn off the headlight and decklights.
- There is currently no option to turn on (or off) the headlight separately from the decklights.



The headlight and decklights are NOT intended for nighttime usage (or usage in any other environment or any other time with limited to no visibility). They should ONLY be used as accessory lighting.

How to Operate Your Cruiser (Cont.)

How to use the dual throttle control levers

- 1) Locate the dual throttle control levers.
- 2) BEFORE using the dual throttle control levers:
 - a) Ensure the power is ON, and that the rear lever is in Drive mode.
 - b) Ensure the user is properly seated, and has a steady and firm grip on the handlebars.
 - c) Check the speed adjustment knob and ensure it's at the desired speed level.
- 3) Moving the Cruiser forward
 - a) Use your right hand to gradually pull the RIGHT-SIDE throttle control lever until the Cruiser moves forward.
 - b) You must continuously pull the right-side throttle control lever to continue moving the Cruiser forward.
 - c) Alternatively, the forward function can be engaged by pushing the left-side throttle control lever.
- 4) Moving the Cruiser to the left
 - a) Use your right hand to gradually pull the RIGHT-SIDE throttle control lever until the Cruiser moves forward.
 - b) Simultaneously turn the tiller to the left, using the handlebars.
 - c) Note that the Cruiser has a turning radius, so movement to the left will NOT be a sudden 90 degree turn.
- 5) Moving the Cruiser to the right
 - a) Use your right hand to gradually pull the RIGHT-SIDE throttle control lever until the Cruiser moves forward.
 - b) Simultaneously turn the tiller to the right, using the handlebars.
 - c) Note that the Cruiser has a turning radius, so movement to the right will NOT be a sudden 90 degree turn.
- 6) Moving the Cruiser in reverse
 - a) Use your left hand to gradually pull the LEFT-SIDE throttle control lever until the Cruiser moves in reverse.
 - b) You must continuously pull the left-side throttle control lever to continue moving the Cruiser in reverse.
 - c) Alternatively, the reverse function can be engaged by pushing the right-side throttle control lever.
- 7) Stopping / braking
 - a) Releasing the dual throttle control levers will automatically engage the brake.

How to Operate Your Cruiser (Cont.)

How to use the dual throttle control levers (cont.)



Warnings:

- ALWAYS first check behind the Cruiser for any obstacles or potential hazards BEFORE the Cruiser is moved in reverse.
- The Cruiser speed level while moving in REVERSE is automatically lower than the indicated speed lever on the speed adjustment knob, for safety reasons.
- ALWAYS be aware of the presence of others when operating the Cruiser in a confined environment (e.g. an elevator). In such environments, move the dual throttle control levers with a LIGHT, INCREMENTAL touch, in order to prevent potential injury to yourself and others.
- When the dual throttle control levers are released and the brake is engaged, the Cruiser will NOT immediately stop, but instead will ROLL to a stop. BEFORE releasing the dual throttle control levers, the user must ensure that there is sufficient distance for the Cruiser to safely come to a stop.
- DO NOT use excessive force or pressure on the dual throttle control levers (e.g. yanking violently back and forth), as it may cause irreversible product damage.
- It is strongly recommended that the user first PRACTICE using the dual throttle control levers in a safe environment, so as to prevent any unwanted movement that may result from misuse of the levers.

How to navigate corners, curbs, and inclines

1 Navigating corners

a) BEFORE moving the Cruiser around a corner:

- i Adjust the speed level to the lowest speed.
- ii Check if the intended pathway is clear.
- iii Gradually move forward around the corner, but always be prepared to release the throttle lever immediately if any obstacle suddenly appears or moves into the intended pathway.



Cornering sharply at high(er) speed levels can cause the Cruiser to tip over, resulting in injury or product damage.



Factors that may affect the risk of tipping include (but are not limited to): cornering speed, steering angle (how sharply you're turning), uneven pathway surfaces, inclined surfaces, riding from an area of low traction to an area of high traction, and abrupt directional changes.

How to Operate Your Cruiser (Cont.)

How to navigate corners, curbs, and inclines (cont.)

2) Navigating curbs

a) BEFORE navigating the Cruiser over a curb:

- i Ensure the curb is NOT higher than 2.5 inches (6.3 cm) from the ground.
- ii Come to a full and complete stop at the curb.
- iii Ensure the Cruiser is fully perpendicular to the curb.
- iv Ensure the intended pathway over the curb is clear.

b) Carefully move forward over the curb, gradually pressing the right-side throttle control lever to gain enough speed to go over the curb.

c) Do not release the right-side throttle control lever until all front wheels and rear wheels have fully cleared the curb.

