

Dear Tennis Section Members,

Your account for the online booking system has been created! You can access it through http://www.supersaas.com/schedule/PanagaTennis/Tennis_Courts. You will be asked to sign in when you click on the schedule to create a new court booking, or you can click on 'sign in' at the top of the page. Your login details are the following:

- Your login name is the e-mail address at which you've written on the registration form
- Your password is currently set to your panaga club membership number – I recommend changing your password on first login. Click on 'Your Settings' in the top right hand corner to do so.

From today onwards, members can create their own bookings through the SuperSaaS website. Please make sure a court is booked each time you play. Since you can also book with your mobile device, booking is also possible on the spot. If you're not able to play when you've booked, please make sure to delete your booking as other members might want to take your slot. We have updated and simplified the court booking rules as well, please find them below this e-mail.

For single membership one account has been created, and for the double and family memberships 2 accounts have been created (if you registered at least two e-mail addresses when you signed up for the section). Please contact the Panaga Club administration if you require an additional account. The 'full name' for the account is taken from our membership file – you may wish to update your account information, again by clicking on 'Your Settings' at the top of the SuperSaaS website.

Best regards,
Ward de Ruijter
Chairman of the Tennis Committee

General Booking Rules

- Courts can be booked through the online booking system from 4 weeks up to 5 minutes in advance of actual play.
- Bookings are for 1 hour of play. *Advance* booking of two consecutive hours for the same players is not allowed. If the court remains available after the reserved hour, play can continue.
- Bookings can be arranged online 24/7 or by calling on tel. 3372204/5/6 from 10:00 onwards from Mondays to Thursdays, or in person after 10:15 in the multi purpose hall during normal office hours.
- If players are not available for their booking, the court booking must be cancelled as soon as possible.
- In case of "No Show" of members who have booked a court, any other waiting players may claim that court after 5 Minutes.
- Junior players have the same rights as adult players.
- Courts 6 and 7 are generally blocked for Tennis Lessons, but may be booked if available.
- The tennis committee regularly reviews usage of the booking system, and can intervene in case of abuse.

Courts are not available for booking at the following times:

EVERY DAY: Courts 6 & 7 Reserved for Tennis Pro Lessons – indicated in the online schedule

MONDAY Courts 1 to 5 18:00 to 20:00 Reserved for Senior's night (Doubles)

WEDNESDAY Courts 1 to 5 16:00 to 18:00 Reserved for Junior Social Tennis

Courts 1 to 5 18:00 to 20:00 Reserved for Seniors Social Tennis

FRIDAY Courts 1 to 5 8:00 to 10:00 Reserved for Seniors Social Tennis

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