

## Molly's Place LLC ("Molly's") Kayak and Stand-Up Paddle Board ("SUP") Rental Service

### One Single Kayak Rental includes:

- One Kayak
- One Paddle
- One PFD (lifejacket)

### One SUP rental includes:

- One Board
- One Paddle
- One PFD (lifejacket)
- One Leash
- One Fin

1. Customers must be 18 years of age or older to rent a kayak or SUP (the "**Equipment**").
2. Photo ID is required for pick-up and drop-off.
3. Commencement of the rental period is at 2pm on the rental date (the "**Rental Time**"). Termination of the rental period is prior to 11am on the rental return date (the "**Return Time**").
4. Rental Duration: Rental periods are typically daily or weekly, depending on the customer's preference. Customers must return the Equipment, or make it available for designated pickup, at the Return Time. Extensions may be granted based on availability and will be charged at the current daily rate.
5. The customer may not take possession of the Equipment until the customer has completed and signed the rental waiver.
6. Reservations: Customers are encouraged to make reservations in advance to ensure Equipment availability. Payment in full is due at the time of booking.
7. Cancellations made at least 3 days before the rental date will receive a 50% refund. Renters who cancel within 3 days of the rental date but more than 24 hours before the Rental Time will receive no refund, instead the renter will receive a 50% credit to use toward a future kayak or SUP rental. Renters who cancel within 24 hours of Rental Time will not receive a refund or credit.
8. Customers must return all Equipment prior to the Return Time in the same condition as it was rented. Any lost, stolen or damaged Equipment will be charged to the customer at replacement cost. Customers must leave a credit card on file at the time of checkout which will be used to pay the cost of any lost or damaged Equipment. Please notify Molly's of any lost or damaged Equipment immediately.
9. Late Fees: Late fees are assessed at 1.5 times the daily rate for Equipment which is not returned by the Return Time. This is strictly enforced as it jeopardizes another person's rental.
10. Delivery: Molly's will deliver and pick up the Equipment for no additional charge to locations within 10 miles of our location on orders over \$150. All other deliveries are subject to delivery fees. Molly's will do our best to accommodate the customer's requested delivery time, however, we require a 6-hour notice window for delivery

requests. Customer must have the Equipment ready for pick up at the designated pick up time, or late fees will be charged in accordance with Section 8.

11. **Safety First:** The Equipment may only be operated by the individual renting the Equipment or by the individual for whom the Equipment was rented. All people operating the Equipment, ("**Operators**") must wear a personal flotation device (PFD) while on the water. Operators are also required to follow all safety instructions provided by Molly's and to use the Equipment in a responsible manner.
12. **No Alcohol or Drugs:** The consumption of alcohol or drugs before or during use of the Equipment is strictly prohibited. Any Operator suspected of being under the influence will not be permitted to rent or use the Equipment.
13. **Age Restrictions:** Children under the age of 13 must be accompanied by an adult while using the Equipment. Children under the age of 13 are not permitted to use single kayaks or SUP's and must be accompanied by an adult in a tandem kayak or on a tandem SUP.
14. **Inclement Weather:** Molly's reserves the right to cancel or reschedule rentals due to inclement weather or unsafe water conditions. In the event of a cancellation, customers will receive a full refund or credit towards a future rental at the customer's election.
15. **Damage Waiver:** Customers may purchase a damage waiver to protect themselves against accidental damage to rental Equipment. The damage waiver typically covers accidental damage, but does not cover loss, theft or intentional damage.