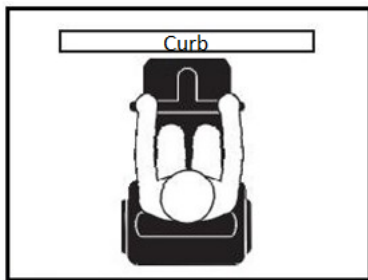
d) But always be prepared to release the throttle lever immediately if any obstacle suddenly appears or moves into the intended pathway.



DO NOT attempt to navigate over a curb higher than 2.5 inches (6.3 cm), as this will cause the Cruiser to tip over, resulting in injury, product damage, or property damage.



DO NOT attempt to navigate over a curb higher than 2.5 inches (6.3 cm) at an angle or in reverse, as this may cause the Cruiser to tip over, resulting in injury, product damage, or property damage.



correct curb approach



incorrect curb approach

How to Operate Your Cruiser (Cont.)

How to navigate corners, curbs, and inclines (cont.)

3) Navigating inclines

a) BEFORE navigating the Cruiser up an incline:

- i Ensure the incline is on smooth, even, high-traction, ground-level surface.
- ii Ensure the incline does NOT exceed 10 degrees.
- iii Ensure the incline is designated as safe and appropriate for electric mobility scooters.
- iv Ensure there is a flat, smooth pathway at the end of the incline, with enough room for the Cruiser to maneuver safely.
- v Ensure the intended pathway up the incline (and after the incline) is clear.

b) Carefully lean forward in your seat (while remaining seated), and move forward up the incline while gradually pressing the right-side throttle control lever.



Leaning back in your seat while navigating the Cruiser up an incline may cause it to tip over backwards, resulting in injury, product damage, or property damage. The anti-tip wheels are an additional safety measure, but should not be considered a guarantee to stop the Cruiser from tipping backwards.

c) Do NOT release the right-side throttle control lever until all front wheels and rear wheels have cleared the incline and are back on a flat surface.

d) But always be prepared to release the throttle lever immediately if any obstacle suddenly appears or moves into the intended pathway.



DO NOT attempt to navigate up an incline higher than 10 degrees, as this may cause the Cruiser to tip over, resulting in injury, product damage, or property damage.



DO NOT attempt to move up the incline at an angle or in reverse, as this may cause the Cruiser to tip over, resulting in injury, product damage, or property damage.



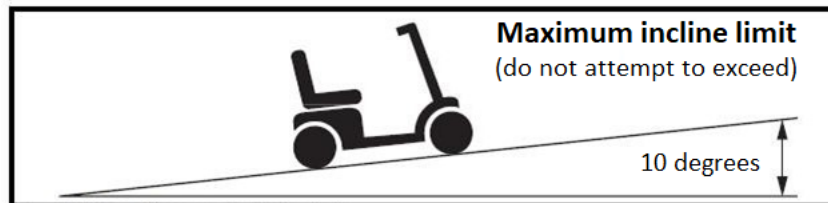
In the event you need to brake while the Cruiser is moving up an incline, releasing the right-side throttle control lever will automatically engage the brake. The Cruiser will not immediately stop, but instead ROLL in reverse to a stop. Ensure there is safe and sufficient distance for this, BEFORE you release the right-side throttle control lever.

How to Operate Your Cruiser (Cont.)

How to navigate corners, curbs, and inclines (cont.)



Factors that may affect the risk of tipping include (but are not limited to): speed, weight of user, steering, uneven surfaces, inclined surfaces, riding from an area of low traction to an area of high traction, and abrupt directional changes.



Standing up and getting out of the Cruiser

1) BEFORE standing up:

- a) Ensure that the Cruiser has come to a COMPLETE stop in a safe location on a flat even ground-level surface, where the Cruiser will not create any obstruction or hazard for others.
- b) Ensure that the power is OFF, and that the rear lever is still in Drive mode. (Otherwise, if in Neutral/freewheel mode, the Cruiser may move unexpectedly while the user is in the process of standing up.)
- c) Ensure that your footwear is secure (e.g. tighten any loose shoelaces), and that no hair or loose articles of clothing/jewelry/etc are caught on any part of the Cruiser.

