

Warranty

Urban & Beach Lifestyle Furniture goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993 (CGA). Full details of your consumer rights may be found at www.consumerprotection.govt.nz.

Warranty claims will only be upheld if the defect is not a result of normal wear and tear or a natural characteristic of the material used. The warranty does not cover furniture used in a commercial setting.

WARRANTY AGAINST DEFECTS

Our warranties against defects and remedies under these warranties are in addition to other rights and remedies of the purchaser under the CGA.

WARRANTY PERIODS: Sofas, Dining & Living Furniture

- 1.0** All hardwood living and dining furniture carries a two year warranty.
- 1.1** The frame used in each Urban & Beach Lifestyle Sofa is warranted against failure due to a manufacturing defect for up to 10 years.
- 1.2** The motor and motion components for all recliner and sofa beds are warranted against failure due to a manufacturing defect for a period of two years from purchase. The transformer is warranted for two years.
- 1.3** Normal wear and tear or accidental damage is not a warranty issue. The following may occur as a result of natural and normal usage:
 - (a)** Leathers and fabrics will fade and crease;
 - (b)** Foam and fillings will soften and form the shape of the user over time;
 - (c)** Depending on the covering and the degree of use, the covering materials, cushion fillings and suspension may need to be replaced periodically at the purchaser's expense;
 - (d)** Scars, marks and differing pore density and colour are natural characteristics of leather;
 - (e)** The leather and fabric products are upholstered by hand and therefore, the size and weight of these products may have minor variations of up to 5% from the sample products or from any product specifications you have been quoted.
- 1.4** Damage caused by dye transfers spills such as acid, solvents, dyes or other corrosive materials, ink, paint, or bodily fluids.
- 1.5** Damage caused by improper cleaning, negligence, treatment of the product with chemicals, exposing the product to the sun, extreme heat or bright light such as lamps, or otherwise caused by your acts and/or omissions.
- 1.6** The failure of the purchaser to take reasonable steps to prevent the product from becoming of unacceptable quality and damage that occurs as a result of such abnormal use. This includes damage that occurs as a result of the failure of the purchaser to care for the product in the manner described in our Care & Maintenance recommendations.