

SAFETY WARNINGS

Teslong Otoscopes

⚠ WARNING: Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury. Save all warnings and instructions for future reference.

IMPORTANT: Read Before Using.

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PERSONAL SAFETY

- Follow all manufacturer's instructions and guidelines for the safe operation and maintenance of the device.
- Before using the device, ensure your work area is clean, dry, and free of debris that may pose a hazard.
- **Keep children and bystanders away while using this device.**
- Ensure that the device is properly maintained and functioning properly.
- Stay focused and alert while operating equipment. **DO NOT** use equipment while you are tired or under the influence of drugs, alcohol, or medication.
- **DO NOT** overreach. **Keep proper footing and balance at all times.** This enables better control of the device in unexpected situations.
- When using the device, be aware of your surroundings and avoid operating it near other people or moving machinery.

ELECTRICAL SAFETY

- If the device plugs into a wall socket, ensure that the device is properly grounded and a circuit breaker or fuse protects the power supply.
- **DO NOT** expose equipment to rain or wet conditions while charging. Always dry off the device when charging it to reduce the chance of an electric shock.

- **Only use a manufacturer-recommended charger and power source.** Using incompatible chargers or power sources can damage the device and may cause electrical shock or fire.
- If the device or charger shows signs of damage, such as frayed wires or cracked casing, do not use them and contact the manufacturer for assistance.
- **DO NOT** attempt to repair or modify the device or charger on your own, as this can be dangerous and will void the warranty.
- **DO NOT** expose the device or charger to extreme temperatures or direct sunlight, as this can cause damage to the internal components and reduce their lifespan.
- If you notice any unusual sounds, odors, or smoke coming from the device or charger, unplug them immediately and contact the manufacturer for assistance.
- **DO NOT** use the device or charger near flammable materials or gases, as this can cause fire or explosion.
- The USB Port connector is intended for connection of only devices complying with IEC 60601-1, or other IEC standards (for example, IEC 60950), as appropriate to the device.
- This product complies with current required standards for electromagnetic interference and should not present problems to other equipment or be affected by other devices.

BATTERY SAFETY (does not apply to otoscopes without batteries)

- **Only use manufacturer-recommended chargers.** Using incompatible chargers may damage the device.
- If the device begins to emit an unusual odor, heat up excessively, or show signs of swelling or deformation, stop using it immediately and contact the manufacturer for assistance.
- **DO NOT** attempt to disassemble or remove the battery in any way, as this can be dangerous and may cause fire or explosion.
- **DO NOT** put the device in a fire or increase the temperature of the device above the operational limit. Do not leave the device in direct sunlight for extended periods. Damage to the battery can occur.
- If the device will not be used for an extended period, charge the device at least once every 3 months to avoid the battery discharging completely and risking permanent damage.

USE AND CARE

- Before operating a Teslong otoscope, read and understand the operator's manual and instructions for any other equipment used with this tool.
- This instrument is not intended to be used for eye examination.
- The otoscope must only be used by someone who has read and is familiar with the manufacturer's instructions.
- Always check the otoscope before use, make sure the product is not damaged, and the lens is clean and in position. Stop using the product immediately if it is damaged or incomplete.

- Clean and disinfect the camera before and after each use.
- If smoke or abnormal noise is detected, stop using the otoscope and turn it off immediately.
- **DO NOT** place the otoscope anywhere with a live electrical charge. This increases the risk of electrical shock.
- **DO NOT** use the product in a busy environment with other people. Take care to avoid someone bumping into you while you are performing an ear examination.
- **This product is not suitable for children under one-year-old.** The device is intended for adult use and can be used on adults, children, and pets - children are not permitted to use it.
- **DO NOT clean your ear canal excessively.** Prolonged use may cause irritation or damage to the ear canal.
- Stop using the otoscope if it overheats.
- Stop using the device immediately if you experience any discomfort.
- Contact your doctor, or a certified health professional, if you experience any discomfort.
- Using the device for operations different from those intended can result in a hazardous situation.
- Keep handles dry and clean; free from oil and grease. Clean, dry handles allow for better control of the equipment.
- **DO NOT** submerge the device under water.
- If your device has a separate monitor screen, the screen may be wiped clean with a damp cloth, but it should not be placed under running water.
- The device cannot replace a doctor or medical provider's diagnosis or treatment.