2) Option #1: Getting out of the Cruiser seat from the deck

- a) Ensure stable footing on the deck, and gradually stand up, using the (lowered) armrests as support if necessary.



The handlebar can also be gripped for support during this step, but DO NOT lean your full weight against it, to prevent potential injury or product damage.

- b) Before stepping off the deck onto the ground, orient yourself on the deck so that you are facing the intended pathway, and ensure the intended pathway is clear.
- c) Gradually step off the deck onto the ground.

How to Operate Your Cruiser (Cont.)

Standing up and getting out of the Cruiser (cont.)

3) Option #2: Getting out of the Cruiser seat after swiveling the seat to the side

- a) Ensure that the intended walking pathway is clear.
- b) Reach beneath the seat to grip the handle of the swivel lever with one hand.
- c) Pull the lever FORWARD while simultaneously rotating the seat with the weight of your body until the seat is perpendicular to the frame, for safety, before you attempt to stand up.
 - i If needed, use additional pressure to rotate the seat by bracing your feet against the deck.
- b) Gradually lower your feet to the ground until you have achieved steady footing.
- c) At the same time, gradually get up from the seat, using the (lowered) armrests as support if needed.



The seat is NOT designed to freely swivel. The swiveling function allows the seat to be rotated in fixed increments, to prevent potential injury or product damage. If the seat begins to freely swivel, DO NOT attempt to fix, CEASE to use the Cruiser and contact customer support.



If you require the use of a walking aid (e.g. a cane), DO NOT attempt to stand or get out of the Cruiser BEFORE ensuring the walking aid is safely within your reach. Otherwise, seek assistance for this step to prevent potential injury.



If you are leaving the Cruiser (where it's out of sight), REMOVE THE KEY and ensure that the Cruiser is left in a safe and secure location where no-one has unauthorized access to it (especially children, pets, or persons with limited physical/mental faculties). Otherwise, there may be risk of misuse and/or theft.

How to Transport your Cruiser



WARNINGS

- Transporting the product **MUST** be done by an adult, who is able to demonstrate the physical and mental faculties required to understand the instructions.
- At **NO** time while transporting the product should any person/child/pet/item(s) be seated or placed in it.
- **DO NOT** attempt to push, lift, or pull the product by any of its plastic parts, as this may cause injury and product damage.
- If transporting the product in a moving motor vehicle, in order to prevent potentially unsafe shifting/movement of the product while the vehicle is in motion:
 - Ensure the product is powered **OFF**.
 - Ensure the rear lever on the product is in Drive mode (**NOT** Neutral/freewheel mode).
 - Ensure the intended moving motor vehicle is rated/certified to be able to transport an electric motorized scooter, has measures to secure such a product, and can bear the full weight of the product.
 - **DO NOT** place the product in either the driver's seat or any passenger seat.
 - **DO NOT** strap or hitch the product to the exterior (e.g. roof, door, undercarriage) of any vehicle.
 - Ensure the product is properly disassembled and properly secured **INSIDE** the back of the moving vehicle.
 - Ensure **NO PART** of the product is exposed (e.g. hanging out of a window or open trunk).
 - This product is **NOT** approved to be used with any tie-down system, which is generally used to transport a seated user in an electric-powered wheelchair (or other types of motorized rideable products) in a motor vehicle.
 - This product is **NOT** approved to be used with any tie-down system, which is generally used to transport a seated user in an electric-powered wheelchair (or other types of motorized rideable products) in a motor vehicle.

How to Transport your Cruiser (Cont.)



WARNINGS (CONT.)

- 1) Ensure the power is OFF and the key is REMOVED.
- 2) Ensure no-one is sitting or placed in the seat (including children and pets).
- 3) Ensure the area around the Cruiser is clear of any obstructions, hazards, and potential passersby (including children and pets).
- 4) Ensure the armrests are fully lowered.
- 5) Fold down the seat-back.
- 6) Turn the tiller adjustment knob counterclockwise until it is loosened enough for the tiller to be lowered.
- 7) With a firm grip, gradually lower the tiller towards the seat.
- 8) Ensure the tiller (including handlebars, throttle control levers, and console) is NOT touching the seat or seat-back, as it may cause damage during transport.
- 9) While using one hand to maintain the tiller position, use the other hand to turn the tiller adjustment knob clockwise until it is fully tightened.



Failure to properly tighten the adjustment knob may result in damage during transport.

