



All Returns & Exchanges must be;

1. Within 30 days of purchase.
2. In new condition, unused, unworn with tags attached.
3. Tents must not have been set up outdoors to be eligible for a refund.
4. Please label package "Return" or "Exchange"

Ship returns to:  
LightHeart Gear  
10 Ashbrook Meadows  
Fletcher, NC 28732

Invoice Number: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Reason for Return/Exchange:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If exchanging, please state the exact size/color etc of the item you want:

\_\_\_\_\_

Once we receive your item, we will inspect it and notify you on the status of your refund. If your return is approved, we will initiate a refund to your credit card (or original method of payment). It can take up to a week or more to receive a refund to your credit card. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are nonrefundable.