



## **RETURN AND REFUND POLICY**

Dear Customer,

Thank you for your purchase of BODYBIO products. We strive to provide every customer with superior quality products and excellent customer service.

Please read the following and fill out the reverse side of this form. Please note, failing to complete the form may result in a delay in processing your returns.

**RETURNS:** We accept returns up to 60 days from the date you receive it.

- **After sixty days, returns will not be accepted.**

### **REFUNDS:**

#### ***Unopened Product:***

- A full refund will be issued for the cost of the product if the item is returned within 60 days of receipt.

#### ***Opened Product:***

- A store credit will be issued for the cost of the product if the item is returned in an open condition within 60 days of the date of receipt.
  - *Store credits expire one year after the date of issuance.*

**RETURN SHIPPING:** Please email [help@bodybio.com](mailto:help@bodybio.com) for a return shipping label. If you choose to return the product on your own, BodyBio does not offer reimbursement for return shipping costs.



Name: \_\_\_\_\_ Email Address: \_\_\_\_\_

Order Number: \_\_\_\_\_ Customer Number: \_\_\_\_\_

Items being returned:

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_

Reason for return:

Defective/Damaged

Did not meet expectations

Do not need

Ordered incorrect item

Other: \_\_\_\_\_

Please explain your reason(s) the product did not meet your expectations:

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**\*Failure to complete the Return Form may result in a delay in processing your return(s).**

**MAIL YOUR RETURNS TO:**

BODYBIO INC.  
 45 Reese Rd.  
 Millville, NJ 08332