Wheeling the Cruiser to the intended transport motor vehicle:

- 1) Shift the rear lever into Neutral/freewheel mode.
- 2) Ensure the intended pathway is clear of obstructions, hazards, and passersby.
- 3) Ensure the Cruiser can be manually wheeled up an incline (NOT exceeding 10 degrees) into the transport motor vehicle.



If you are having difficulty wheeling the Cruiser, DO NOT make any further attempts and seek assistance.



If transporting the product by plane, first check with the airline and federal aviation laws on proper transport regulations regarding an electric mobility scooter that includes a sealed lead-acid battery pack.

Maintenance



WARNINGS

- DO NOT ALLOW children or persons with limited physical and/or mental faculties to conduct any form of maintenance.
 - For any maintenance or replacement of a part/component that is not explicitly approved by Reyhee for the user to maintain or replace by themselves, DO NOT ATTEMPT to conduct maintenance or replacement, and contact customer support to locate the nearest authorized service center.
 - Any maintenance or service conducted by an unauthorized service center or unlicensed/uncertified/untrained individual(s) automatically VOIDS your warranty.
 - Any non-Reyhee-approved part that is used as a replacement or attachment automatically VOIDS your warranty.
 - Reyhee is NOT responsible for any damage, defect, failures, or performance issues – nor any injuries, damage, death, or legal disputes – that may result from:
 - Improper maintenance or service from unauthorized service centers or unlicensed/uncertified/untrained individual(s).
 - The purchase and use of any non-Reyhee-approved parts or components used for replacement, modification, or attachment.
- 1) Regular inspection and maintenance are important to help keep the Cruiser in proper working condition.
 - 2) Functionality check
 - a) Check the presence, condition, and functionality of ALL PARTS before each use of the Cruiser, including wheels, frame, seat, seat posts, tiller, console, throttle control levers, battery pack, cables, and all other electronic parts.
 - b) All parts should be completely DRY.
 - c) Make sure that any exposed joints, screws, and bolts are tightened. (Tools not included with the product.)
 - d) Check to make sure the battery is sufficiently charged.



If there is any doubt or observation of damage/wear/tear on any part or component, moisture detected on any electronic parts, or any unusual noise/vibration/change in ease of use, DO NOT use the product and contact customer support.

Maintenance (Cont.)

3) Cosmetic maintenance:

- a) Before each use of the Cruiser, check that all parts are CLEAR of debris, dirt, dust, and anything else that may cause obstruction or potential deterioration over time. Use a soft, dry cloth if needed.




Ensure the power is OFF and exercise caution (e.g. wear protective gloves) when removing any debris, dirt, dust, etc.



DO NOT USE any cleaning solvents/solutions/liquids or spraying devices (e.g. a hose) to clean any part of the Cruiser, as this may result in irreversible product damage and will VOID your warranty.

- b) In case of any liquid spill, power OFF immediately and follow the instructions below:

- On the seat or seat-back:
 - Use a clean cloth or any other clean absorbent material to thoroughly soak up as much liquid as possible. Then allow the seat / seat-back to dry completely before resuming use of the Cruiser.
- On the frame:
 - Use a clean cloth or any other clean absorbent material to thoroughly dry the frame before resuming use of the Cruiser.
- On any electronic part or component (including the console, battery pack, its charging port, and battery terminal):
 - Use a clean cloth or any other clean absorbent material to thoroughly soak up as much liquid as possible.
 -  DO NOT ATTEMPT to power on and use the Cruiser, as this may result in electric shock and/or exacerbate any damage that may already be caused by the liquid.
 - Contact customer support to locate the nearest authorized service dealer for inspection.

4) Parts replaceable by the user

- a) Check www.reyhee.com or contact customer support to access the current list of parts replaceable by the user (e.g. battery pack).
 - Any replaceable parts may be subject to additional cost, depending on the applicable warranty terms and conditions.
 - The list and availability of said parts are subject to change at any time without prior notice.