ACCESSORY SAFETY

- Use only manufacturer-recommended accessories for your equipment.
- **DO NOT** use the otoscope in your ear without the speculum on it when you are examining your ear canal.
- Sanitize the specula and ear spoon per the instructions before using them.
- **DO NOT** share the speculum or ear spoons between people.
- Dispose of specula and ear spoons after each use.
- Only use an ear spoon in a quiet room free from distractions.
- **Take great care when using ear spoons. DO NOT** push ear spoons too far down your ear canal, and avoid touching your eardrum and your ear canal.

CLEANING

- Turn off and unplug the device before cleaning.
- Clean the camera lens before and after each use with a soft, dry microfiber cloth or a cotton swab dipped in a small amount of rubbing alcohol. Don't use too much rubbing alcohol and don't use pure isopropyl alcohol.
- **If you are having trouble seeing a clear image, make sure to check that the camera lens is clean.** Use a small cotton swab to clean off any ear wax or dirt that may have accumulated on it.
- The screen and monitor can be rid of dust and fingerprints by using a microfiber cloth with a few drops of warm water.

- Never use abrasive cleaners, chemicals, or solvents as they can damage the device's surface or internal components.
- **Avoid getting moisture in any openings or ports of the device.** Allow the device to fully dry before plugging it in or using it.
- **DO NOT** wipe or press the lens of the otoscope excessively, it may damage the lens.
- **DO NOT** attempt to disinfect the otoscope using glutaraldehyde products, ethylene oxide gas, steam, or any other liquid or gas disinfectant.

STORAGE

- Store the device in its case when not in use.
- Store idle equipment out of the reach of children and **DO NOT** allow persons unfamiliar with the equipment or these instructions to operate the equipment.
- **DO NOT** store the product in a high temperature or high humidity environment.
- Make sure the power is turned off before putting the device into the carrying case.
- Keep the device out of direct sunlight, extreme temperatures, and humid environments.
- Store the device away from sharp objects, heavy items, or anything that could cause damage to it.
- **DO NOT** shake the product violently during storage or transportation.
- Avoid storing the device near magnets or devices that generate strong magnetic fields.

- If storing the device for an extended period, ensure it is fully charged and turned off completely.
- If the device will not be used for an extended period, charge the device at least once every 3 months to avoid the battery discharging completely and risking permanent damage.

SERVICE

- Before seeking service, check the device's user manual to see if any common issues can be quickly resolved.
- If the issue persists, contact customer service to troubleshoot the problem and determine if the device requires additional service.
- **The otoscope contains no user-serviceable components.** Contact the Teslong customer service team if your device requires service.
- Package the device carefully, using appropriate padding and shipping materials to prevent damage during transit.
- Include a detailed description of the issue and any relevant information about the device (e.g., proof of purchase, purchase date) with the device.
- If the device is still under warranty, provide proof of purchase or warranty information to ensure the service is covered.
- After the device has been serviced, follow the manufacturer's instructions for reinstallation and setup.
- **Only have your equipment serviced by Teslong warranty personnel.** This will ensure that the safety of the tool is maintained.

DISPOSAL

- Dispose of the device in accordance with local laws and regulations regarding electronic waste (e-waste) disposal. This may involve taking the device to a designated e-waste recycling facility or drop-off location.
- If possible, remove any batteries or other hazardous components from the device before disposal and dispose of them separately in accordance with local laws and regulations.
- If the device contains sensitive data or information, ensure that it is properly erased or destroyed in order to protect against potential data breaches or identity theft.
- Do not dispose of the device in regular trash or recycling bins, as this can pose a hazard to sanitation workers and the environment.
- If the device is still in working condition, consider donating it to a local charity or educational institution instead of disposing of it.

CUSTOMER SERVICE

- If you have any questions about the operation of a Teslong product, email, chat, or call the Teslong customer service team at **support@teslong.com**, **Teslong.com**, or **877.899.8809**. Our staff is standing by to assist you 8am-5pm PST. We will get back to you as soon as possible.

