

Once you have completed this returns form, simply post your item back to us with the form enclosed. We'll let you know as soon as we receive it.

**STEP 1: Your Details**

Order number:

Name:

Email:

Instagram handle (if happy to be contacted via Instagram):

**Step 2: What item(s) are you returning:**

Please leave details of any amendments needed to your jewellery:

**Step 3: Please return to:** MurrayandMe, PO BOX 505, Manchester, M28 8EL

Returns policy:

- The customer is responsible for return shipping charges.
- Please return in original MurrayandMe jewellery box (please retain polishing cloth and literature).
- Please ensure you package and post your jewellery securely to avoid any loss or damage. We recommend using Royal Mails Track and Trace delivery Service with proof of postage as MurrayandMe is not responsible for any damage or loss on route.
- Please allow 14 working days from receipt of parcel to process and return
- Returns will be posted to the address on the original order.

NB: We cannot return any jewellery boxes or packaging sent to us that are not MurrayandMe branded.

Need some help? Contact us at [hello@murrayandme.co.uk](mailto:hello@murrayandme.co.uk)

Office use only:

Date Returned:	Logged:	Dispatched:
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