

Preserve Your Florals

187 Jackson St.
PO Box 640
Zebulon, GA 30295

*****Please initial by each entry. Sign and date where indicated.**

Custom Work – Design Selection

Terms & Conditions

Preserve Your Florals is designing for you a Custom Preserved Floral Work of Art, created from your fresh flowers to remember your special moment. Each design is unique as the flowers and mementos you supply us with. Through a combination of science and art, we provide our clients with the finest quality floral displays to enjoy. Preserve Your Florals has set certain terms and conditions to give you a better understanding of the Preserving and Design Process as well as the payment procedures.

This is your consent to allow Preserve Your Florals to create your preserved floral work of art using our best judgment. Preserve Your Florals is authorized to use whatever materials and techniques necessary to properly mount any mementos without regard to damage, staining, or reversibility.

Flower Preservation: We Custom Design Keepsake Displays with the flowers we have preserved for you. If you are wanting us to preserve your arrangement and put them back into the original form for you to put into a display case you have provided for us it will need to be discussed upfront. We can not be held responsible for any damage to containers you have provided us with. We can not warranty the use of any cases you provide us.

Bouquet Preservation without encasement: If you are wanting us to preserve your arrangement and put them back into the original form not encased, their will be a design fee that is to be paid upfront. We are not responsible for those flowers when they leave our shop. It is your responsibility to treat those flowers to keep insects and elements from damaging them over the years. The cost for preservation is \$250 and the redesign fee is \$100.

Bouquets Disassembled: All Bouquets are disassembled so each flower can be individually pre-treated according to type of flower and color with solutions that shatterproof and open cell structure.

Flower Selection: We select the best flowers after the freeze dry process to use in your designs. Flowers not used in the designs become the property of Preserve Your Florals.

Replacements: Preserve Your Florals reserves the right to substitute matching flowers when needed due to damage of original flowers. Extra charges may occur for replacements of flowers that were not in good shape when they were brought in to us. Please understand once your flowers have become soft and begin to brown the only thing we can do is replace flowers. Freeze drying only produces quality end products when we are given quality flowers to work with. If your flowers have been placed into the freezer and then brought into us we will have to replace all flowers and pass the cost on to you. We can not save a flower that has been frozen before reaching our shop. Charges for replacements will be at our wholesale cost and passed on to you.

Color Changes: Due to Mother Nature, flowers may change color slightly. Examples: Reds will turn a darker red or burgundy, some Pinks will turn Lavender, some Whites turn Cream. We cannot guarantee the flowers will maintain their original color. Color enhancement may be used.

Foliage: Foliage tends to turn a silver green color in the freeze drying process. Color enhancement will be used on foliages. Ivy Foliages do not process well. If your foliage does not preserve properly, we will substitute with silk foliage at no additional charge. You must tell us before any work begins if you do not want silk replacements.

Longevity: I understand that Preserve Your Florals does not guarantee color or longevity of frames, glass, photographs, artwork, memorabilia or dried flowers or any other items. Flowers in your Keepsake Display will naturally change color tones over a period of time, taking on a more mellow Victorian shading.

Care: Keep your Preserved Floral Design out of moist areas (i.e. bathrooms, kitchens, outside porches) and out of direct sunlight to prevent deterioration and pre-mature fading. To clean your frame use a cotton cloth and a non-ammonia cleaner.

Deposits: Deposit on Wedding Flowers of \$250.00 per design is required at time of delivery and is non-refundable. Tribute work and jewelry deposits are half of whatever design you are planning at the time the flowers are left with us. If multiple family members are ordering each order requires a deposit. The deposit goes towards the price of your completed design and is non refundable. If you are shipping your flowers your deposit can be paid online at www.preserveyourflorals.com or include a check and ship to the address below:

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___ **Keepsake Display Selection:** Selecting your Keepsake Display for your Wedding Flowers must be made within 8-12 weeks from date of delivery of your fresh flowers. Full payment is required at this time you make your Display Selection. Payments can be made on line or during your appointment to visit our showroom and see the different designs and styles we have on display. Vendors we use for the selections of displays periodically discontinue product lines. Preserve Your Florals has no control over this and will provide you with information on other design options if this should happen.

___ **Completion Date:** The date your Keepsake will be completed is estimated at the time you select your Display (not from the time your flowers were delivered). The completion date is an estimate only. Preserve Your Florals reserves the right to extend completion dates to provide you with the best product.

___ **Mementos:** If you are bringing or sending in mementos to add to your design, we must receive them within 30-45 days of your design selection.

