

Order Number: _____ Order Date: _____ Packed By: _____

The Fortunoff Promise:

Since 1922 Fortunoff has developed a widely trusted brand noted for our quality, selection, service and value. Our commitment to bringing you quality jewelry at prices that make sense has made us "The Source" for generations of customers.

Fortunoff Fine Jewelry E-Commerce Return Policy:

We want you to be completely satisfied with your purchase.

We will gladly exchange or refund your purchase within 14 days of the receipt date.

Items must be unworn in their original condition and packaging with the security tag attached.

Customized, personalized and special order items are not returnable unless received in defective condition.

Refunds will be credited to the original method of payment, excluding delivery charges.

If you received the item as a gift, we will issue a non-refundable merchandise credit (e-certificate) for the purchase price for use on www.fortunoffjewelry.com. E-certificates are valid for two years.

If you are returning a defective item or if we made an error, we will refund the cost of the item plus shipping charges. All refunds and exchanges are subject to review by our Quality Assurance Team. All returns must follow the procedure below.

Return Procedure:

1. Contact us for a Return Authorization number at 1-800-636-7886 or service@fortunoffjewelry.com.
2. Fill out the return form below and include it along with the merchandise.
3. Pack the item in the original gift box and packaging and secure with strong packing tape. Remember to include the return form.
4. Ship the package to the address below by your choice of carrier. Write the Return Authorization number on the return label.
Return shipping charges are not refundable except for items received defective. We cannot accept COD deliveries.
5. For your protection, insure items for their value and include a copy of this entire sheet with your shipment.
6. Once we receive your returned item, it will be inspected by our Quality Assurance Team.
7. Keep a photocopy of this form and all receipts until you receive your credit.
8. Please allow 2 weeks from the date we receive the item for the credit to be issued.

Please provide the information below to expedite your return:

Name: _____ Preferred phone: _____ E-mail address: _____

- ☐ Please replace ☐ Please exchange ☐ Please credit original card
☐ This was a gift, please issue me an e-certificate to the email address above.

Please fill in the SKU, description and quantity of item being returned.

SKU	Description	Quantity

Reason for return:

- ☐ Not as pictured ☐ Fit/Size incorrect ☐ Changed mind ☐ Arrived damaged

☐ Other: _____

Comment: _____

RETURN LABEL

TO:

Four Leaf Designs
360 Maple Ave, Unit 132
Westbury, NY 11590

RA# _____