



What to Expect After Ordering Taurus Photography

Now that you've placed your photography order, here's what will happen next.

SCHEDULING YOUR SHOOT

- After your order is placed, a Taurus Creative photographer will call you by the next business morning to schedule your shoot
- We highly recommend that you or one of your team members is present for the photography shoot
- To cancel a confirmed shoot, contact Taurus Creative office
- Please provide 24-hour notice to avoid a cancellation fee

PHOTOGRAPHY SHOOT FYI

- The home should be prepared and "open house ready" prior to the photographer's arrival (see reverse side for **Preparing for a Photography Shoot**)
- Photography sessions last anywhere from 30-60 minutes, depending on the property
- Be sure to ask your photographer about additional services, such as: floor plans, virtual staging, green grass and blue-sky, and more

AFTER YOUR PHOTOGRAPHY SESSION

- All your photographs will be enhanced and optimized by our Studio Image Specialists
- If you need guaranteed Express Delivery, ask your photographer on-site to receive your photographs by noon the following business day

ACCESSING YOUR IMAGES

- The following business day, after your shoot, you'll receive an Order Complete email with a link to preview your photographs using our On-Demand Review & Delivery System
- Simply make your selections and download your images instantly to share across all your marketing and media platforms
- Your photographs and tour links will be emailed to you

FOLLOW-UP & FEEDBACK

- A link to our Client Satisfaction Survey can be found in your Order Complete email
- We always strive for 100% client satisfaction, so your feedback is important to us

Guide to Preparing for a Photography Session



BEFORE THE SHOOT

- Determine which features you would like to highlight in the photographs
- Remove all clutter and furniture that may crowd the room or space
- Clean and stage the home so that it is "open house ready"
- Replace any light bulbs that are not in working order
- The lawn should be cut and yard tidy



DAY OF THE SHOOT

- Arrive 30 minutes before the shoot
- Open blinds and curtains
- Turn on all overhead lights and lamps, and turn off all ceiling fans
- Clear any remaining clutter from countertops and surfaces
- Make sure there are no vehicles parked in the driveway
- Hide garbage and recycling bins



PROPER AGENT PROTOCOL

- Be sure all cleanup and staging is done before the photographer arrives
- Keep in mind that the photographer is not permitted to move furniture or any of the homeowner's property
- Point out the property's best features to the photographer before the shoot begins
- Be available to answer questions and confer with your photographer during the shoot