Technical Specifications

General features	Model name	Cruiser
	SKU number	R100
	Description	Electric mobility scooter
	Maximum weight capacity *	300 lbs (136 kg)
	Drive type	Rear wheel drive
	Maximum built-in speed limit **	3.75 mph (6 km/h)
	Turning radius	44.75 inches (113.66 cm)
	Ground clearance	2.5 inches (6.3 cm)
	Colors	Black (R100-BK) Purple (R100-PR) Red (R100-RD) Blue (R100-BL)
	Brake type	Electro-mechanical
	Neutral (freewheel) mode?	✓
	Can go over threshold of 2.5 inches (6.3 cm) or more?	No
	Legrest type	Deck

Seat	Type	Stadium style (seat-back foldable)
	Size (depth x width)	15 x 17.5 inches (38.1 x 44.4 cm)
	Color	Black
	Armrests?	✓
	Armrest type	Flip-back
	Height adjustable?	✓
	Angle adjustable?	No
	Can swivel?	✓
	# of seat height positions	4
	Height from deck to lowest seat position	15 inches (38.1 cm)
	Height from deck to highest seat position	18 inches (45.7 cm)
	Increments of seat height positions	1 inch (2.5 cm)

Product weight	Weight of assembled product	116 lbs (52.6 kg)
-----------------------	-----------------------------	-------------------

Motor	Type	DC
	Total number of motors	1
	Voltage	24V
	Wattage	180W

Control	Control type	Ignition key
		Console
		Dual throttle control levers

Technical Specifications (Cont.)

Battery ***	Battery pack type	Lead-acid
	Total number of batteries	2 (in 1 sealed battery pack housing)
	Removeable?	✓
	Total weight of battery pack	29.5 lbs (13.3 kg)
	Battery voltage	2 x 12V
	Battery amp-hours	2 x 20Ah
	Total charging time from 0% to 100%	Up to 8 hours
	Total battery lifespan	Approx. 300 charging cycles
	Type of charging	Offboard
	Battery level indicator?	(on console)
	Type of charging indicator	✓Charger light (Red light = in progress) (Green light = charging completed)

Wheels	Front wheel diameter	8 inches (20.3 cm)
	Rear tire/wheel diameter	9 inches (22.8 cm)
	Anti-tip wheel diameter	3 inches (7.6 cm)
	Type of tire/wheel	Solid
	Total # of tires/wheels	4 (+ 2 anti-tip wheels)
	Maximum incline limit ****	10 °

* Maximum weight capacity includes the user AND any items (such as a purse) that the user may be wearing or carrying.

** Note that the maximum speed limit is the maximum possible built-in speed limit. The product is not able to exceed this speed limit. DO NOT attempt to modify or tamper with the product in any way to try and override this speed limit. Doing so will automatically void your warranty.

*** Total battery lifespan and length of ride time will all be affected by frequency of usage, proper charging maintenance, variable usage of the speed settings, and usage over various surfaces.

**** DO NOT attempt to exceed the maximum incline limit, which may result in potential injury, product damage, and property damage. DO NOT attempt to modify or tamper with the product in any way to try and override this incline limit. Doing so will automatically void your warranty.

Troubleshooting

Questions	Possible causes	Corresponding answers
Why is the Cruiser not powering on?	<ol style="list-style-type: none"> 1) Power cable and/or controller cable are not properly connected. 2) Battery level is too low or empty. 	<ol style="list-style-type: none"> 1) Check all cable connections and ensure proper connection. 2) Use charger and charging cable to charge the Cruiser. Ensure the electrical wall outlet is functional.
Why did the Cruiser suddenly shut down while I was using it?	<ol style="list-style-type: none"> 1) Battery level is empty. 2) The circuit breaker on the battery pack tripped. 	<ol style="list-style-type: none"> 1) Use charger and charging cable to charge the Cruiser's battery pack. 2) The battery pack's circuit breaker (located on the side of the battery pack) can trip when the battery level is too low or when the battery is overstrained (e.g. from excessive loads or steep inclines), to protect the motor and electronics from damage. Wait at least two minutes from time of shut-down. Then push the circuit breaker to reset it. If the breaker trips frequently, DO NOT keep using the Cruiser and contact customer support.
Why is the charger not working?	<ol style="list-style-type: none"> 1) If charger light does not turn on when charger is properly connected and plugged in, the charger may be defective. 2) If charger light does turn on but does not change color to indicate charging progress, the charger may be defective. 	<ol style="list-style-type: none"> 1) Contact customer support to obtain a replacement charger. 2) Contact customer support to obtain a replacement charger.
Why is the console not working?	<ol style="list-style-type: none"> 1) Check that the power is on first. If power is on but console still not working, the console or power cable may be defective. 2) Battery level is too low or empty. 	<ol style="list-style-type: none"> 1) Contact customer support for more information. 2) Use charger and charging cable to charge the Cruiser. Ensure the electrical wall outlet is functional.

