

FOUNTAIN MAINTENANCE TIPS

Regular Maintenance

Weekly- Add water to the basin as necessary. The pump needs to be submerged at all times and not be allowed to run dry. Simply add water using your garden hose. If you find the water is running low frequently then reduce the flow of the pump by adjusting the ball valve or add a splash apron around the perimeter of the basin so that you catch & retain more of the water in motion.

Routine Water Treatment

Use PondBuilder water treatments weekly at first and eventually bi-monthly or monthly depending on product selection, time of season, and conditions of the fountain.

Fountain Clear - Helps prevent stains, mineral deposits, & organic contaminants from forming in the basins and on the fountain.

Fountain Lime Buster - Safely removes limescale and calcium deposits on the fountain. Prolongs the life of the pump by removing limescale build-up in and around the pump.

AquaFix Liquid - Use weekly to prevent the build-up of algae on the fountain.

Muck Buster - Use to remove the build-up of sludge in the basin that leads to clogging and decreased flow of the pump.

AquaFix Dry - Use to spot treat rocks showing signs of hairy algae.

Seasonal Cleaning

Every spring and fall drain the basin and replace with fresh water. Vacuum basin if you notice excess debris that may clog your pump. If your fountain contains an anti-splash mat cover remove any leaves and debris from it and rinse thoroughly.

Winterizing Fountain

Removing your pump and storing during the winter months is the most important step. We recommend you disassemble and clean the pump, placing it in a bucket of water and storing it in an area that will not freeze. This will help keep the seals wet and prevent the impeller from sticking.

Do not drain the basin for the winter. It is best to keep the basin filled with water to avoid heaving during the freezing of the soil. In the spring, drain the basin and replace with fresh water.

Move vases, copper pieces and any delicate fountains indoors to prevent cold weather damage. **DO NOT** allow water to sit inside of a ceramic vase fountain and freeze. This will cause the fountain to crack. Most basalt fountains and boulder/stone fountains can be left in place on the basin all winter and do not need to be covered. **NOTE:** Winter damage is not covered under warranty.

If your fountain is too heavy to move we recommend covering it with a Fountain Cover or tarp. Any cover should suffice so long as it repels the water and doesn't allow build up in or on the fountain.

Retaining Wall Waterfalls (Formal Falls) - Stainless Steel Formal Falls can be left installed inside your wall. When the pump is removed all water will drain from the plumbing. Lights are okay to be left outside but avoid having the controller & remote exposed to snow.

Controlling Water Loss & Low Water Issues

Automatic Water Fill - The PondBuilder Autofill Kits are designed to work with the PondBuilder basin, AquaBox, and Pump Canyons to quickly attach the fill valve to 1/2" irrigation or 3/4" garden hose connections.

Low Water Shut-Off - This will turn the pump off once water drops below the sensor attached to the pump preventing the pump from overheating and causing permanent damage.

*Keep in mind that every fountain is unique and experiences different site conditions and water quality changes. Please contact us directly to discuss your specific requirements or visit our website for more information.

