

YIREH

Reason for Return/Exchange:

- Need a different size
- Received wrong item
- Damaged
- Didn't fit right
-too big ___ -too small ___
- Other:(please write on the back)

Return/Exchange Form

Order#: _____ Date: _____

E-mail address _____

- Return (original shipping fee is non-refundable)
- Exchange (see below)

Please mail items to:

YIREH
P.O. Box 1743
Kailua, HI 96734
USA

Return Policy:

We will accept returns within 14 days of receiving your package on full priced items only. All items must be unworn/unwashed and returned with the original hang tag, and packaging. You must have original receipt, order number, or proof of purchase. **Any item purchased on sale or with a discount code is FINAL SALE and NOT eligible for a return or exchange.** We do not provide return labels, and if the package does not meet the requirements, we reserve the right to refuse the package and are not responsible for additional shipping fees back. If you are making a return for a refund, you will be refunded the full amount for your product, minus original shipping fees. Please be sure to include your order number, and billing name.

Exchange Policy:

If you are making an exchange all items must fulfill all conditions **stated below**. Note that all exchanges can ONLY be made 14 days after you receive your item, and any item purchased on sale or with a discount code is NOT eligible for an exchange. We do not provide return shipping labels, or refund shipping cost. Please write what you would like to exchange for style/size/print on the back of this paper.

If you qualify:

When we receive your merchandise with this filled out form we will refund your original payment method, or send your new item within 5-7 business days. Note that all exchanges/returns can ONLY be made 14 days after you receive your item, and we do not provide pre-paid shipping, or refund shipping cost. We recommend you ship your items with tracking and insurance. **We are not responsible for lost or stolen items.** The post office is a third party and if your package is lost or stolen we recommend you contact them directly. Sending us your product verifies you have read and agree to these terms. If the product is damaged or does not meet all of these requirements the return/exchange will not be processed.

We want you to be happy with your YIREH purchases and are always here to help. If you have any questions prior to returning/exchanging please feel free to e-mail customerservice@shopyireh.com. We are also happy to offer advice on style, fit and any other inquiries you may have!

Quick Qualification Checklist:

- All items for returns/exchanges must be unworn, unwashed, clean, and with original hangtag, nothing must be altered from original state.
- Must have the original receipt or proof of purchase (i.e. order number).
- Order # and Billing name must be on the Return Exchange Form.
- **Sale items/discount codes are non-exchangeable or refundable.**
- We are not responsible for lost or stolen packages.
- We do not provide shipping labels and will not be responsible for return shipping if items returned do not meet all of these policies.
- **Any questions please email customerservice@shopyireh.com**