**Still have an issue? Please don't return this product.
Our friendly customer support staff can help.**

Call +1-888-817-6585, or email support@reyhee.com

Warranty

To activate the warranty, please register your Cruiser as soon as possible.

Register via website: www.reyhee.com/registration

Unless a different warranty period is expressly provided with your Reyhee product, Reyhee warrants that this product – when the product is delivered to you in new condition, in original packaging, from a Reyhee authorized reseller and used in normal conditions and as described in the user manual – is free from any defects in manufacturing, materials, and workmanship.

Product part or item	Length of coverage (Starting from original day of purchase, <u>not</u> from day the product is received or registered.)
Main frame	Lifetime
Seat posts	Lifetime
Tiller frame	Lifetime
Drive train (including motor, brake, & transaxle)	3 years
Battery pack	1 year
All other electronic parts	3 years
In-home labor (maintenance/service) option	Contact customer support to check availability. (Note that this option may require additional cost.)
Extended warranty option	Contact customer support to check availability. (Note that this option may require additional cost.)
Spare parts / parts replaceable by user	Contact customer support for more details. (Note that this option may require additional cost.)

This warranty gives you specific rights and you may also have other rights, which vary from state to state. Reyhee provides a limited warranty on all eligible Reyhee products purchased in the United States.

The limited warranty covers failures due to defects in material or workmanship on the product.

Wheels, seat, storage pocket, and other parts subject to normal wear & tear are not covered under the limited warranty.

The limited warranty starts from the original date of purchase and is only applicable to the original purchaser of the product.

Proof of purchase is required to receive any services guaranteed as part of the limited warranty.

The limited warranty does **not** apply to refurbished products or products that were resold by unauthorized resellers.

The limited warranty does **not** cover defects found to result from improper or unreasonable use or maintenance of the product; accidents caused by the user (including but not limited to liquid spills, scratches, and tears/rips); failure to read, comprehend, and follow all warnings & instructions; or unauthorized alterations or modifications to the original product.

The limited warranty does **not** provide refunds, returns, or exchanges under most conditions. Product replaced under the limited warranty may be replaced with a brand new or factory refurbished product. If the defective product is discontinued, end of life, or out of stock, Reyhee will issue a replacement product of equivalent value or features. Product warranty periods do **not** renew with replacement products.

Warranty (Cont.)

Note that in the event of accidents, injuries, property damage, or death while using a Reyhee product, insurance coverage is not guaranteed. Check with your insurance provider for more details.

International disclaimer:

Reyhee's products are currently produced for sale in the United States. Customers who purchase Reyhee's products in the United States from an authorized reseller, but transport the products for usage outside of the United States, are not eligible to be covered under Reyhee's warranty, not eligible for refunds/returns/exchanges, and not guaranteed support. Under these conditions, customers are responsible for all costs associated with repairs, service, maintenance, shipping, taxes, duties, parts replacements, tools, local power adapters, and any other costs that may be incurred. By purchasing any Reyhee products that are transported and used outside of the United States, customers automatically release Reyhee from all liability and responsibility.

Recycling and Disposal

This product (as a whole or in part) CANNOT be treated as everyday household waste.

DO NOT dispose of the product OR the battery pack into the trash or municipal recycling bins. Instead, it should be taken to the appropriate collection point for recycling electric products.

For more information about your local electronic recycling and waste collection program, contact your local certified electronics recyclers, participating retailers and recyclers in electronics takeback services, or the authorized reseller from which you purchased your product.

Customer Support

If your Reyhee product should require service, contact customer support to:

- Locate a Reyhee-approved authorized service center in your area.
- Obtain information about replacement parts.
- Ask any questions regarding the limited warranty.

Toll free number: +1-888-817-6585

Email: support@reyhee.com

Customer support hours: Monday – Friday, 9 A.M. – 5 P.M. U.S. PST

Business address: 3200 Guasti Rd, Suite 100, Ontario, CA 91761, USA

- If returning or exchanging your product, please do **not** ship it to this address.
- **Prior** to shipping any returns, check www.reyhee.com or contact customer support for return instructions and the appropriate return address. Failure to do so may result in delays to the return/exchange process.

Visit www.reyhee.com to learn more about our products, upcoming news, and special deals & offers.

- END OF USER MANUAL -



REYHEE