

## Care and Maintenance

### GENERAL CARE & MAINTENANCE

Never drag furniture, always lift it carefully to reposition/move

We recommend using floor protectors on the legs of furniture to protect floors from potential damage.

Never stand on furniture or sit on the arms of chairs or sofas.

Do not place indoor furniture near direct light (e.g sunlight) or heat sources (e.g fireplaces, heaters, air conditioning vents) as they can fade and crack the upholstery.

Use appropriate cleaners or conditioners on your furniture.

### SOLID TIMBER FURNITURE

Please remember a lot of our wooden furniture in our main range is made from recycled timber or it is manufactured to look aged or distressed. It will have naturally occurring blemishes that demonstrate its recycle nature. We do not hide this as we see it as proof of its past history and as giving these pieces the character they clearly have.

As mentioned above, protect your furniture at all times from direct sunlight and heat. Wood is a living product and will dry out and spilt if subjected to an overly dry or hot environment. Wood needs good ventilation and some humidity. Modern heating methods, (e.g dehumidifiers, heaters etc) often product an unnaturally dry atmosphere. They Beach Lifestyle furniture cannot take responsibility for furniture subject to such an environment.

### Tips for looking after your timber furniture:

Always use coasters when placing glasses, bottles or cups on the surface.

Regularly clean surface by wiping with a non-abrasive, damp cloth.

Wipe up spills as soon as they happen, to avoid marking.

Dust with a damp cloth weekly to remove dust and grime.

Don't place hot or wet items directly onto the furniture as these can permanently mark the surface.

### FABRIC FURNITURE

Vacuum regularly, on low suction and with the correct attachment. This will help remove dirt.

If you can, rotate and flip the cushions to ensure even wear.

Purchase a fabric care kit from us, and refer to instructions in the pack.

Call a professional upholstery cleaning service to clean your furniture.

Keep lounge out of direct sunlight to avoid fading and keep from direct heat.

Watch out for sharp or catchy objects, on jeans etc, and pets' claws

## Pilling

Pilling can occur as a result of normal daily use and is not considered as a fault. There are many reasons why this can happen, e.g climatic conditions, atmospheric purity and the user environment. Even specific types of clothing can transfer 'pills' from clothing to the fabric. As the fabric surface is rubbed a single or small group of fibres on the surface begin to twist forming what is known as 'pills'. Often the catalyst for this is a foreign fibre or speck of dirt. Pilling can successfully be removed by a professional or with the use of a battery operated de-pilling tool.

Velvet fabrics have a raised surface texture, which is exposed to flattening and shading, and is not considered a fault in anyway.

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## LEATHER FURNITURE

Initially when your lounge is delivered you may notice some slight compression of the foam and padding of the lounge, this will come out with use however it is advised to immediately and regularly remodel your sofa. See below for instructions.

Over time your sofa will soften and cause a creasing and wrinkling as it molds to the shape of your body. This is a normal process.

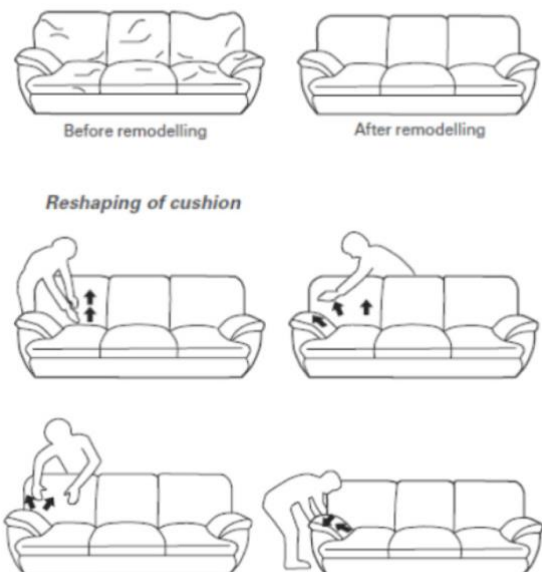
### Upholstery Care

Remodel the upholstery by pulling and smoothing the end of the sofa with one hand and beating it with the other.

Repeat the action for each armrest. Work from the inside out.

Reshape the backrest cushions by patting and beating them with both hands.

Pat and beat the backrest cushion with one hand, using the other to hold the back of the seat.



### Regular Cleaning

Do not allow dust to accumulate on the leather surface. Weekly, wipe dust off with a soft, damp cloth or using an authorised product purchased from us.

Failure to do so will result in dust and dirt being embedded in the grain which could cause the leather to peel or crack.

Occasionally (3-4 times per year), clean, condition and protect the entire leather surface using a leather care kit, which can be purchased from our two stores. Follow the instructions provided with the kit or ask us in store for more information.

### **Spot Cleaning and Spills**

Any spills must be removed immediately using a soft, non-abrasive damp cloth, this need to be done quickly as leather absorbs liquids quickly and could result in damage to your furniture. To clean further, use an authorised leather care kit, which is available from us.

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## **OUTDOOR FURNITURE**

### **Fibre Reinforced Concrete Furniture**

Concrete, like our timber tables, are man-made and is subject to differences in colour and characteristics between one table and another.

Concrete composite is mildly absorbent so rainfall and spills that aren't wiped will change your piece of furniture to having a rustic look, and be slightly darker or lighter in areas. Concrete is also known to develop hairline cracks under the sun. This is what happens after extreme exposure to the elements and add to its character but are not considered faults in any way.

Like timber spills should be cleaned up straight away to avoid absorption into the table.

### **Teak & Marine Grade Stainless Steel**

Teak wood must be oiled as soon as it arrives at your premises otherwise it may crack or buckle with NZ conditions. We sell a teak oil and protector.

If left after oiling it will change to a grey colour. This is completely normal.

To care for your marine Grade Stainless bi-monthly with a wash down with your garden hose or a damp cloth especially if you live near the sea this will help keep the salt off the furniture.

The steel will benefit from a clean with special stainless steel cleaner to the steel wool which is provided with your purchase, twice a year.