

Warranty Information

Your Hyperice device comes with a **one year warranty** for any manufacturing defects. If your Hyperice product fails within one year from the date of purchase due to a defect in material or workmanship, Hyperice will repair or replace the product free of charge after our expert technicians inspect the device! Hyperice will cover the shipping costs if you need to send your device back for a repair.

This warranty excludes:

- a) Damage caused by accident, abuse, mishandling, or transport
- b) Units taken out of the country it was purchased in
- c) Units subjected to unauthorized repair
- d) Units not used in accordance with Hyperice care instructions
- e) Damage exceeding the cost of the product
- f) Deterioration of the delivered product resulting from abnormal storage and/or safeguarding conditions on the client's premises
- g) Products taken apart or repaired by anyone other than an authorized service representative
- h) Failure to provide the dated proof of purchase, and serial number on your device
- i) Products purchased from an unauthorized retailer.

If anything happens, please contact us here. Please do not try and repair the unit yourself, as this will void your warranty.