



Return Merchandise Authorization Form

Onzie is proud to provide you with quality products, but understand things don't always work out. If for any reason you are not 100% satisfied with your purchase we will gladly accept any merchandise that has been unworn, unwashed and with all tags still attached within 30 days of order ship date for a full refund.

We ask that you allow 10-14 business days for all returns to be processed once they have been received on our end.

How to return your item(s):

1. Complete this form with your personal information and product information
2. Enclose this form, your original receipt and item(s) to be returned with your package and ship to:

**ONZIE – Returns
6710 Wilson Avenue
Los Angeles, CA 90001**

Please note you are responsible for shipping fees to Onzie for returns. We advise keeping your tracking number as Onzie will not have access to this information.

Any questions or comments, please email our customer care team at info@theonzie.com or call (310) 299-2345.

Order #: _____ Date of return: _____

Name: _____

Phone: _____ Email Address: _____

First time customer? YES NO

Products Enclosed: Please list the items you have enclosed.

Quantity	SKU	Description	Reason/Notes

Onzie does not offer an exchange policy. We suggest you follow the return policy steps above for the items you wish to exchange and go to www.onzie.com to submit a new order for your new items.