

LightHeart Gear  
GearReturn/Exchange form

Print and include this form with your return.

**Ship all Returns to :**

LightHeart Gear  
125 Brickton Dr.  
Fletcher, NC. 28732

We try to make sure that you will be happy with your LightHeart Gear purchase, but if there's some reason your purchase does not meet your expectations, you may return any UNUSED ITEMS with tags attached within 30 days of receipt for a full refund (less shipping charges). Tents must not have been set-up outdoors (use chair legs and other furniture as improvised stakes). Any items showing wear, dirt, pet hair, odors, etc. will be evaluated and may not be eligible for return or may be refunded at less than full value based on LightHeart Gear's sole discretion.

Returns outside of the 30 day period will not be accepted or refunded. Any returns outside of the 30 day period that are due to a "manufacturing defect", will be eligible for repair or replacement at LightHeart Gear's discretion.

All Returns & Exchanges must be:

- Within 30 days of purchase
- In new condition, - unused, unworn with tags still attached.
- Tents must not have been set up outdoors to be eligible for a refund.

Invoice number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Reason for Return/Exchange:

If exchanging, please state the exact size/color etc. of the item you want:

Once we receive your item, we will inspect it and notify you of the status of your refund. You are responsible for paying the return shipping costs and shipping costs are nonrefundable.