

COVERING WET FURNITURE

At OSMEN strongly recommends the use of protective covers for outdoor furniture as the most effective way to prolong the lifespan of your items .

However, covering the furniture **whilst wet** will damage your product.

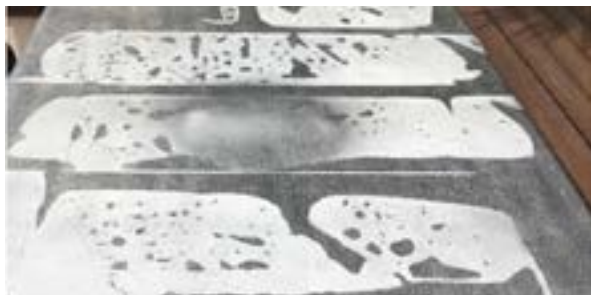
We strongly recommend wiping your table dry before putting on your cover.

Below is a picture of one of our ceramic dining tables that was damaged due the table being covered whilst wet. As this is not a manufacturer fault is is not covered under warranty.

Before



After



RUSTING

Caring for the fabric of your products is different to caring for the stainless steel mechanisms of your products.

Maintaining stainless steel is very important as its protective coating prevents deterioration, and can cause rusting and wear when not properly cared for.

“The mechanism of my Spectra Umbrella has rusted and the lever is not working properly, I’ve had it for 11 months, I always fold my umbrella when not in use.”



To protect your stainless steel we recommend WD40.



NOT COVERED
UNDER
WARRANTY

OSMEN[®]
Outdoor Furniture

WOOD/ TEAK DISCOLOURATION AND DAMAGE

A customer had purchased and installed an Onda Outdoor dining table for a house they had not moved into yet. After moving in a few months later they found the table had been water and sun damaged.

Unfortunately, the customer's table lost its original quality due to a lack of maintenance and exposure to the elements. As the table was damaged due to neglect it does not qualify to be covered by our warranty.

All timber products are natural and require the customer to maintain the item to ensure that the timber is cared for as per instructions in our General Care and Maintenance Guide. We recommend purchasing a cover or Maintenance Kit to help prevent deteriorating due to the weather and outdoor elements.



Here is another example of what happens to our popular Nevada Table when it was left outside without any protection or maintenance for around 3 months.

Before



After



Please note our products are sold with an initial protective coat but it will need to be reapplied every 2 months in order to maintain its brand new quality.

Here are some before and after photos of applying treatment to our teak furniture.

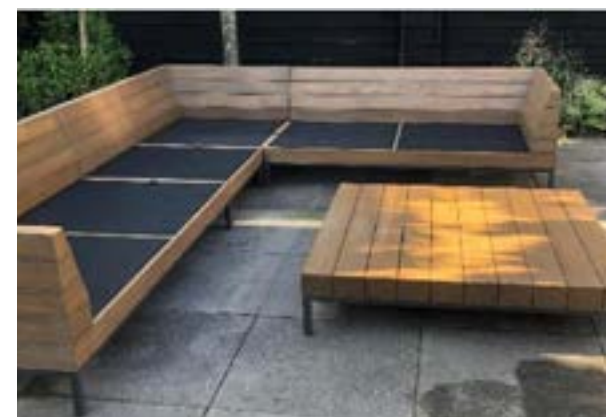
Before



During



After



Steps to care for your wooden furniture

1. Clean the wooden parts with a Teak Cleaner or Wood Cleaning Kit
2. Apply Teak Oil, Wood Oil or Teak Protector on the wood to restore the color
3. Apply Teak Shield or Timber Sealer to make the wooden part water- and dirt-repellent
4. Repeat steps 1-3 every 3-6months to keep the wooden furniture well protected