# CARE AND MAINTENANCE



After Installation: Allow the adhesive to dry. The planks may be walked on immediately after installation; however, heavy furniture and rolling load traffic should be kept off the floor for 72 hours after installation. Use pieces of hardboard or underlayment panels to protect the floor when moving heavy furniture and appliances back into the room. Do not wash or scrub your new Reward<sup>®</sup> Luxury Vinyl Flooring for at least five (5) days after installation. This will allow the planks and/or tiles to become "seated" in the adhesive and prevent excess moisture and cleaning agents from interfering with the adhesive bond.

Benefits: Your Reward<sup>®</sup> Luxury Vinyl Floor has been finished with urethane and/or ceramic beads (depending on your floor) and designed to provide you with years of easy maintenance. A regular maintenance routine will preserve the original beauty and uphold the intended service life of your floor. The frequency of maintenance will depend on the amount and type of traffic. The color of your floor will also have some influence on how much care will be necessary.

### **Residential Maintenance**

Simply sweep or vacuum dirt and debris from your floor regularly. Follow with a damp mop when necessary. If a deeper cleaning is required we recommend using Pledge Multi-Surface Floor Cleaner from Johnson & Johnson or Johnson's Stride Cleaner.

#### **Commercial Maintenance**

The frequency of maintenance should be gauged by the type and amount of traffic. Follow the recommended guidelines and use the recommended cleaning products to protect and properly clean your floor.

#### **Recommended Maintenance Guidelines**

• Place walk-off mats at outside entrances to reduce the amount of dirt brought in. We strongly recommend mats without a latex or rubber backing since these backings can cause permanent discoloration.

• When moving heavy furniture or appliances it is always wise to lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears. Use floor protectors under furniture to reduce indentation. As a general rule of thumb, the heavier the item, the wider the floor protector needed.

• Promptly wipe up wet areas, spills, or foreign substance. Pay careful attention to products that may stain.

• Sweep or vacuum regularly, to remove loose dirt which can scratch your floor. NOTE: We do not recommend vacuums that have a beater bar since it can visibly damage your flooring surface. Additionally, we do not recommend electric brooms with hard plastic bottoms with no padding as use may result in discoloration, scratching and loss of gloss.

- Never use highly abrasive scrubbing tools on any resilient floor.
- Wash your floor regularly with a vinyl floor cleaner. (See recommended cleaning products)

• Do NOT use detergents, abrasive cleaners, or "mop and shine" products. These products may leave a dull film on your floor.

• Do NOT use paste wax or solvent-based polishes. Vinyl flooring, like other types of smooth floors, can become slippery when wet. Allow time for floor to dry after washing.

## **Recommended Cleaning Products**

- Johnson's Stride Floor Cleaner
- Tasky Profi Floor Cleaner
- Dr. Shutz Neutral Cleaner

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