___ **Creating Your Design:** Placement of Flowers and Mementos is at the sole discretion of our Designers. If you have specific requirements for your design you will need to send it in writing within 30-45 days. Please understand once flowers have been attached to the mat board we risk damage in moving them. Flowers are not pliable once they are dried. If that should happen the only thing we can do is replace the flower lost.

___ **Email Pictures:** Preserve Your Florals will need photos from the day of the Wedding to create your display. These photos will need to be emailed or mailed to us at the time your decision is made for your display. We do take photos, but for color purposes we need photos from the day of the wedding.

___ **Change of Address, Email or Phone Numbers:** It is the customer's responsibility to inform Preserve Your Florals of any change of address, email or phone numbers.

___ **Designs Completed/:** Once your design is completed we will contact you only once by phone/text, email, or mail. Keepsakes must be picked up within 30 days. Please call to set an appointment for pick up. Any keepsakes not picked up after **90** days will be considered abandoned and will become the property of Preserve Your Florals. If abandoned, the keepsake can then be used for display purposes.

___ **Abandoned Flowers:** Preserve your Florals will contact you in reference to making a design choice once your flowers have completed the dry cycle. If no effort is made to return our contact within 90 days, the flowers will become property of our studio.

___ **Damages:** I will not hold Preserve Your Florals responsible for loss of my flowers due to fire, storm, loss of electricity, flood, mechanical failure or any circumstances beyond Preserve Your Florals control.

___ **Shipping:** We do not ship completed designs. It is your responsibility to arrange for pick-up of the completed design.

___ **Images:** Your order serves as your consent to allow Preserve Your Florals or its representatives to use images created of your keepsake display for editorial, advertising, contest, and or exhibition usage.

___ **Privacy:** Preserve Your Florals is committed to your privacy. We will not rent, sell, or distribute your name, address, email address, credit card information or other personal information. Your information will be used solely for the purpose of conducting business with you.

___ **Legal Requirements:** In accordance with GA State Law Preserve Your Florals will not be held responsible for orders or items left beyond 90 days of completion. Under the Laws that govern the State of Georgia, any disputes or legal actions brought against Preserve Your Florals would be settled in Georgia and in Pike County of said State.

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Preserve Your Florals stands behind the quality of our work. If for any reason you have a problem with your keepsake after receiving it, please call us immediately so we can make arrangements to correct the problem. Workmanship and materials are guaranteed for 90 days from the date the keepsake is delivered. All repairs will be done at cost during this period (shipping not included). Damage due to mishandling is not covered by the warranty. After the warranty period we will be happy to make repairs at a reasonable cost.

Deposits and Payments

Wedding Flowers:

___ **Deposit:** A **Deposit of \$250.00** (non-refundable) is required to reserve space in our freeze dryers. Deposits will be deducted from your overall balances (i.e. if you select a Keepsake display at the cost of \$400.00, the deposit of \$250.00 will be deducted from the price and the remaining balance due would be \$250.00. Tax will be due on the \$400.00).

___ **Balance Due:** The remaining balance is due at time of Display Selection. As all designs are custom made, all sales are final, and payments are non-refundable.

___ **We accept Cash, Checks, Visa, and MasterCard.** Returned checks will be charged a **\$35.00 NSF fee.** If we received a NSF Check, all future payments will need to be made by cash. **All credit card payments will have a 3% fee added to cover the cost of processing fees. The fees are non- refundable.**

Please Initial and sign below:

___ **I understand that floral preservation is a very time consuming process. Orders will take an average of 8– 12 months for completion. No guarantee of date of completion will be made. This is a piece of Art and your design will not be released until Preserve Your Florals has inspected each piece for quality and is satisfied with the completed design**

___ **Preserve Your Florals makes every effort to make sure you are satisfied with your design. If your request is outside what we provide it is at our discretion to refuse the order and refund the money. If you would like your dried flowers back you will be charged a fee of \$10 per stem for processing. Any money due back will not include the cost of processing or the cost of shipping/pick-up fees.**

All Sales are final.

By signing below the Bride/Person or Persons dropping the arrangement off are agreeing to all terms.

_____ **Date** _____

Name of person/persons dropping off arrangement

Name of Bride (If Tribute order please list the person responsible for the order):

Who is responsible for payments and design layout of

flowers? _____

Date: _____

Mail to Address (for post cards/invoices only):

Email: _____

Home Phone: _____

Cell Phone: _____

Is it OK to send you a text? yes no

*****If this is a floral pick-up, please list the date, time and physical location of the pick-up. Pick-up services are an additional fee of \$85 - \$100 depending on your location and are due at the time of pick-up. This fee does not apply to your completed design.**

Date of Pick-up: _____

Time of Pick-up (from what to what time?) : _____

Physical Address: _____